

**COMMITTEE OF THE WHOLE JUNE 16, 2003**

**INFORMATION PAPER – PROPERTY STANDARDS COMPLAINTS – JANE ST & HWY 7 AREA**

**Recommendation**

The Senior Manager of By-law Enforcement recommends this item be received for information purposes.

**Purpose**

This report is to provide Members of Council with an update into the activity of By-law Enforcement in the Highway 7 and Jane Street area.

**Background - Analysis and Options**

In the Budget Process for 2001, Council provided authority for By-law Enforcement to have two temporary staff to investigate and deal with property standard matters in the industrial area in and around Jane Street and Highway 7.

The staff members were hired and investigated a number of property standard and zoning issues. The majority of the complaints were resolved through compliance, while some were sent to the courts.

This project ended in December 2001 and the investigation of property standard and zoning related problems returned to complaint based protocol.

In July and August 2002, the City received correspondence from an individual advising that By-law Enforcement had not done anything to clean up the industrial area. The correspondence included a list of addresses in the Highway 7 and Jane Street area. A search of the addresses provided indicated that of the 11 locations, five had been investigated and resolved through compliance, three were still active due to court proceedings, and three were new complaints that were subsequently investigated.

Since the special project ended, complaints in this area have been responded to by the officer responsible for an area bordered by: Jane Street, New Westminster, Rutherford and Steeles.

During the 2003 Budget Process, approval was given to add two fulltime positions to the By-law group responsible for property standards and zoning complaints. This increase in staff has resulted in the creation of a patrol zone specifically for the industrial area bounded by Weston Road on the west, the CNR rail tracks to the east, Rutherford to the north and Steeles to the south. This is facilitating specific attention to the unique problems presented by an industrial environment.

The following statistics provide information on the 63 property standard and zoning complaints that have been investigated in the subject area dating back to 2001.

Doughton Road -	8	Creditstone Road-	23
Freshway Drive -	14	Costa Road-	3
MaplecreteRoad-	10	Peelar Road-	5

**Conclusion**

By-law Enforcement continues to respond reactively to property standard and zoning complaints in the Jane and Highway 7 area, and has recently deployed staff to further increase the departments' effectiveness in the area.

**Attachments**

None

**Report prepared by:**

Tony Thompson, Senior Manager of By-law Enforcement

Respectfully submitted,

Tony Thompson  
Senior Manager of By-law Enforcement