

COMMITTEE OF THE WHOLE - MAY 15, 2012

VAUGHAN FIRE AND RESCUE SERVICE (VFRS) 2011 ANNUAL REPORT

Recommendation

The Fire Chief and the VFRS Senior Command Team, in consultation with the City Manager, recommend that this report be received as information only.

Contribution to Sustainability

N/A

Economic Impact

The 2011 annual report was produced with internal resources at an approximate cost of \$1,800.00 and additional funds are not required.

Communications Plan

Through anticipated co-operation of the Senior Management Team (SMT), the 2011 annual report will be available on the City web site, in all City reception areas, Vaughan Public Libraries, VFRS Fire Stations and will be distributed to all Ratepayer Groups as well as to select peer organizations.

Purpose

To provide a summary report of activities and highlights of Vaughan Fire & Rescue Service in 2011.

Background - Analysis and Options

The 2011 Annual Report of Vaughan Fire and Rescue Service is intended to provide a summary of the Department's activities as well as non-technical descriptions of the work of each division/program. An Operational Process Analysis conducted in 2005 by IER Consultants recommended that as part of an overall communication strategy, VFRS should develop a short annual report describing relative operations and highlights of the department.

As such, this annual report will enhance communication between VFRS, Council, SMT and the citizens we serve. Feedback from Ratepayers, staff and individual citizens have been very positive.

Relationship to Vaughan Vision 2020/Strategic Plan

This report is consistent with the priorities previously set by Council and the necessary resources have been allocated and approved. This report conforms to:

- Enhance and Ensure Community Safety, health & Wellness
- Pursue Excellence in Service Delivery
- Value & Encourage a Highly Motivated Workforce
- Citizens first through service Excellence

Regional Implications

The VFRS 2011 Annual Report has no regional implications.

Conclusion

The VFRS Annual Report documents achievements and highlights of the Vaughan Fire and Rescue Service in 2011. The Annual Report is an important part of a VFRS communication strategy as recommended by IER Consultants and will provide Council, Senior Management and our citizens with an overview of the types and categories of service provided by VFRS in 2011.

Attachments

Vaughan Fire and Rescue Service, Annual Report 2011 (For Members of Council – under separate cover).

Copies of the 2011 Annual Report are available through the Office of the Fire Chief.

Report prepared by:

G. R. Senay, Fire Chief

Respectfully submitted,

G. R. Senay
Fire Chief