

COMMITTEE OF THE WHOLE-FEBRUARY 17, 2003

ONTARIO MINISTRY OF TRANSPORTATION SERVICEONTARIO KIOSK (MTO)

Recommendation

The City Clerk in consultation with the Manager of Special Projects, Licensing & Permits and the Executive Director of Buildings, Facilities and Parks recommends:

That the Mayor and City Clerk be authorized to enter into a tenancy agreement with the Licensing and Control Branch, Ontario Ministry of Transportation to provide a Service Kiosk on the main floor of the Civic Centre.

Purpose

To enter into a tenancy agreement with the Ontario Ministry of Transportation for the purpose of locating a ServiceOntario Kiosk in the Civic Centre.

Background - Analysis and Options

ServiceOntario Kiosks allow consumers to obtain government services and products in a more convenient and efficient manner. These kiosks function much like sophisticated automated banking machines, and are a part of the largest self-service kiosk network of its kind in North America. Service kiosks are presently located in major shopping centers and a couple of government offices across the province.

ServiceOntario Kiosks are available seven days a week at most locations with extended hours of service. Services available include license plate sticker renewals, change of address for driver licenses, driver and vehicle abstracts, paying court fines for purposes of vehicle registration renewal, ordering personalized license plates and renewal of outdoor cards, such as hunting and fishing licenses.

The location of a ServiceOntario kiosk in the Civic Centre will provide Vaughan residents with a more convenient location to obtain the above noted services. In addition, owners and drivers of vehicles licensed by the City of Vaughan will be able to obtain driver abstracts more conveniently.

The tenancy agreement with the Ontario Ministry of Transportation allows for the payment of rent to the municipality. The rent payable to the City of Vaughan will be \$5400.00 per year.

Conclusion

Locating a ServiceOntario kiosk in the Civic Centre will provide an increased level of service to Vaughan residents and to drivers and owners of vehicles licensed by the City of Vaughan.

Attachments

none

Report prepared by:

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Manager Special Projects, Licensing & Permits

Respectfully submitted,

John D. Leach
City Clerk