

COMMITTEE OF THE WHOLE FEBRUARY 19, 2007

**MAYOR'S TASK FORCE ON WOMEN'S SHELTER NEEDS
FINAL REPORT**

Recommendation

The Chair of the Mayor's Task Force on Women's Shelter Needs recommends that Council receive the following report in completion of the mandate.

Economic Impact

N/A

Purpose

The purpose of the Mayor's Task Force on Women's Shelter Needs was to identify whether the need for a shelter on the part of the women of Vaughan is currently being met, and if not, to outline a strategy for developing such a facility. This final report is to inform Council of the accomplishments of the Mayor's Task Force on Women's Shelter Needs, as mandated.

Background and Analysis

The Mayor's Task Force on Women's Shelter Needs was approved by Council on June 26, 2006 to investigate whether the need for a shelter on the part of the women of Vaughan is currently being met, and if not, to outline a strategy for developing such a facility. Such a strategy is to include, but not be limited to, issues such as capital and operational costs, sources of funding, size, location, related resources, etc.

The Task Force has contacted several emergency agencies in York Region including:

- . Domestic Abuse and Sexual Assault Care Centre
- . Vitanova Foundation
- . Women's Sexual Assault Helpline and Outreach Services of York Region
- . Women's Support Network of York Region
- . York Region Abuse Program
- . Sandgate Women's Shelter of Georgina
- . Yellow Brick House
- . Porter Place Family Shelter
- . VICARS – Victim Crisis Assistance and Referral Service
- . York Region Youth Shelter

As a result, the Task Force has identified the following:

- . Consulted agencies verified that the incidence of domestic violence in Vaughan is comparable to that in any other municipality in Ontario;
- . According to the Ministry of Community Safety and Correctional Services Quarterly Reports for 2006, 1004 females were victims of abuse. These statistics have been provided to the Ministry by York Regional Police. Furthermore, A representative from the York Regional Police informed a member of the Task Force that this number is not indicative of the actual number of cases of abuse since a greater number goes unreported;
- . The shelter needs of domestic violence victims are not being adequately addressed. York Region (population 950,674 as of December 2006) is extremely under-resourced in

terms of this vital social service having only two shelters, one in Aurora and one in Georgina compared to Peel Region (population 1,080,000 as of December 2006) which has four and Durham Region (population 600,000 as of December 2006) which has five. Lack of funding has resulted in insufficient shelter spaces, and consequent waiting lists. Abused women are forced to leave the region to receive protection from their abusers, as occupancy rates for existing shelters in the region are 99.8% for most of the year, leaving no space. More importantly, many women refuse to leave their abusive homes if it means uprooting their children from their schools;

The problems with respect to shelter capacity are compounded by the lack of parallel services (i.e. affordable housing, outreach counselors, interpretation services, etc.). Moreover, there are presently no existing programs intended to re-habilitate the abuser, which leads to repeated incidences of domestic abuse;

The consensus is that any shelter should be safe and secure, centrally located in Vaughan, in a confidential location, and with access to public transit (or, in the alternative, some volunteer-based transport service);

Awareness of the existence of the Task Force has been spread by local and regional media reports, and resulted in indications of widespread interest in this matter.

Upon consultation with Members of Council and other women shelter initiatives, the Task Force determined that increased service would best be met by establishing a women's shelter in the City of Vaughan.

The following strategy addresses basic questions relating to costs:

Operational

The study goes well beyond identifying the need for a women's shelter in Vaughan. Based on the projected costs obtained from an existing agency, we have determined that expenses for a fifteen-bed shelter and outreach counseling services will cost an estimated \$512,000 per annum.

Capital

It is projected that approximately \$250,000 will be required to bring the proposed location up to acceptable standards set by the Ministry.

Funding Options

Ministry of Community and Social Services; autonomous fundraising; Provincial and Federal sources.

Size

The administrative facility is approximately 2,000 square feet; the future housing facility is approximately 16, 000 square feet on two floors.

Location

The location of the shelter is confidential; however, we can state that the shelter is located in the City of Vaughan.

Relationship to Vaughan Vision 2007

The establishment of the Task Force to investigate the need for a women's shelter in the City of Vaughan demonstrates that Vaughan's Vision 2007 includes the protection of women and children in dangerous environments. Furthermore, this report is consistent with the priorities previously set by Council for serving our citizens and promoting community safety, health and wellness.

Conclusion

In conclusion, the mandate of the Mayor's Task Force on Women's Shelter Needs was to identify whether the need for a shelter on the part of the women of the City of Vaughan is currently being met (outlined in the aforementioned Background and Analysis section) and if not, to outline a strategy for developing such a facility. The strategy is outlined above in operational costs, capital costs, funding, size and location. The Task Force has investigated this matter as directed, and requests that Council receive this report in completion to our mandate.

With the completion of this report, which meets the Council's mandate, the Members of the Mayor's Task Force on Women's Shelter Needs have successfully created awareness of domestic violence in the City of Vaughan. This has aroused the sympathy of a philanthropist in the community who has provided the use of a location.

Further recognition and acknowledgement of this great accomplishment has come from the Premier of Ontario to the philanthropist, in the form of a letter, thanking him for his generous contribution to this important cause.

Attachment

1. Sample of questionnaire sent to agencies involved in domestic violence
2. Summary of questionnaires received from agencies
3. Letter of support received from Chief Superintendent, RCMP (Retired)
4. Two newspaper articles relating to domestic violence in York Region
5. Statistics regarding domestic violence occurrences from 2004 to 2006
6. Website information on women's' shelters in other regions, which demonstrates the difficulty in accessing the same information in York Region
7. Spreadsheet of projected operational costs

Report prepared by:

Gloria Hardychuk, Assistant City Clerk on behalf of the
Mayor's Task Force on Women's Shelter Needs

Respectfully submitted,

Arlene Margoese, Chair
Mayor's Task Force on Women's Shelter Needs

/ gah

ATTACHMENT 1

MAYOR'S TASK FORCE RE. THE NEED FOR A WOMEN'S SHELTER IN THE CITY OF VAUGHAN

ROLE OF TASK FORCE: *To determine the current and future demand
for such services for residents of the City of Vaughan*

QUESTIONNAIRE:

NAME OF AGENCY RESPONDING: _____

ADDRESS: _____

TELEPHONE NUMBER: _____

E-MAIL ADDRESS: _____

FAX NUMBER: _____

YOUR NAME AND TITLE (please print): _____

1. What is your assessment as to the extent and nature of abuse in the City of Vaughan?
2. What is the degree of effectiveness with which it is currently being addressed?
3. Do you feel that there is a need for more shelter services for the women residents of Vaughan?
4. If so, how best do you feel this need can be met –
 - a. an independent, Vaughan-based initiative, or –
 - b. an initiative fostered by the City of Vaughan, supporting current service providers in York Region, which would result in extending their services to women residents in the City of Vaughan.

c. Other: _____

5. What are your recommendations for the enhancement of women's shelter capacity in order to better serve the women of Vaughan?

6. Any suggestions as to size, location?

7. We may be holding a number of forums in the City of Vaughan to help determine whether there is a need for a women's shelter in Vaughan.

a. what are your thoughts on that?

b. are you interested in being involved in the forum?

c. Do you have any suggestions for the format of the forum?

