# COMMITTEE OF THE WHOLE - JANUARY 5, 2004

# FOLLOW UP INFORMATION PAPER PROPERTY STANDARD COMPLAINTS – JANE / HWY 7 AREA

#### Recommendation

The Commissioner of Legal and Administrative Services and the Senior Manager of By-law Enforcement recommend:

That this item be received for information purposes.

#### <u>Purpose</u>

This report is to provide a status update on the Property Standards enforcement activities in the Highway 7 and Jane Street areas.

#### **Background - Analysis and Options**

On June 16, 2003, Committee of the Whole heard a deputation from Mr. Bram Zinman, Barrister and Solicitor in regards to Property Standards and Zoning concerns in the industrial area in the Highway 7 and Jane Street area.

Item 23, Report 51, adopted by Council on June 23, 2003 requested a report outlining the measures required to clean up the area.

As indicated in that report, By-law Enforcement had recently re-aligned patrol zones, creating a zone specific to the industrial area discussed. The By-law Enforcement Officer in this area modified his response protocol to both proactive and reactive enforcement. Although this approach would be too labour intensive to utilize throughout the city, for this small geographic area, it provided a methodology to address the concerns effectively and efficiently.

Although the Officer's area had to be increased slightly, the statistics indicate a significant impact on the area.

Since June, the assigned Officer has investigated 173 Property Standard and Zoning complaints in this area. Of those 173 complaints, 81 were generated proactively. The effectiveness of this initiative can be gauged by the compliance rate. This is the percentage of investigations where compliance has been achieved without laying charges. The compliance rate as of December 5, 2003 was 68%, or 118 of 173 complaints have been resolved through compliance.

The initiative to proactively and reactively deal with issues in the industrial area is effective and continued vigilance by By-law Enforcement in this area should continue to see the area cleaned up.

#### **Relationship to Vaughan Vision 2007**

This initiative is in keeping with the Vaughan Vision 2007 through service excellence.

This report is consistent with the priorities previously set by Council and the necessary resources have been allocated and approved.

# **Conclusion**

The enforcement activities in the industrial area are effective and will continue.

# Attachments

None.

# Report prepared by:

Tony Thompson Senior Manager, By-law Enforcement

Respectfully submitted,

Robert Swayze Commissioner, Legal & Administrative Services Tony Thompson Senior Manager, By-law Enforcement