

COMMITTEE OF THE WHOLE (WORKING SESSION) – OCTOBER 25, 2005

SAFE COMMUNITY CENTRES POLICY

Recommendation

The Commissioner of Community Services and the Director of Recreation and Culture, in consultation with the Legal Department, and the Chair of the Safe City Committee, recommend:

1. That Council receive this report; and,
2. That Council approves the Safe Community Centres Policy.

Economic Impact

The economic impact to implement the public education program for the Safe Community Centres Policy is \$3,500.00 and has been included in the Recreation and Culture and Building and Facilities 2005 operating budget.

Purpose

The purpose of this report is to provide a policy that promotes safety, respect and civility for users of city-operated community centre facilities.

Background - Analysis and Options

The City of Vaughan encourages residents to participate and enjoy the many city-operated community centre facilities, programs and services that are provided by the municipality. The City of Vaughan strives to ensure greater safety and protection of its users and employees while they participate or work in city-operated community centre facilities. In addition, the cost of repairing city-operated community centre facilities that have been vandalized or damaged through violence should not be the responsibility of responsible users, or the general public, but should be the responsibility of the offender(s).

In an effort to foster and promote safety, respect and civility, the City of Vaughan has developed a new policy for users of city-operated community centre facilities. The policy will assist to create a better understanding and expectation of the appropriate behaviour that is expected by users who access city-operated community centre facilities. City of Vaughan staff will also have additional tools in how to deal with incidents of harassment, violence, abuse or vandalism in city-operated community centre facilities.

Many municipalities in the GTA have recently developed policies and public education programs to address a growing increase in vandalism, violence and inappropriate behaviour in city-operated community centre facilities. In preparation of this report, research was collected and analyzed from other municipalities such as Markham, Mississauga and Toronto.

Recreation and Culture staff also met with representatives from the Human Resources – Health and Safety, Building and Facilities, Legal and Enforcement Services departments to obtain input in the development of this policy.

Definition of City-Operated Community Centre Facilities

City-operated community centre facilities as they relate to this policy, include all community centres, indoor/outdoor pools, heritage buildings, theatres, arenas, outdoor sports fields, and leased program space for city-operated programs.

Goals of the Safe Community Centres Policy

1. To provide a safe environment for users to enjoy the amenities and programs offered in city-operated community centre facilities.
2. To provide all employees working in city-operated community centre facilities with the information and tools to deal with incidents of harassment, violence, abuse (including verbal) or vandalism.
3. To eliminate acts of harassment, violence, abuse or vandalism in city-operated community centre facilities.
4. To increase awareness and promote the importance of positive behaviors in city-operated community centre facilities.
5. To work in cooperation with other agencies and the general public to foster and support prevention of harassment, violence, abuse or vandalism in city-operated community centre facilities.

Types of Incidents

The Safe Community Centres Policy (Attachment 1) identifies three (3) classifications of incidents that may occur in city-operated community centre facilities. They include but are not limited to the following type of incidents:

Level 1 – Smoking in city-operated community centre facilities, foul/abusive language, horseplay causing injury, misuse of emergency exits, inappropriate or obscene gestures that are non-sexual and non-threatening, not following rules and regulations for programs offered in city-operated community centre facilities.

Level 2 – Escalation of level one incidents/failure to cease and desist Level 1 incidents, verbal assault, racial or ethnic remarks, sexual harassment, threatening language or gestures, repeat Level 1 offences, deliberate damage to facility, defacing of city-operated community centre facilities or graffiti, trespassing, refusal to leave.

Level 3 – Illegal activities governed by criminal code, physical assault causing bodily harm, violent throwing of articles causing injury of property damage, sexual assault, robbery/theft, possession of, or under the influence of drugs and/or alcohol, possession of alcohol out of licensed area, possession of weapons.

Incidents involving minors under 16 years of age will require staff to contact the parent(s) and/or guardian as well.