8. What other strategies or methods do you suggest to reach those who cannot attend?

9. Do you see our having an e-mail and/or voice mail option for people to contact us as viable?

CLERK'S DEPT:

www.clerk@vaughan.ca

Direct Line: -905-832-8504

ATTACHMENT 2

MAYOR'S TASK FORCE RE. THE NEED FOR A WOMEN'S SHELTER IN THE CITY OF VAUGHAN

ROLE OF TASK FORCE: *To determine the current and future demand for such services for residents of the City of Vaughan*

QUESTIONNAIRE SUMMARY

1. Extent/nature of abuse in the City of Vaughan:

- domestic violence is a societal cancer, affecting every community. Effects victim and even more detrimental on children
- Yellow Brick House – 12% clients are from City of Vaughan
- Mirrors extent and nature of abuse in rest of GTA.
- Gillian Freeman, E.D., Victim Services of York Region Inc., - “domestic violence is the highest percentage of calls”.

2. Degree of effectiveness currently being addressed:

- presently no shelters in City of Vaughan, so to no degree, and shelters in York Region always at capacity.
- many woman will not leave abusive home to go to shelter far from their kids' schools
- many women and children requiring services need to leave region because of long waiting lists and lack of shelter space
- effectiveness diminished due to lack of funding

3. Is there is a need for more shelter services for women of Vaughan:

- There is a desperate need for a shelter in Vaughan as well as Richmond Hill and Markham
- yes. Abused women must leave region to receive protection from their abusers.

- Occupancy rate for shelters is 99.8% for the year, leaving no space.
- Yes, I would say so.

4. If so, how best can need be met – a) independent, Vaughan-based initiative, or – b) an initiative of Vaughan, supporting current service providers in York Region, extending their services to women in Vaughan.

- a) makes most sense, since there is no shelter to enhance
- b) support of current service providers
- b) I do not believe in “reinventing the wheel” when already service providers in the field.

Note: Some agencies have offered to extend the necessary services.

5. Your recommendations for enhanced shelter capacity:

- build one first, then enhance it once you see how its managing needs of community
- if remain with current 2 shelters, must increase no. affordable housing for women leaving abusive situations.
- there is a lack of counsellors to provide support to women and children. (responding agency) could expand shelter capacity

6. Suggestions as to size, location:

- Should be located centrally, accessible by public transit. Speak to other 2 shelters in region re. size and kind of space needed
- Location should be fairly central, 3 bedroom home to house 15 women and children (4 people to sleep in ea. Room, with a crib)
- 20 beds at a secure, confidential location

7. If holding forum in Vaughan to determine need, a) your thoughts, b) are you interested in being involved, c) your suggestions for forum format:

- cannot commit and re. suggestions, not without knowing who hope to attract
- absolutely. Should include experts (counsellors, e.d's., lawyers, doctors) and general public to receive info. Prior to forum
- good idea. Yes. Re. format – actions to date on task force, then request for comments, suggestions, views for later review by task force
- not a good idea because women who need to attend most, could not attend a public forum
- forum may not be a positive move because there are some powerful men in Vaughan who would not support a shelter because
 - o They do not understand danger to women and children
 - o People need to actually be convinced that it is an issue
 - o Families who have immigrated from other countries, and even second generational families who have seen abuse "as a family norm" would dismiss the idea of a shelter

8. Suggestion for other strategies/methods to reach those who cannot attend:

- none

- utilization of mail notices and cooperation from local churches
- voice mailbox and e-mailbox at City of Vaughan, accessible only by task force

9. Is an e-mail and/or voice mail option for people to contact us viable:

- no comment
- absolutely. Will assist to reach those unable to attend. Message should be in a no. of languages
- voicemail/e-mail boxes at City of Vaughan accessible only by task force recommended

ATTACHMENT 3



SOAVE STRATEGY GROUP

September 14, 2006

Ms. Arlene Margolese
Manager, Volunteer Services & Judaic Programming
REENA
927 Clark Avenue West
Thornhill, Ontario L4J 8G6

Dear Ms. Margolese

It has recently come to my attention that the City of Vaughan is considering the establishment of a women's shelter and/or enhancing women's shelter capacity to better serve the women of Vaughan.

I strongly endorse the construction of a women's shelter in Vaughan both as a business taxpayer in Vaughan with life-long ties to the community and in my previous experience as Chief Superintendent of the RCMP.

The City of Vaughan is one the fastest growing and most vibrant communities in Canada. A women's shelter in the community, serving families in the community, is overdue. I am aware of only two shelters in York region and, in my opinion, they are both too distant to adequately assist women and children in crisis.

The City of Vaughan would do itself, its residents and business owners proud to see such a facility established.

Yours sincerely,

Ben Soave
President SSG
Chief Superintendent, RCMP (Retired)

Women need housing: shelter directors

BY MICHAEL POWER
Staff Writer

Another \$2 million toward Ontario shelters is welcome, but what women fleeing abuse in York Region need most is affordable housing, said Sandgate Women's Shelter of Georgina's executive director.

Patti Bell was responding to a provincial funding announcement Tuesday, designed to boost to \$118 million the annual support for community agencies helping those escaping violence.

Of that cash, various York Region services will receive \$64,951 in annual funding.

Since 2003, the government has created 15,000 affordable housing spaces. Queen's Park has also provided 5,000

housing allowances, which includes 500 spaces for victims of domestic violence.

But York remains lacking in long-term shelter for such women, Ms Bell said.

"We may be able to give them a bed for six weeks, but we can't give them what they need most," she said. "And women tell us that that's what most often sends them back to violent homes."

"I still think we have a long way to go and for us in York Region, permanent affordable housing remains a key issue."

The region has just begun trying to link federal and provincial money to build more units, but Ms Bell said she suspects those units won't be built for another two years.

Women leaving violent homes often return after a short time, largely because

they can't find a place they can afford to stay long-term, she said.

Social assistance available to those women doesn't allow them to support themselves, especially if they must also care for children.

Lorris Herenda, executive director of Yellow Brick House shelter in Aurora, agreed the main barrier in York for women fleeing abuse is lack of affordable housing. Also, the shelter needs funding to expand from 21 the number of short-term beds it has in order to match a population that has ballooned over the last decade.

But the \$28,000 that Yellow Brick House is getting through the funding will help cover day-to-day operations, Ms Herenda said.

ALTA NISSAN RICHMOND HILL

W

The Liberal COMMUNITY Sunday

Cash OK housing needed

BY MICHAEL POWER
Staff Writer

While another \$2 million toward Ontario shelters is welcome, what women fleeing abuse in York Region need most is affordable housing, said the executive director of Sandgate Women's Shelter in Georgina.

Patti Bell was responding to a provincial announcement Tuesday of the cash, designed to boost to \$118 million the annual support for community agencies helping those escaping violence.

Of that cash, various York Region agencies will receive a total of \$64,951 in annual funding.

Since 2003, the government has created 15,000 new affordable housing spaces.

Queen's Park has also provided 5,000 housing units, which includes 500 spaces for victims of domestic violence.

But York Region remains lacking in long-term shelter for such women, Ms Bell said.

"We may be able to give them a short-term bed for six weeks, but we can't give them what they need most," she said. "And women tell us that that's what most often sends them back to violent homes. I still think we have a long way to go and for

us in York Region, permanent, affordable housing remains a key issue."

The region has just begun trying to link federal and provincial money to build more units, but Ms Bell said she suspects those units won't be ready for another two years.

Women leaving violent homes often return after a short time, largely because they can't find a place they can afford to stay long-term, she said.

Social assistance doesn't allow them to support themselves, especially if they must also take care of their children.

"You can really quickly make that link to what our rent rates are in York Region," she said. "You couldn't get a student apartment on what you get on Ontario Works in York Region."

Lorris Herenda, executive director of Yellow Brick House shelter in Aurora, agreed the main barrier in York Region for women fleeing abuse is lack of affordable housing. It will receive \$28,000 of the money announced.

