

COMMITTEE OF THE WHOLE WORKING SESSION – JANUARY 15, 2002

OVERNIGHT VISITOR STREET PARKING PERMITS – PILOT PROJECT

Recommendation:

The Director of Legal Services and the Senior Manager of Bylaw Enforcement recommend that Bylaw 1-96 be amended to provide for the issuance of overnight visitor street parking permits on a limited basis.

Purpose:

This report is to outline a pilot project for Bylaw Enforcement to issue visitor street parking permits on a limited basis to accommodate residents with limited parking space.

Background – Analysis and Options:

In 2001 Bylaw Enforcement Division generated about 30,000 parking tickets. Of these, approximately 50% were issued for overnight on street parking violations.

The First Attendance Court process hears cases from individuals who have been issued tickets and wish to dispute the tickets, provide an explanation, or request a reduced fine. Of the nearly 60 people per week that attend First Attendance Court, approximately 75% of these are individuals that have been ticketed for overnight parking.

It appears that many residents do not have the ability to have overnight guests park on their driveways, or to address the parking of their own vehicles in the event that their own driveway is unavailable due to construction or other unforeseen problems. As a result, tickets are issued and complaints are received regarding the parking problems encountered.

Detail/Process:

This program will permit each household to obtain a maximum of three permits per month for overnight on street parking, while placing the onus on the resident to plan ahead to obtain these permits. The past practice, during summer months, was for the resident to contact the Bylaw Enforcement office and request that their vehicles receive special consideration and not be ticketed on a specific night. There is currently no special consideration given during winter months.

The fee for these permits is proposed to be \$15 per night. The fine for overnight parking is set at \$30. However, through the First Attendance process, these fines are sometimes reduced to \$20 based on the explanation or circumstances. Therefore, we do not anticipate significant revenue loss from fine monies.

The residents will be required to attend at the Bylaw Enforcement office during regular business hours and provide the details of the vehicle to be parked on the street, including the license plate number, the dates required, and an emergency contact telephone number. The individual will pay the requisite fee at the cashier and upon presentation of the receipt, the permit will be issued. (See Appendix A)

A database spreadsheet will be maintained and a copy provided to the overnight Bylaw Enforcement officers each night for reference. This will serve as a resource to ensure that there

are no counterfeit versions of the passes being used to circumvent the process. The spreadsheet will also be used to ensure that no more than three permits per address are issued per month.

The emergency contact number will allow Bylaw Enforcement officers to make contact with the resident in the event that snow removal operations are underway in the area. The permit will state that it is not valid during snow removal. No refund will be offered in the event that the permit cannot be used due to snow conditions. In the event that staff cannot contact the owner of the vehicle, the car will be ticketed or towed as warranted. (snow)

This initiative will be posted on the city website and through the local media

An evaluation of this project will be conducted after one year to determine the benefits of the program .

Conclusion:

This program is designed to improve service delivery and increase customer satisfaction. This program is not a permanent pay for parking permit initiative, but rather a public service to assist residents.

Attachments:

Appendix A – sample permit

Report Prepared by:

Tony Thompson

Respectfully submitted,

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Director of Legal Services

Tony Thompson
Senior Manager Bylaw
Enforcement

Appendix A

 <i>The City Above Toronto</i> VISITOR PARKING PERMIT
DM 000001 2001 01 02
Vehicle License Plate: ONTARIO - ABC 123
Valid: 2am to 6am
January 15, 2002

Please note that this permit is NOT
valid during **snow** removal operations.
No refunds will be issued