Action and Follow-up to Incidents

The Safe Community Centres Policy outlines a summary of the types of incidents that could occur and the action steps staff will be required to take in dealing with various incidents (Attachment 1, pages 4-8). In all situations staff is required to complete an Incident Report Form (Attachment 1, Appendix 3) that records the incident and the appropriate follow-up that is required. In situations where physical bodily harm takes place an Accident Report Form (Attachment 1, Appendix 4) is completed which records all appropriate medical information.

Consequence to Offenders

The Safe Community Centres Policy outlines in the charts the follow-up that is required when dealing with an offender. Appropriate steps based on the Level 1-3 incidents determine what type of steps will be taken.

Staff Training and Development

Management is expected to ensure that employees are aware of the policy and to remind them of its contents as deemed necessary. The policy information should be included as part of safety training for new and existing staff.

All employees working in city-operated community centre facilities are expected to be familiar with the policy and act accordingly as outlined in the policy section entitled *Handling Incidents of Violence, Harassment, Abuse and Vandalism* and deal directly with their immediate supervisor/manager for guidance.

Public Education

It is important the public and community groups are aware and understand the Safe Community Centres Policy. To create public awareness, it is recommended that the Safe Community Centres Policy be posted on the City's website, that new signage be placed within all community centres, and that an information pamphlet be created and distributed to all community groups and facility users that use community centre facilities. Information signage will include the Code of Conduct (see Policy Attachment 1, Appendix 1), the *City of Vaughan Declaration of Citizens' Rights and Responsibilities* approved by Council on February 28, 2005 (see Policy Attachment 1, Appendix 2). The cost for the public education program includes signage in the community centres and an information pamphlet. The cost of the program has been identified in the 2005 Recreation and Culture and Building and Facilities budget.

Relationship to Vaughan Vision 2007

This report is in keeping with the Vaughan Vision 2007 as it strives to identify and implement improvements to existing City facilities to optimize community safety and to review the level of enforcement, compliance and monitoring of regulations related to public safety.

The policy is also in keeping with the new *City of Vaughan Declaration of Citizens' Rights and Responsibilities*, developed and approved in February 28, 2005 by Vaughan Council.

This report is consistent with the priorities previously set by Council and the necessary resources have been allocated.

Conclusion

The City of Vaughan requires a Safe Community Centres Policy that fosters and promotes safety, respect and civility for users of city-operated community centre facilities. The intent of the policy is to ensure the safety of users along with appropriate action to deal with inappropriate behaviour, violence and vandalism, including recovery of costs. A training program for full and part-time staff will be implemented to review the policy and how to deal with various incidents. In addition, a public education program will be created to include the posting of the Safe Community Centres Policy and general information on the City of Vaughan's website, signage in community centres and an information pamphlet to facility users and groups. The cost of the public education program is \$3,500.00 and has been included in the Recreation and Culture and Building and Facilities 2005 operating budget.

Attachments

1. Safe Community Centres Policy

Report Prepared By

Diane LaPointe-Kay, Director, Recreation and Culture, ext. 8117
Paul Compton, Area Recreation Manager - East, ext. 7218

Respectfully submitted,

Marlon Kallideen
Commissioner of Community Services

SAFE COMMUNITY CENTRES POLICY

Preamble

The City of Vaughan is committed to providing city-operated community centre facilities that ensure the safety of its users. Dealing with harassment, violence, abuse or vandalism in our city-operated community centre facilities requires providing staff with the skills and tools to act, intervene, or obtain assistance when necessary.

The *Canadian Human Rights Act* provides every person the right to freedom from harassment based on race, national or ethnic origin, colour, religion, age, sex, sexual orientation, marital status, family status, disability and pardoned conviction. These are referred to as prohibited grounds.

The application of this policy will create an environment for users and city staff that encourages a safe environment, free of harassment, violence, abuse or vandalism.