Also, the shelter needs funding if it's to expand from 21 the number of short-term beds it has to keep up with a population that has ballooned over the last decade.

But the cash Yellow Brick House is getting through the funding will help cover day-to-day operations, Ms Herenda said.

CORRECTION

Newmarket green bin collection

Time to Savour Vaughan Restaurant Week

Make your reservations today!

Experience the most exquisite international flavours during this 10 day event, dedicated to shining the spotlight on Vaughan's cultural diversity through its wide range of fine dining restaurant choices.

During 'Savour Vaughan', choose from 20 participating restaurants and enjoy a full three course dinner!

OCTOBER 17TH - 26TH

If appetite for fine dining... Restaurant Week has arrived in Vaughan

Il Ristorante 1166 Il Bistrot 0731	Savour Vaughan Il Cavallino 905-850-3629	Blancete Ristorante 905-417-6400	Saggio Ristorante 905-851-5777
Ristorante 9248	La Reserve Restaurant 905-881-0477	Ilmo Ristorante 905-850-8466	
Restaurant 0475	Lago at Eagles Nest 905-417-2300	Ilmonito Ristorante 905-856-6600	
Il Ristorante 3586	Orta Nera Fine Italian Cuisine 905-264-7452	Villaggio Bistrot & Bar 905-303-4922	
Il Ristorante 3370	Real Top Fine Chinese Cuisine 905-738-0838	Yang's Teppanyaki and Sushi 905-761-0268	
Steakhouse 6566	Pepper Corns Steakhouse 905-851-9595	Zaffarano Ristorante 905-264-2323	

It's YOUR opportunity to experience a unique dining experience in the heart of Vaughan.

Light sentence frustrates police

BY MARTIN DERBYSHIRE
Staff Writer

A Markham man has been sentenced to four years and two months behind bars after admitting he killed his wife last summer, frustrating police and domestic violence outreach workers.

"I'm very disappointed at how low the sentence is," said York Regional Police lead investigator Det. Tim Kelly. "For a domestic violence case it is quite low."

Yiu-Wah (Joseph) Chan, 61, pleaded guilty to manslaughter charges in the death of his wife Chui Wah (Caroline) Chan-Lee, 72.

Police found Ms Chan-Lee dead in her Tomlinson Crescent home after Mr. Chan called for help.

A post-mortem examination revealed suspicious circumstances and an investigation continued into 2006.

This sentence speaks to the lack of interest in our judicial system to punish criminals of domestic violence'

Lorris Herenda
Yellow Brick House

Detectives found Ms Chan-Lee with her head wedged between a mattress and a wall and determined she ended up there after an argument and physical struggle with Mr. Chan. The cause of her death was determined to be a fractured larynx and by mid-January investigators had formed the grounds to arrest Mr. Chan on second-degree murder charges.

At that time, a Canada-wide warrant was issued for his arrest, but Mr. Chan was not in the country.

Investigators found he had left Canada for Hong Kong to visit family, but was expected to return.

On March 3, he was arrested when he stepped off a plane at Pearson International Airport in Mississauga.

Mr. Chan arranged a deal to plead guilty on manslaughter charges and was sentenced to four years and two months Tuesday.

Justice Simon C. Arnström of the Ontario Court of Justice gave him a credit of 14 months for the seven months he already served in jail and therefore will serve the next three years for his wife's death.

In Ontario, 21 women and 11 children have been killed in the past nine months.

"This sentence speaks to the lack of interest in our judicial system to punish criminals of domestic violence and it perpetuates this problem."

Vaughan

2004

ATTACHMENT 5

Domestic Violence Occurrences - 2004												
Source: Ministry of Public Safety & Security Quarterly Reports												
Occurrences:	Q1			Q2			Q3			Q4		
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total
Total # of occurrences	234	30	264	222	48	270	256	53	309	253	48	301
# of occurrences where one party was charged	165	20	185	178	17	195	206	28	234	209	22	231
# of occurrences where both parties were charged	165	20	185	178	17	195	206	28	234	209	22	231
# of occurrences where charges not laid	165	20	185	178	17	195	206	28	234	209	22	231
# of occurrences where charges laid & bail opposed	165	20	185	178	17	195	206	28	234	209	22	231
# of charges laid by private information	165	20	185	178	17	195	206	28	234	209	22	231
Reasons Charges not Laid:												
No reasonable grounds	578	0	578	628	0	628	686	0	686	659	0	659
Victim not available	0	0	0	0	0	0	0	0	0	0	0	0
Offender deceased	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0
Type of Relationship between Victim & Accused:												
Female victim - male accused	240	207	447	207	39	246	257	81	338	249	46	295
Male victim - female accused	37	1	38	39	1	40	81	2	83	46	2	48
Female victim - female accused	2	0	2	0	0	0	1	0	1	2	0	2
Male victim - male accused	3	0	3	0	0	0	8	0	8	5	0	5
Type of Charges Laid:												
Assault	171	34	205	203	38	242	221	46	267	224	47	271
Assault/Weapon or Cause BH	23	8	31	30	5	35	34	12	46	31	7	38
Aggravated Assault	1	0	1	0	0	0	1	0	1	2	0	2
Sexual Assault	0	0	0	0	0	0	13	0	13	9	0	9
Sexual Assault/Weapon or Cause BH	0	0	0	0	0	0	0	0	0	0	0	0
Aggravated Sexual Assault	0	0	0	0	0	0	0	0	0	0	0	0
Murder	0	0	0	0	0	0	0	0	0	0	0	0
Attempted Murder	0	0	0	0	0	0	0	0	0	0	0	0
Man-slaughter	0	0	0	0	0	0	0	0	0	0	0	0
Criminal Harassment	0	0	0	0	0	0	0	0	0	0	0	0
Intimidation	22	3	25	24	2	26	25	3	28	46	4	50
Utter Threats	1	0	1	0	0	0	1	0	1	7	0	7
Mischief	65	4	69	92	8	100	108	8	116	106	6	112
Theft	21	3	24	31	7	38	23	4	27	33	6	39
Forcible Entry	2	1	3	3	1	4	8	1	9	9	0	9
Break & Enter	0	0	0	0	0	0	0	0	0	1	0	1
Other charges not listed above	38	1	39	53	8	61	71	4	75	50	4	54
Breath of Court Orders (Domestic Violence):												
Undertaking	4	0	4	4	3	7	1	1	2	5	2	7
Recognition	36	4	40	27	3	30	27	3	30	28	2	30
Peace Bond	2	1	3	2	0	2	1	0	1	1	1	2
Probation	28	0	28	12	0	12	27	0	27	42	3	45
Restraining Order	2	0	2	0	0	0	1	0	1	1	0	1

Domestic Violence Occurrences - 2004												
Source: Ministry of Public Safety & Security Quarterly Reports												
	Q1			Q2			Q3			Q4		
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total
Weapon Causing Injury:												
Firearms			0			0			0			0
Other Weapon			18			28			22			12
												80
Previous Charges:												
Number of accused with previous charges relating to domestic violence	78	7	63	63	8	72	75	14	89	89	6	89
												297
												36
												333
Domestic Violence Homicides:												
Total number			0			0			0			0
Number of victims			0			0			0			0
Prior charges or awaiting trial			0			0			0			0
Number involving use of a weapon			0			0			0			0
Domestic Violence Related Child Deaths:												
Total number			0			0			0			0
Number of victims			0			0			0			0
Domestic Violence Related Suicides:												
Total number			0			0			0			0
Number of victims			0			0			0			0

