

COMMITTEE OF THE WHOLE - MARCH 23, 2010

CONTRACT AWARD – RFP 09–140 CHILD CARE CENTRE OPERATOR – WARD 4

Recommendation

The Commissioner of Community Services, in consultation with the Directors of Recreation and Culture and the Purchasing Services Department, recommends:

- 1) That the Contract RFP 09-140, Child Care Centre Operator, for the operation of child care services at the North Thornhill Community Centre, be awarded to Upper Canada Child Care for a five (5) year term effective September 1, 2010, with an option to renew for two (2), five (5) year terms at the discretion of the City; and,
- 2) That the Mayor and City Clerk be authorized to sign all documentation necessary to complete the contract.

Contribution to Sustainability

This report is consistent with the priorities previously set by Council in the Green Directions, Vaughan, Community Sustainability Environmental Master Plan:

- 4.2 To ensure that the City of Vaughan attracts businesses and investment that will result in well-paying jobs for Vaughan citizens, a sustainable tax base and continuing prosperity into the 21st century.

Economic Impact

On an annual basis, the implementation of RFP 09-140 will generate approximately \$60,000 in new revenue during the initial contract term of five years; approximately \$21,500 for the remainder of 2010.

Communications Plan

The successful proponent will be advised of Council's decision.

Purpose

The purpose of this report is to obtain Council's authorization to enter into a five (5) year contract effective September 1, 2010 with an option to renew for two (2) additional five (5) year terms, with Upper Canada Child Care for the operation of child care services at the North Thornhill Community Centre.

Background - Analysis and Options

The City of Vaughan advertised RFEOI (Request for Expression of Interest) 09-045 in the Vaughan Citizen, Electronic Tendering Network and OPBA website on February 25, 2009 with a closing date as March 12, 2009. Fourteen (14) potential proponents picked up the Expression of Interest documents from the Purchasing Services Department and eight (8) submissions were received from the following companies:

1. YMCA of Greater Toronto Area, Markham Ontario
2. Alef-Bet Day Care, Thornhill Ontario
3. Growing Tykes Learning, Woodbridge Ontario
4. Upper Canada Child Care, Markham Ontario

5. Ilyas Rafi, Woodbridge Ontario
6. Kids Come First Child Care Services, Thornhill Ontario
7. Chateau De la Moraine, Richmond Hill Ontario
8. Over the Rainbow Children's Centre, Woodbridge Ontario

As a result, these eight (8) respondents of the RFEOI, were invited to pickup RFP 09-140 documents on December 3, 2009 with a closing date of December 17, 2009.

The Active Together Master Plan identified the opportunity to see community centres become more of a hub of activities; acting like "service centres" for the community. Community Centres have the opportunity of becoming the hub or heart of the community for not only their recreational and cultural pursuits but also to serve as the "one stop shop" for many day-to-day services sought by residents. The addition of a child care operation is a complimentary service partner that is frequently requested by residents, and currently there is no contract for child care services at this location.

The City of Vaughan issued RFP 09-140 on December 3, 2009 with a closing date of December 17, 2009. Eight (8) proponents were invited to apply; five (5) picked up the RFP documents and two (2) were received from:

1. Upper Canada Child Care
2. Alef – Bet Day Care

An evaluation team comprised of the Recreation and Culture, Building and Facilities and Purchasing Services departments was established and the evaluation and selection of the proposals received was based on the following criteria as detailed in the proposal documents:

Components	Rating
Payment Proposal	40 points
Overall Business/Operation Plan	30 points
Community Stewardship and Added Benefits/Incentives	15 points
Company Profiles and References	10 points
Audited Financial Statement	5 points

An additional 25 points was evaluated during a follow up interview with each proponent.

Upper Canada Child Care obtained overall highest scores based on bid document criteria. With their high score, a well prepared business plan and overall reputability within the industry; it is our recommendation to award Upper Canada Child Care with contract RFP 09-140.

Upper Canada Child Care is a reputable non profit organization that serves Simcoe County, York Region and the City of Toronto with a total of 54 child care centres. Incorporated in 1991, their objective is to provide high quality licensed and affordable child care in Ontario. Their mandate is to meet the child care needs of growing communities as identified by municipal government departments, municipal organization, school boards and families.

Relationship to Vaughan Vision 2020/Strategic Plan

In consideration of the strategic priorities related to Vaughan Vision 2020, the report will provide:

- STRATEGIC GOAL:
Service Excellence – Providing service excellence to citizens.

This report is consistent with the priorities previously set by Council and the necessary resources have been allocated and approved.

Regional Implications

None.

Conclusion

Awarding Contract RFP 09-140, Child Care Centre Operator, for a five (5) year contract with an option to renew for two (2) additional five (5) year terms, with Upper Canada Child Care for the operation of child care services at the North Thornhill Community Centre will provide stable and quality services to the community. The Active Together Master Plan supports the opportunity to offer an array of services to residents via community centres and a child care operation has been frequently requested as a suitable service partner.

Attachments

None.

Report Prepared By

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Respectfully submitted,

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Commissioner of Community Services