Policy Statement

The City of Vaughan recognizes that the majority of users conduct themselves in a responsible manner while using facilities. The City of Vaughan strives to ensure greater safety and protection of its users while they participate in the use of city-operated community centre facilities. In addition, the cost of repairing city-operated community centre facilities that have been vandalized or damaged through violence should not be the responsibility of responsible users, or the general public, but should be the responsibility of the offender(s).

Policy Goals

1. To provide a safe environment for users to enjoy the amenities and programs offered in city-operated community centre facilities.
2. To provide all employees working in city-operated community centre facilities with the information and tools to deal with incidents of harassment, violence, abuse (including verbal) or vandalism.
3. To eliminate acts of harassment, violence, abuse or vandalism in city-operated community centre facilities.
4. To increase awareness and promote the importance of positive behaviours in city-operated community centre facilities.
5. To work in cooperation with other agencies and the general public to foster and support prevention of harassment, violence, abuse or vandalism in city-operated community centre facilities.

Definitions

Harassment

For the purposes of this policy, *harassment* is any improper conduct by an individual, that is directed at and offensive to another person or persons, and that the individual knew or ought

reasonably to have known would cause offence or harm. It comprises any objectionable act, comment or display that demeans, belittles, or causes personal humiliation or embarrassment, and any act of intimidation or threat. It includes harassment within the meaning of the *Canadian Human Rights Act*. *Harassment* will also be defined as any verbal abuse, bullying or aggressive approaches to an individual or group. It may also include remarks and actions that create a hostile or intimidating environment.

Vandalism

For the purposes of this policy, *vandalism* is defined as the malicious, wilful intent to destruct or the deliberate destruction, theft, damage or defacing of city-operated community centre facilities.

Violence

For the purposes of this policy, *violence* includes but is not limited to the following:

- Verbal threats and/or attempts to intimidate
- Throwing of articles in a deliberate or aggressive manner with intent to cause personal injury, or property damage
- Physical intimidation or striking of another individual
- Attempts to incite violence in others
- All unwanted physical contact, including sexual assault
- Bullying

City-Operated Community Centre Facilities

City-operated community centre facilities as it relates to this policy, includes all community centres, indoor/outdoor pools, heritage buildings, theatres, arenas, outdoor sports fields, and leased program space for city-operated programs.

Role and Mandate of the City of Vaughan

The City of Vaughan is committed to providing employees with opportunities for acquiring skills necessary to promote safe environments.

The City of Vaughan is committed to informing the public and user groups about the Safe Community Centres Policy through various means including but not limited to the “Code of Conduct,” (see Appendix 1), the Declaration of Citizens’ Rights and Responsibilities (see Appendix 2) and various communication tools regarding the program (media advisory, brochures, etc.).

The City of Vaughan promotes respect and civility in all city-operated community centre facilities and will not tolerate harassment, violence, verbal abuse or vandalism. The City will take appropriate steps to deal with these incidents.

Role and Mandate of Management

Management is expected to ensure that employees are aware of the policy and to remind them of its contents as deemed necessary. The policy information should be included as part of any formal or informal training for new and existing staff.

Management is expected to ensure that employees have access to learning opportunities on the prevention and resolution of harassment, violence, abuse or vandalism in the workplace.

Management is expected to support staff in their efforts in dealing with incidents relating to harassment, violence, abuse, or vandalism in the workplace. This will be done in collaboration with the appropriate departments and/or with the utilization of external resources when necessary.

Role and Mandate of Employees

All employees working in city-operated community centre facilities are expected to be familiar with the policy and act accordingly as outlined in the section *Handling Incidents of Violence, Harassment, Abuse and Vandalism* and deal directly with their immediate supervisor/manager for guidance.

Types of Incidents

The Safe Community Centres Policy identifies three (3) classifications of incidents that may occur in city-operated community centre facilities. They include, but are not limited to, the following:

Level 1 – Smoking in city-operated community centre facilities, foul/abusive language, horseplay causing injury, misuse of emergency exits, inappropriate or obscene gestures that are non-sexual and non-threatening, not following rules and regulations for programs offered in city-operated community centre facilities.