2005

Domestic Violence Occurrences - 2005
Source: Ministry of Public Safety Quarterly Reports

Occurrences:

Total # of occurrences
of occurrences where one party was charged
of occurrences where both parties were charged
of occurrences where charges not laid
of occurrences where charges laid & bail opposed
of charges laid by private information

Reasons Charges not Laid:

No reasonable grounds
Victim not available
Offender deceased
Other

Type of Relationship between Victim & Accused:

Female victim - male accused
Male victim - female accused
Female victim - female accused
Male victim - male accused

Type of Charges Laid:

Assault
Assault/Weapon or Cause BH
Aggravated Assault
Sexual Assault
Sexual Assault/Weapon or Cause BH
Aggravated Sexual Assault
Murder
Attempted Murder
Manslaughter
Criminal Harassment
Intimidation
Utter Threats
Mischief
Theft
Forcible Entry
Break & Enter
Other charges not listed above

Breach of Court Orders (Domestic Violence):

Undertaking
Recognizance
Peace Bond
Probation
Restraining Order

	Q1			Q2			Q3			Q4			Total	
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female
Total # of occurrences	207	36	877	282	42	953	219	37	980	217	41	869	0	0
# of occurrences where one party was charged	167	20	877	214	31	836	183	19	860	182	20	804	0	0
# of occurrences where both parties were charged	167	20	877	214	31	836	183	19	860	182	20	804	0	0
# of occurrences where charges not laid	167	20	877	214	31	836	183	19	860	182	20	804	0	0
# of occurrences where charges laid & bail opposed	167	20	877	214	31	836	183	19	860	182	20	804	0	0
# of charges laid by private information	167	20	877	214	31	836	183	19	860	182	20	804	0	0
Reasons Charges not Laid:														
No reasonable grounds	0	0	623	0	0	636	0	0	580	0	0	600	0	0
Victim not available	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Offender deceased	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Type of Relationship between Victim & Accused:														
Female victim - male accused	188	34	188	272	64	272	232	52	232	217	38	217	0	0
Male victim - female accused	34	4	34	64	1	64	52	0	52	38	3	38	0	0
Female victim - female accused	4	7	4	1	3	1	0	0	0	0	0	0	0	0
Male victim - male accused	7	4	7	3	1	3	1	1	1	0	0	1	0	0
Type of Charges Laid:														
Assault	187	33	220	224	44	269	193	45	238	231	39	270	0	0
Assault/Weapon or Cause BH	45	11	57	38	13	52	25	8	33	27	16	43	0	0
Aggravated Assault	1	0	1	0	0	0	1	0	1	1	0	1	0	0
Sexual Assault	2	1	3	5	0	5	13	0	13	8	0	8	0	0
Sexual Assault/Weapon or Cause BH	0	0	0	2	0	2	0	0	0	1	0	1	0	0
Aggravated Sexual Assault	0	0	0	0	0	0	1	0	1	0	0	0	0	0
Murder	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Attempted Murder	1	0	1	0	0	0	0	0	0	1	0	1	0	0
Manslaughter	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Criminal Harassment	31	3	34	33	0	33	34	9	43	23	4	27	0	0
Intimidation	0	0	0	2	0	2	0	0	0	0	0	0	0	0
Utter Threats	69	7	76	98	4	102	86	7	73	64	7	71	2	2
Mischief	27	4	31	34	4	38	30	6	36	30	8	38	25	25
Theft	5	0	5	7	1	8	7	0	7	3	0	3	22	22
Forcible Entry	1	0	1	0	0	0	0	0	0	2	0	2	1	1
Break & Enter	2	0	2	5	0	5	5	0	5	4	0	4	3	3
Other charges not listed above	48	8	57	65	9	74	80	4	84	44	9	53	16	16
Breach of Court Orders (Domestic Violence):														
Undertaking	2	1	3	4	0	4	8	2	8	8	2	10	0	0
Recognizance	26	10	36	44	5	49	29	2	31	21	3	24	5	5
Peace Bond	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Probation	44	0	44	39	2	41	37	4	41	20	0	20	0	0
Restraining Order	0	0	0	1	0	1	0	2	2	0	0	0	1	2

Domestic Violence Occurrences - 2005												
Source: Ministry of Public Safety Quarterly Reports												
	Q1			Q2			Q3			Q4		
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total
Weapon Causing Injury:												
Firearms			0			0			0			0
Other Weapon			16			14			18			0
												56
Previous Charges:												
Number of accused with previous charges relating to domestic violence:	71	8	77	88	15	103	36	8	42	48	8	54
												243
Domestic Violence Homicides:												
Total number			0			0			0			0
Number of victims	0	0	0	0	0	0	0	0	0	0	1	1
Prior charges or awaiting trial	0	0	0	0	0	0	0	0	0	1	1	1
Number involving use of a weapon			0			0			0			0
												0
Domestic Violence Related Child Deaths:												
Total number			0			0			0			0
Number of victims	0	0	0	0	0	0	0	0	0	0	0	0
												0
Domestic Violence Related Suicides:												
Total number			0			0			0			0
Number of victims	0	0	0	0	0	0	0	0	0	0	0	0
												0

2006

Domestic Violence Occurrences - 2006									
Source: Ministry of Community Safety and Correctional Services Quarterly Reports									
	Male	Female	Total	Male	Female	Total	Male	Female	Total

Occurrences:

Total # of occurrences - criminal & non-criminal
 # of occurrences where charges laid or warrant sought
 # of accused where one party was charged
 # of accused where both parties were charged
 # of occurrences where accused held for bail/shower cause
 # of occurrences where offences alleged but charges not laid
 # of occurrences where no offence alleged

Reasons Charges not Laid:

No reasonable grounds
 Offender deceased
 Diplomatic Immunity
 Offender in foreign country

Type of Relationship between Victim & Accused:

Female victim - male accused
 Male victim - female accused
 Same sex male
 Same sex female

Type of Charges Laid:

Assault
 Common Assault
 Assault/Weapon or Cause BH
 Aggravated Assault
 Sexual Assault
 Sexual Assault
 Sexual Assault/Weapon or Cause BH
 Aggravated Sexual Assault
 Breaches
 Breach of Recognizance
 Breach of Undertaking
 Breach of Remand (CC - s 516, CC - s 517)
 Breach of Peace Bond (CC - s 810)
 Breach of Probation / Parole
 Breach of Restraining Order
 Other Charges
 Utter Threats
 Criminal Harassment
 Mischief
 Homicide (Manslaughter & Murder)
 Attempted Murder
 Choking
 Forcible Confinement

882	222	41	263	832	244	61	305	247	42	289	237	42	288	950	186	3594
293	15	15	30	305	16	18	34	14	14	28	10	10	279	55	57	1246
289	174	22	186	231	203	28	231	210	27	237	184	25	218	85	102	1136
0			0	0			0	0		0			0	781	102	112
588			588	593			593	823		823			541	0	0	883
588			588	583			583	623		623			541	0	0	0
0			0	0			0	0		0			0	0	0	2346
0			0	0			0	0		0			0	0	0	0
0			0	0			0	0		0			0	0	0	0
237			237	280			280	281		281			246	0	0	0
56			56	78			78	66		66			52	0	0	1004
0			0	0			0	0		0			1	0	0	240
0			0	3			3	0		0			0	0	0	1
197	34	12	209	228	44	10	242	40	14	54	149	186	1100	196	4	1100
34	1	0	35	42	0	1	43	3	0	3	3	1	4	3	1	196
2	0	0	2	8	0	0	8	7	0	7	5	0	5	22	0	22
0	0	0	0	3	0	0	3	1	0	1	0	0	0	4	0	4
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
22	4	8	30	18	1	20	38	3	3	41	30	6	36	109	18	127
4	1	5	8	0	0	8	6	0	0	6	2	2	4	20	3	23
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	2	0	2	2	0	0	2	2	0	2	4	0	4
28	0	0	28	15	0	15	26	0	0	26	28	1	30	99	1	100
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
68	4	72	76	7	94	103	3	106	84	8	8	90	332	20	352	352
25	2	27	29	1	37	32	5	37	25	4	4	29	118	12	130	130
21	8	27	35	13	51	26	6	36	41	8	8	47	129	31	160	160
3	0	3	3	0	1	0	0	0	1	0	0	1	5	0	5	5
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
8	0	8	8	1	1	4	4	4	3	3	3	3	16	0	16	16
13	0	13	13	9	15	15	15	15	12	12	12	12	49	0	49	49

Domestic Violence Occurrences - 2005												
Source: Ministry of Community Safety and Correctional Services Quarterly Reports												
	Q1			Q2			Q3			Q4		
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total
Firearms	16	0	16	8	0	8	1	0	1	8	0	8
Other charges not listed above	0	0	0	0	0	0	0	0	0	0	0	0
Kidnapping (Firearm)	0	0	0	0	0	0	0	0	0	0	0	0
Driving Offences	8	5	14	8	0	8	12	2	14	0	0	0
Assault Police	6	1	7	4	0	4	2	0	2	0	0	0
Theft	5	1	6	7	2	9	8	1	9	0	0	0
Obstruct Police/Justice	4	1	5	4	1	5	5	0	5	0	0	0
Break and Enter	0	0	0	0	0	0	0	0	0	0	0	0
Unlawfully in Dwelling	0	0	0	0	0	0	0	0	0	0	0	0
Forcible Entry	0	0	0	0	0	0	0	0	0	0	0	0
Possession of Property Obtained by Crime	0	0	0	0	0	0	0	0	0	0	0	0
Other	17	2	19	21	5	26	10	4	14	3	0	3
Weapon Used to Cause Injury or Intimidate:												
Firearms			0			0			1			8
Other Weapon			10			21			49			59
Previous Charges: (excluding Breaches)												
Number of accused with previous charges relating to domestic violence	81	10	91	84	8	93	80	8	88	32	8	40
Domestic Violence Adult Homicides:												
Total number			1			1			0			0
Number of victims	0	1	1	0	1	1	0	0	0	0	1	1
Number of accused with prior domestic violence charges	1	0	1	0	0	0	0	0	0	0	0	0
Number involving use of a weapon			1			1			0			0
Domestic Violence Related Child Homicides/Attempted Homicides:												
Total number			1			0			0			0
Number of victims	1	1	2	0	0	0	0	0	0	0	0	0
Number of accused with prior domestic violence charges			0			0			0			0
Total number of attempted occurrences			0			0			0			0

ATTACHMENT 6

Settlement.Org for Newcomers Information Newcomers to Ontario can Trust

York Region

York Region - Find Help Close to Home

Choose a Topic

- Major Immigrant/Refugee Settlement Services
- Education
- Employment
- Health
- Housing
- Community and Recreation
- Consumer Information
- Immigration and Citizenship
- Legal Services
- Ontario-wide Information and Crisis Phone Numbers



The

information on this page has been developed with the help of the Community Information and Volunteer Centre of York Region. Search the Community Information and Volunteer Centre of York Region site:

Search

For help in your community:



Meet with a Settlement Worker



Call your Community Information Center



Visit Settlement.Org

Major Immigrant/Refugee Settlement Services

The following organization:

Helps newly arrived immigrants and refugees settle in Canada by providing orientations to their new communities and guidance and support to access government and community services.

Provides information on social services, schools, health care, housing and recreational facilities; assistance in completing forms; arranges for interpreters and translators; résumé preparation and employment counselling; information about English as a Second Language training.

Regional Resources

- Online Map
- York Region Online
- Community Information and Volunteer Centre of York Region

Catholic Community Services of York Region - York Region
Unit 15, 7170 Warden Avenue, Markham - Tel: (905) 415-9537
21 Dunlop Street, Richmond Hill - Tel: (905) 770-7040 or Toll-free 1-800-263-2075

COSTI Immigrant Services - Vaughan
7800 Highway 7 West, Woodbridge
Tel: (905) 669-5627

Centre for Information and Community Services of Ontario - York Region
5000 Highway 7 East, Upper Level (next to Sears), Markham
Tel: (905) 474-1275

Education

School Boards

<http://york.cioc.ca/results.asp?SubjID=238>
Provide education for children and youth from kindergarten to High School.

Adult Education

<http://york.cioc.ca/results.asp?SubjID=29>
Provide educational programs for adults including computer training, career exploration, business courses, mathematics, English and communications. Some programs have fees.

Colleges

<http://york.cioc.ca/results.asp?SubjID=430>
Provide full and part time diploma, certificate and general interest programs. Programs have fees.

Universities

<http://york.cioc.ca/results.asp?SubjID=2204>
Provide post-secondary educational programs at both the undergraduate and graduate levels. Also offers certificate programs, short courses and continuing education workshops. Programs have fees.

English Classes

<http://york.cioc.ca/results.asp?SubjID=711>
Provide English As a Second Languages (ESL) classes for newcomers. Some classes are only available for new immigrants who have been in Canada for less than 3 years. Call for more information.

Language Assessment

<http://york.cioc.ca/details.asp?RSN=8264>
Provides assessment of English language skills and makes referral to English classes in the community.

Translation/Interpretation Service

<http://york.cioc.ca/results.asp?SubjID=1185>
Provides translators and interpreters in many languages. Some services provided for a fee.

Literacy Services

<http://york.cioc.ca/results.asp?SubjID=1288>
Provide telephone information and referral for adult literacy, upgrading and

Related Information

- **Adult Education**
- **Colleges, Universities and Institutes**
- **Elementary and Secondary School**
- **Evaluating Educational Credentials**
- **English as a Second Language**
- **First Language Literacy and Heritage**
- **Language Assessment**
- **Translation and Interpretation**
- **more >>**

English as a Second Language programs in York Region and area.

For more information about community programs and services in York Region and Area, visit Community Information and Volunteer Centre of York Region or contact a local partner. Full time Information and Referral Centres are available at Information Markham and Volunteer Centre at (905) 415-7600, Information Aurora at (905) 727-8214, Helpmate Information Centre and Volunteer Bureau at (905) 884-3000, or Newmarket Public Library Community Information Services at (905) 953-5110.

York Region

Employment

Job Search Workshops for Newcomers

<http://york.cioc.ca/results.asp?STerms=job+search+workshop>

Provide 3 or 4-day job search workshops for newcomers, with a focus on job search information, an understanding of the labour market, effective résumé writing techniques and successful interview techniques, sources of job leads and help to find and contact employers.

Employment Resource Centre

<http://york.cioc.ca/results.asp?STerms=employment+resource+centre>

Provide assistance for people looking for jobs, career direction or starting their own business, including information and workshops on local labour market, assistance with career planning, job search techniques, interview skills, résumé building. Provide access to job posting board; access to the Internet for job searches as well as free or low cost access to computers, telephones, fax machines and photocopying. Business directories, job search materials, and labour market information are also available.