Level 2 – Escalation of level one incidents/failure to cease and desist Level 1 incidents, verbal assault, racial or ethnic remarks, sexual harassment, threatening language or gestures, repeat Level 1 offences, deliberate damage to facility, defacing of city-operated community centre facilities or graffiti, trespassing, refusal to leave.

Level 3 – Illegal activities governed by criminal code, physical assault causing bodily harm, violent throwing of articles causing injury of property damage, sexual assault, robbery/theft, possession of, or under the influence of drugs and/or alcohol, possession of alcohol out of licensed area, possession of weapons.

Handling Incidents of Harassment, Violence, Abuse and Vandalism

Following are the types of incidents that could take place in city-operated community centre facilities, the action to be taken by staff and the consequences to the offender.

INCIDENT	ACTION Follow-up	CONSEQUENCE TO OFFENDER
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INCIDENT	ACTION Follow-up	CONSEQUENCE TO OFFENDER
<p>Level 1 incidents include, but are not limited to, the following examples:</p> <ul style="list-style-type: none"> ▪ Smoking in city-operated community centre facilities ▪ Foul/abusive language ▪ Horseplay causing injury ▪ Misusing emergency exits ▪ Inappropriate or obscene gestures that are non-sexual and non-threatening ▪ Not following rules and regulations for programs offered in city-operated community centre facilities 	<ul style="list-style-type: none"> ▪ Immediate follow-up is required by the full time or part-time staff when the incident is observed, brought to staff's attention or where by the staff member who is involved in the incident. ▪ If incident escalates, seek additional staff support or immediate Supervisor ▪ Follow the operational procedures for recreation program rules and regulations. ▪ Complete an Incident Report form, obtain information from witnesses (staff or public) ▪ Forward the Incident Report Form to the immediate supervisor ▪ A copy of the Incident Report Form Report stays within the facility. 	<ul style="list-style-type: none"> ▪ A verbal warning is given by the onsite staff and/or supervisor indicating that the behaviour is inappropriate ▪ Explain the consequences of failure to comply to the rules ▪ Incidents involving minors must include parent and/or guardian contact as soon as possible if a claim for costs will/may be made, as well as, any cases where a suspension or ban is be implemented

INCIDENT	ACTION Follow-up	CONSEQUENCE TO OFFENDER
<p>Level 2 incidents include, but are not limited to, the following examples:</p> <ul style="list-style-type: none"> ▪ Escalation of level one incidents / failure to cease and desist Level One incidents ▪ Verbal Assault ▪ Racial or Ethnic remarks ▪ Sexual harassment ▪ Threatening language or gestures ▪ Repeat Level One offences ▪ Deliberate damage to facility ▪ Defacing of city-operated community centre facilities or graffiti ▪ Trespassing, refusal to leave 	<ul style="list-style-type: none"> ▪ Immediate follow-up is required if the incident escalates, seek additional staff support ▪ Contact your immediate supervisor. ▪ Contact Vaughan Enforcement Services for assistance ▪ Incident report completed by first responder ▪ Incident reports are copied to Enforcement Services Department. ▪ Debriefing with Supervisor ▪ Management reviews City Harassment policy with employees if appropriate ▪ Guiding Policies for further information: Nuisance Bylaw, Trespass To Premises Act, Vaughan Harassment Policy, Young Offender Procedure. 	<ul style="list-style-type: none"> ▪ Send a letter of reprimand to offender signed by the Supervisor and reviewed by the Director of Recreation and Culture. Copy provided to the Commissioner of Community Services ▪ Invoice the offender for the full cost of repairs or damages if appropriate ▪ Issue a suspension or ban to the offender from all facilities for a time period set at the discretion of the City of Vaughan, which may supersede suspension imposed by Bylaw. Item reviewed with the Legal and Enforcement Services Departments ▪ Incidents involving minors must include parent and/or guardian contact as soon as possible if a claim for costs will/may be made, as well as, any cases where a suspension or ban is to be implemented