Human Resource Centre Canada

<http://york.cioc.ca/results.asp?STerms=human+resource+centre>

Provides job search information and resources including access to computers, Internet access; head-hunter and search firm guides, sample cover letters and résumés, career assessment and transition software. Also has photocopier accessible for copying résumés and cover letters, free faxing to HRSDC posted Job Vacancies, and access to Job Bank. Most services are self-directed. Provides applications for Social Insurance Numbers and for programs such as Employment Insurance and the Canada Pension Plan.

Youth Employment

<http://york.cioc.ca/results.asp?STerms=youth+employment&SType=A&CMType=L>

Provide employment support service to youth between the ages of 16 and 24 (sometimes up to age 30), who are no longer in school and not working. Provide employment counselling, résumé writing, job interview skill training and help with job search.

Volunteer Action Centre

<http://york.cioc.ca/results.asp?SubjID=2247>

Provides information about volunteer opportunities in the community.

Self-employment Help

<http://york.cioc.ca/results.asp?SubjID=1898>

Provides information about how to start a business. Services include initial consultation, resources and workshops to people who want to open a new business.

Ontario Works

<http://york.cioc.ca/results.asp?SubjID=2274> Provides short-term

Related Information

- Employment Standards
- Financial Assistance
- Finding a Job
- Foreign Trained Professionals and Tradespeople
- Job Listings
- Labour Market Information
- Self-employment
- Social Insurance Numbers & Other Official Documents
- Volunteering
- more >>

financial assistance to people who are unable to find work or are temporarily unable to work through the Ontario Works program. There are eligibility criteria you must meet in order to qualify.

For more information about Employment programs in York Region and Area, visit Community Information and Volunteer Centre of York Region or contact a local partner. Full time Information and Referral Centres are available at Information Markham and Volunteer Centre at (905) 415-7500, Information Aurora at (905) 727-8214, Helpmate Information Centre and Volunteer Bureau at (905) 884-3000, or Newmarket Public Library Community Information Services at (905) 953-5110.

Health

OHIP Office

<http://york.cioc.ca/results.asp?SubjID=990>

Provides information about the Ontario Health (OHIP) card. Visit to apply for or renew health card. Report stolen, lost, damaged health cards.

Hospitals

<http://york.cioc.ca/results.asp?SubjID=1077>

Provide emergency medical care, a 24-hour emergency department.

Community Health Centres

<http://york.cioc.ca/results.asp?SubjID=449>

Provide non-emergency health promotion programs for individuals, families and communities, including culturally-sensitive care in different languages, anti-racism programs, sexual health education, parenting education, support for teenage mothers, drop-in programs for youth. You may be eligible for services at a CHC even if you do not have a Health Card. Call for more information.

Public Health Department

<http://york.cioc.ca/results.asp?SubjID=1736>

Provides public health information to promote and protect health and prevent disease. Services include public health nurses, children's programs, mental health promotion, immunization/vaccination, sexual health, quitting smoking, dental health and heart health and cancer prevention.

Emergency Women's Shelters

<http://york.cioc.ca/results.asp?SubjID=1935>

Provide emergency shelter and support to physically, sexually and emotionally abused women and their children. Provide confidential telephone support and counselling to victims of sexual assault, their friends and family members.

Distress Centres

<http://york.cioc.ca/results.asp?SubjID=613>

Provide telephone hotlines to people in need of immediate emotional support, crisis intervention or suicide prevention. Available 24 hours a day.

Food Banks

<http://york.cioc.ca/results.asp?SubjID=833>

Provides information on food banks, community kitchens, Good Food Box locations, school-based meal programs and other nutrition programs.

For more information about Health programs in York Region and Area, visit Community Information and Volunteer Centre of York Region or contact a local partner. Full time Information and Referral Centres are available at Information Markham and Volunteer Centre at (905) 415-7500, Information Aurora at (905) 727-8214, Helpmate Information Centre and Volunteer Bureau at (905) 884-3000, or Newmarket Public Library Community Information Services at (905) 953-5110.

Related Information

- **Addiction**
- **Community and Public Health**
- **Emergency Services**
- **Finding a Dentist**
- **Finding a Doctor**
- **Health Insurance/Coverage**
- **Medication**
- **Mental Health**
- **Special Health Issues: Immigrants and Refugees**
- **more >>**

Housing

Community Information Centre

<http://york.cioc.ca/details.asp?RSN=14152>

Provides information about community service agencies in York Region and area. Focus is on nonprofit and government agencies providing human services: health, financial, legal, housing, counselling, employment. Also has information on a variety of other organizations - service clubs, cultural groups, professional and business associations, sports groups, ethnocultural groups.

Housing Help Centre

<http://york.cioc.ca/results.asp?STerms=housing+help+centre>

Provides information for people looking for housing. May have housing directory and support for landlord/tenant problems. See Legal Services for landlord/tenant legal help.

Subsidized/Public Housing

<http://york.cioc.ca/results.asp?SubjID=1309>

Provide information and applications for subsidized housing.

Homeless Shelter

<http://york.cioc.ca/results.asp?SubjID=1054>

Provides a one-stop information and referral service for emergency shelter for the homeless.

For more information about Housing programs in York Region and Area, visit Community Information and Volunteer Centre of York Region or contact a local partner. Full time information and Referral Centres are available at Information Markham and Volunteer Centre at (905) 415-7500, Information Aurora at (905) 727-8214, Helpmate Information Centre and Volunteer Bureau at (905) 884-3000, or Newmarket Public Library Community Information Services at (905) 853-5110.

Related Information

- Buying a Home
- Emergency Shelter
- Landlord and Tenant Rights
- Renting a Place to Live
- Short-Term Accommodation
- more >>

York R.

Community and Recreation

Community Information Centre

<http://york.cioc.ca>

Provides information about community service agencies in York Region and area. Focus is on nonprofit and government agencies providing human services: health, financial, legal, housing, counselling, employment. Also has information on a variety of other organizations - service clubs, cultural groups, professional and business associations, sports groups, ethnocultural groups.

Related Information

- Arts and Culture
- Libraries
- Religion and Worship
- more >>

Recreation Facilities

<http://york.cioc.ca/results.asp?SubjID=1780>

Provide recreation programs and activities for people of all ages in recreation centres and facilities across the city, including community centres and park programs.

Libraries

<http://york.cioc.ca/results.asp?SubjID=1272>

Provide access to books, magazines, videos, movies, newspapers, large print and talking books, compact discs, computers and Internet. Material in different languages. Have programs and workshops for children and adults. Most services are free, but you need a library card to borrow books and other materials.

Local YMCA

<http://york.cioc.ca/results.asp?STerms=ymca&SType=A&CMType=L>

Provides fitness, health and recreation, swimming, pre-school, educational and social programs for children, youth and adults. Most programs have fees.

Senior Centres

<http://york.cioc.ca/results.asp?SubjID=1903>

Provide social activities, recreation and community services for seniors 55 years of age and older.

Child Care

<http://york.cioc.ca/results.asp?SubjID=797,364>

Provides information and referral to child care services in the community.

For more information about Community and Recreation programs in York Region and Area, visit Community Information and Volunteer Centre of York Region or contact a local partner. Full time information and Referral Centres are available at Information Markham and Volunteer Centre at (905) 415-7500, Information Aurora at (905) 727-8214, Helpmate Information Centre and Volunteer Bureau at (905) 884-3000, or Newmarket Public Library Community Information Services at (905) 853-5110.

Consumer Information

Public Transportation

<http://york.cioc.ca/results.asp?SubjID=1744>

Provides public (bus) transportation in York Region. Call for bus route and fare information.

Accessible transportation

<http://york.cioc.ca/results.asp?SubjID=10>

Provide public transportation for people with a physical disability who are unable to use conventional transit, meet the criteria, and who live within the specified areas.