INCIDENT	ACTION Follow-up	CONSEQUENCE TO OFFENDER
<p>Level 3 incidents include, but are not limited to, the following examples:</p> <ul style="list-style-type: none"> ▪ Illegal activities governed by the criminal code ▪ Physical assault causing bodily harm ▪ Violent throwing of articles causing injury or property damage ▪ Sexual assault ▪ Robbery/theft ▪ Possession of, or under the influence of drugs and/or alcohol ▪ Possession of alcohol out of licensed area ▪ Possession of weapons 	<ul style="list-style-type: none"> ▪ Immediate follow-up is required by the full time or part-time staff when the incident is observed, brought to staff's attention or where by the staff member who is involved in the incident ▪ Contact York Regional Police immediately ▪ Contact Vaughan Enforcement Services ▪ Contact Supervisor ▪ Complete Incident and/or Accident report (more then one report may be required depending on the number of staff involved in the incident). See appendices 3 & 4, attached. ▪ Debriefing with Supervisor ▪ If police, ambulance or fire services are called, obtain name and badge number of all contacts for follow-up reports. ▪ Supervisor contact the immediate manager with the details ▪ Report distributed to the Directors of Recreation and Culture, Building and Facilities. ▪ Recreation and Culture and Building and Facility staff city-wide are advised if the offender is banned 	<ul style="list-style-type: none"> ▪ Reviewed by appropriate departments (ie. Legal, Enforcement, Building and Facilities, Recreation and Culture, Human Resources) ▪ Suspension or ban from all facilities for a time period set at the discretion of the City of Vaughan, which may supersede suspension imposed by Bylaw. Item reviewed with the Legal and Enforcement Services ▪ Letter of suspension signed by Commissioner of Community Services ▪ Invoice for the full cost of repairs ▪ Follow City Harassment Policy if appropriate

INCIDENT	ACTION Follow-up	CONSEQUENCE TO OFFENDER
	<p>from city-facilities.</p> <ul style="list-style-type: none"> ▪ A copy of the incident report that includes personal injury is required by the Clerks Department, Risk Management. ▪ Critical injury to employees requires procedures as outlined by Occupational Health & Safety Act. Supervisors must report accidents to Human Resources, Health & Safety immediately along with a copy of the incident report. ▪ Guiding Policies: Criminal Code 	



The City of Vaughan
2141 Major Mackenzie Drive
Vaughan, Ontario
Canada L6A 1T1
Tel (905) 832-2281

Supporting a Safe Community

Participation in leisure, sports and recreational activities in city-operated community centre facilities requires individuals to conduct themselves in a manner that respects other individuals.

In an effort to foster and promote safety, respect and civility, the City of Vaughan has developed a new policy for users of city-operated community centre facilities that outlines unacceptable behaviours, such as:

Vandalism:

- malicious, willful, intent to destruct or deliberate destruction, theft, damage or defacing of property

Violence:

- verbal assaults
- threats and/or attempts to intimidate
- throwing of articles in a deliberate or aggressive manner
- aggressive approaches to another individual or group
- racial or ethnic slurs
- physical striking of another individual
- attempts to incite violence in others

The City of Vaughan promotes respect and civility in all city-operated community centre facilities and will not tolerate vandalism or violence. The City of Vaughan will take appropriate steps to deal with these incidents.