Driver Licences/Vehicle Registration Office - Driver Exam Centre

<http://york.cioc.ca/results.asp?SubjID=635>

Provide driver's licence renewal, car and truck registration, licence plate and licence plate renewal stickers. Provide driver examinations services such as vision test, written and road tests for all licence classes.

Credit/Financial Counselling Services

<http://york.cioc.ca/results.asp?SubjID=522>

Provides credit counselling and money management help for people who have debt problems. Call to make appointment.

For more information about Consumer Information programs in York Region and Area, visit Community Information and Volunteer Centre of York Region or contact a local partner. Full time information and Referral Centres are available at Information Markham and Volunteer Centre at (905) 415-7500, Information Aurora at (905) 727-8214, Helpmate Information Centre and Volunteer Bureau at (905) 884-3000, or Newmarket Public Library Community Information Services at (905) 853-5110.

Related Information

- Consumer Protection
- Personal Finance
- Shopping
- more >>

Immigration and Citizenship

Settlement/Immigrant Serving Agencies

The following organization:

Helps newly arrived immigrants and refugees access local services. Services include short-term supportive counselling, referrals to education, government and community services.

Provides information on social services, schools, health care, housing and recreational facilities; assistance in completing forms; arranges for interpreters and translators; résumé preparation and employment counselling; information about English as a Second Language training.

Related Information

- Citizenship
- Immigration
- Refugees
- more >>

York Region

Catholic Community Services of York Region - York Region
Unit 15, 7170 Warden Avenue, Markham - Tel: (905) 415-9537
21 Dunlop Street, Richmond Hill - Tel: (905) 770-7040 or Toll-free 1-800-263-2075

COSTI Immigrant Services - Vaughan
7800 Highway 7 West, Woodbridge
Tel: (905) 669-5627

Centre for Information and Community Services of Ontario - York Region
5000 Highway 7 East, Upper Level (next to Sears), Markham
Tel: (905) 474-1275

Citizenship and Immigration Canada Call Centre
<http://york.cioc.ca/results.asp?SubjID=1117>
Provides a 24-hour automated responses to general questions about citizenship and immigration. Operators can provide specific answers to your inquiries, feedback on applications (they cannot make decisions on applications that are being processed) and requests for forms and application between 8:00am - 4:00pm, Monday - Friday.

Citizenship Classes
<http://york.cioc.ca/results.asp?SubjID=402>
Provide citizenship classes for immigrants who are preparing for the Canadian citizenship test.

Passport Office
<http://york.cioc.ca/results.asp?SubjID=1575>
Provides information and services for passport and travel document (including refugee travel documents) applications.

For more information about Immigration and Citizenship programs in York Region and Area, visit Community Information and Volunteer Centre of York Region or contact a local partner. Full time Information and Referral Centres are available at Information Markham and Volunteer Centre at (905) 415-7500, Information Aurora at (905) 727-8214, Helpmate Information Centre and Volunteer Bureau at (905) 884-3000, or Newmarket Public Library Community Information Services at (905) 953-5110.

Legal Services

Community Legal Clinics

<http://york.cioc.ca/results.asp?SubjID=1257>
Provide legal representation and advice to people with problems related to workers safety and insurance board, Employment Insurance, Ontario Works, Canada Pension Plan, refugee and immigration law, housing and human rights.

Legal Aid

<http://york.cioc.ca/results.asp?SubjID=1256>
Provide legal aid certificates to low-income clients for specified legal services. Requires clients to show income and assets and specific information about their legal problem to determine their eligibility for free service. Call for information.

Police

<http://york.cioc.ca/results.asp?SubjID=1433>
For general information, to report an accident and non emergencies call the numbers listed below. For emergencies dial 911.

Related Information

- Human Rights
- Lawyers and Legal Representation
- Legal Aid and Comm Legal Clinics
- Police
- more >>



Text Size [A](#) [A](#)

Search

Peel R.
Programs & Ser



[Home](#) - [Publications](#) - [News & Events](#) - [Employment](#) - [Contact Us](#) - [Site Map](#) - [Advanced Search](#)

[Print this Page](#)

[Housing](#)

[Social
Services](#)

[Health
Services](#)

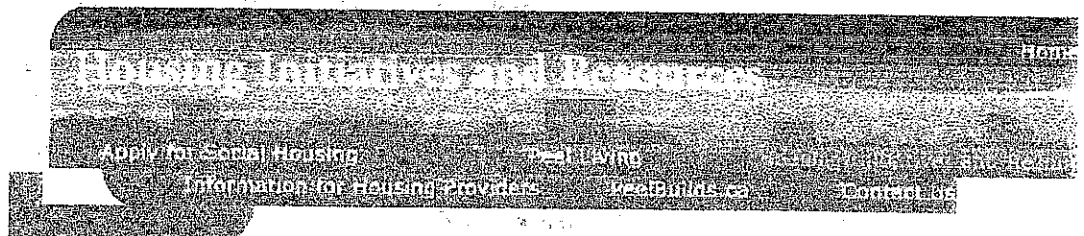
[Housing](#)

[Public
Works](#)

[Communities
in Peel](#)

[Regional
Government](#)

- [Apply for Social Housing](#)
- [Information for Housing Providers](#)
- [Peel Living](#)
- [PeelBuilds.ca](#)
- [Housing Initiatives and Resources](#)
- [Peel Housing Programs & Initiatives](#)
- [Housing Policy & Development](#)
- [Reports](#)
- [External Links](#)
- [Contact Us](#)
- [News](#)



Peel Housing Programs & Initiatives

Homelessness in Peel - Shelters for the Homeless

[see as pdf \(175 KB, 1 page\)](#)

[Profile: Peel Family Shelter](#)

[Peel Housing Programs & Initiative](#)

[Housing Policy & Development](#)

[Reports](#)

[External Links](#)

Shelters are a part of Peel's comprehensive Continuum of Care model of supports and services. The continuum is a network of interlocking interventions, running from prevention initiatives, to the outreach program to emergency shelters and transitional housing, and beyond to housing, employment, and life-skills supports to keep vulnerable households on track and stable.

Individuals can stay in one of the Region's emergency shelter for two weeks after which they must apply for Ontario Works assistance. Staff from Ontario Works in Peel visit each shelter to take applications for assistance. At that time a case plan is completed to determine whether individual qualifies to continue receiving emergency financial and program assistance. Intensive housing and employment support are a core part of these case plans. Each Region of Peel shelter is able to house individuals in overflow beds if the regular beds are full. If the overflow beds also fill temporarily shelter is arranged at an overflow facility.

Peel's Homeless Shelters and Services

Women's & Men's Shelters

- [Wilkinson Road Shelter, Region of Peel, Brampton. 905-](#)

Your Comments?



Stay Connected with
Peel's
E-mail Newsletter

452-1335

- Mavis Road Shelter, Region of Peel, Mississauga. 905-848-0515

Women's & Children's Shelters

- Salvation Army Family Life Resource Centre, Brampton. 905-451-4115
- Interim Place I, Mississauga. 905-403-0864
- Interim Place II, Mississauga. 905-676-8515

Youth Shelter, Long-Term

- Our Place Peel, Brampton. 905-454-1048

Youth Shelter, Short-Term

- Our Place Peel II, Mississauga. 905-238-1383

Family Shelter

- Region of Peel Family Shelter, Mississauga. 905-272-7061

Men's Long-Term Shelter

- St. Leonard's House, Brampton. 905-457-8312

Hostel for Expectant Mothers

- Vita Manor, Mississauga. 905-858-0329

Homeless individuals should be referred to Ontario Works in Peel at 905-793-9200 during business hours (8:30 a.m. to 4:30 p.m., Monday to Friday), or The After Hours Line at 905-451-6108 at all other times.

Other support resources are available through:

- Street Helpline Peel - Peel's street outreach program: 905-848-HE (4357) or free from any pay phone at 0-905-848-HELP (4357)
- Preventing Homelessness in Peel Program (PHIPP) - PHIPP can provide one-time assistance with rent and utilities: 905-793-9200
- Community Care Access Centre of Peel - Support and assistance with day-to-day needs: 905-796-0040 or 1-888-733-1177

Durham Response to Woman Abuse

Durham R.

Home	Contact Us	About Us	Links
What's New	Report	Need Help Now	Protocol

Need Help Now?

Who you call for help:

Emergency Services

The Denise House (Shelter)	24 hour crisis line	905-728-7311
	24 hour toll free line	1-800-263-3725
	24 hour TTY line	905-728-4394
Reseau des Femmes du Sud de l'Ontario (Durham) (Services for Francophone Women)		1-800-387-8603
		905-436-7353
Bethesda House (Shelter)		905-623-6045
		1-800-338-3397

Emergency Housing and Neighbour Shelters

YWCA (Oshawa)		905-576-8880
YWCA (Peterborough)	Crossroads 1	705-743-4135
	Crosroads II	705-743-8922
YWCA (Scarborough)		416-693-7342
Victoria's (Lindsay)		705-878-3662
Northumberland Services for Women (Crises Line)		905-372-0746
		1-800-263-3757
Juliettes's Shelter (Scarborough)		416-724-1316
Emily Stowe (Scarborough)		416-264-4357
Muslim Welfare Home		905-665-0424
The Ark Youth Shelter		905-571-5161

Durham Response to Woman Abuse

Sandgate Women's Shelter

905-722-4043
1-800-661-8294

Sexual Assault Services

Oshawa/Durham Rape Crisis Centre

905-725-2241

Sexual Assault Care Centre

905-668-3050

Domestic Violence Response Team

905-576-8711

Adults Molested As Children (Individual
Counselling and Groups for Women)

905-683-3451

Crisis Services

Distress Centre Durham:

Uxbridge and Port Perry (or if unable, call
collect).

905-433-1121

Crisis Unit/Lakeridge Health Oshawa

905-433-4384

Mobile Crisis Unit

1-800-742-1890

Community Drop In Support Groups:

Oshawa

905-723-0036

Ajax

905-686-4350

Assaulted Women's Helpline (Toronto)

416-863-0511

Colborne Community Services

905-666-0483

(Mobile Crises Line)

1-800-742-1890

Chimo Youth Services

705-324-3300

Children's Services

Children's Aid Society Durham

905-433-1551

1-800-461-8140

Kids Help Phone

1-800-668-6868

Kinark Child and Family Services

905-433-0241

Durham Response to Woman Abuse

Transformers: Children Who Have Witnessed
Violence
Ages 7 - 10 years

905-723-0026

Durham R.

Information Centres

Information Oshawa

905-434-3831

Information Uxbridge

905-852-9747

Information Scugog

905-985-7346

Landlord and Tenant Information

1-888-332-3234

Whitby Information Centre

905-668-0552

Housing

Housing Access Centre (Durham Region):

Oshawa

905-434-5015

Whitby

905-430-6511

Housing Access Centre (Durham Region)

905-686-4109

905-430-6511

905-436-6610

905-434-5015

1-800-669-2956

Ontario Rental Housing Tribunal Information
Line

1-888-332-3234

Housing Help Durham

905-686-2661

The ARK (Youth Shelter)

905-571-5161

Police and Courts

Durham Regional Police

Emergency 911

Business Lines:

Oshawa, Whitby, Scugog and Newcastle

905-579-1520

Ajax and Pickering

905-683-9100

Uxbridge

905-852-3365

Brock

705-432-2395

Family Law Information Centre

905-579-1988

1-877-294-6529

Domestic Violence Court 905-430-4150

Victim Witness Assistance Program 905-430-4170

Ontario Provincial Police 905-668-3388

Justice of the Peace 905-723-5251

Probation and Parole Services 905-571-3774

Victims of Crime Unit 905-579-1520 ext.
5617

Victims Services of Durham Region 905-430-5968
905-579-1520 ext.
1846

Additional Contact Information

Ajax/Pickering Women's Centre 905-426-1064

Canadian Mental Health Association 905-436-8760

Catholic Family Services 905-725-3513

Destiny Manor(Women's Treatment
Programs) 905-668-1858

Durham Deaf Services 905-721-0622
(fax)

Family Services Durham 905-683-3451

Multilingual Community Interpreter Services 416-426-7051

Simcoe Hall Settlement House 905-728-7525

United Way 905-436-6414

Women's Rights Action Coalition 905-427-7849

24 Hour Domestic Violence Hotline 416-422-5984

ATTACHMENT 7

Project Hostel @ The Yellow Brick House					
Program: Shelter					
		Projected Expenses	(Salaries Included 3% Increase (Union) / Benefits: approx. 17.7% of annual income, health/dental, life insur., 5% RRSP)		
Salaries and Benefits					
6120 Supervisor		64,700.00			
5120 Counsellors		280,000.00	(shelter: \$ 46,300 x 1.02% union increase x 4.5 FTE / Children's Prog. Counsellor 4 hours / day)		
5130 Relief		49,000.00	(estimating relief staff will be needed 20% of the time, it was 19% for 03/04, 17% for 04/05 and 30% for 05/06)		
			(Relief: estimating benefit at 10%, it was 13% in 03/04, 10% in 04/05, 8% in 05/06)		
subtotal		393,700.00			
Services and Utilities					
6250 Insurance		4,100.00	(estimate prorated to properly space)		
5370 Hydro		6,600.00	(estimate prorated to 1800 sq. ft. Current shelter costs \$ 11068.97 for approximately 3000 sq. ft.)		
5380 Water/Sewer		2,200.00	(estimate prorated to 1800 sq. ft. Current shelter costs \$ 3707.93 for approximately 3000 sq. ft.)		
5390 Heat/Gas		2,700.00	(estimate prorated to 1800 sq. ft. Current shelter costs \$ 4504 for approximately 3000 sq. ft.)		
5400 Cable		300.00			
5300 Property Taxes		3,000.00	(based on 2006 actual)		
5260 Equipment Leases		/ 900.00	(telephone equipment and fresh water machine)		
5255 Security & Fire Inspection		2,200.00			
5325 Office Expenses		1,000.00	(general office supplies, toner and printer cartridges)		
5330 Telephone		1,000.00			
Misc.		800.00	(mileage and staff development)		
subtotal		24,800.00			
Shelter and Maintenance					
5410 Repairs & Maintenance		6,800.00	(waste management, plumbing service, cleaning and maintenance supplies)		
5540 Food & Supplies		7,400.00	(prorated estimate - currently spending \$ 300 per week on grocery)		
5550 Emergency Transportation		3,600.00	(estimate prorated)		
5510 Direct Program Expenses		3,600.00	(canadian linen, cleaning supplies and monthly internet fee)		
Misc.		100.00	(client phone)		
subtotal		21,400.00			
Total		439,900.00			
Overhead Allocation					
Counselling / Transition		44,400.00	(estimate based on 10% of 05/06 salaries and benefits costs)		
administration		27,700.00	(estimate 10% of 05/06 total administration expenditures)		
Grand Total		512,000.00			

Remarks: These projected expenses are prepared for a 15 bed shelter.