Marlon Kallideen
Commissioner, Community Services
City of Vaughan

City of Vaughan

Declaration of Citizens' Rights & Responsibilities

Every citizen has a right to...	Every citizen has a responsibility to...
<ul style="list-style-type: none"> • Live, work, and play in a municipality that promotes community safety, health, and wellness, while safeguarding the natural environment • Live in a municipality in which all mandated services are delivered effectively and efficiently • Live in a municipality in which citizens receive value for their property tax dollar • Live in a municipality that plans and manages growth responsibly, including the building, maintenance, and renewal of appropriate infrastructure • Live in a municipality that attracts, retains and promotes productive and effective employees committed to their own on-going professional training and growth • Live in a municipality that enhances the quality of life of its citizens by providing services beyond those mandated by law. • Live in a municipality whose government communicates effectively with its citizens 	<ul style="list-style-type: none"> • Avoid behaviour that threatens the safety, health and wellness of fellow citizens or the integrity of the natural environment • Acknowledge that municipal services are finite, to be shared fairly with fellow citizens • Acknowledge that our security and well-being is built on the willingness of each of us to seek the common good • Acknowledge that the orderly growth of our city depends on proper planning, which requires citizen participation • Acknowledge that the financial stability of our city and the services we expect it to provide depend in part on the taxes we pay, and that as a consequence new services and new infrastructure must be affordable • Acknowledge that staff are professionals, and citizens as well; that they deserve to be treated as such; and that as skilled workers they are best retained by competitive salaries • Remember that communication is a mutual affair, and that voting is the most basic form of communication between citizens and their elected representatives.

Written by Councillor Tony Carella, based on Vaughan Vision 2007
Adopted by the Council of the City of Vaughan February 28, 2005



INCIDENT/CONCERN REPORT

Community Services Department

All Staff are required to complete this report in full. Copy to your immediate supervisor.

- Please note:**
- Accidents are documented on Accident Reports only
 - Ensure emergencies/major incidents are reported to weekend supervisor and police (if appropriate)

PLEASE PRINT LEGIBLY:

SECTION A: INFORMATION

Facility:

Al Palladini CC <input type="checkbox"/>	Chancellor CC <input type="checkbox"/>	Dufferin Clark CC <input type="checkbox"/>
Father Ermanno CC <input type="checkbox"/>	Garnet A. Williams CC <input type="checkbox"/>	Maple CC <input type="checkbox"/>
Rosemount CC <input type="checkbox"/>	Thornhill Pool <input type="checkbox"/>	Woodbridge Pool <input type="checkbox"/>

Other: _____

Please specify the location of incident: _____

Date: _____ Time: _____ a.m./p.m.

Staff Reporting: Name: _____
 Phone / Ext: _____

Person Involved	Witness (if applicable)
1. Name: _____	2. Name: _____
Phone/Ext.: _____	Phone/Ext.: _____
Age: _____ M <input type="checkbox"/> F <input type="checkbox"/>	Age: _____ M <input type="checkbox"/> F <input type="checkbox"/>

SECTION B: INCIDENT REPORT

Type of incident being reported:

- If the situation involves an injury, please also complete an ACCIDENT REPORT
- | | | |
|------------------------------------|-------------------------------------|--------------|
| theft <input type="checkbox"/> | lost child <input type="checkbox"/> | |
| vandalism <input type="checkbox"/> | fight <input type="checkbox"/> | other: _____ |

Please provide detailed information on this incident: _____

What assistance was provided/action taken by staff: _____





RECREATION + CULTURE
ACCIDENT REPORT
CONFIDENTIAL INTERNAL DOCUMENT

Complete this report and send a copy to your immediate Supervisor right away.

PLEASE NOTE: Accidents are documented on Accident Reports only. Incidents or concerns are documented on Incident/Concern Reports.
Ensure emergencies or major incidents are reported to the weekend Supervisor and Police if appropriate.

PLEASE PRINT LEGIBLY:

PAGES INCLUDED (PLEASE CIRCLE): 1 2 3 4 5

Section A: GENERAL INFORMATION

FACILITY: Al Palladini Community Centre Father Ermanno Community Centre Rosemount Community Centre
 Chancellor Community Centre Garnet A. Williams Community Centre Thornhill Outdoor Pool
 Dufferin Clark Community Centre Maple Community Centre Woodbridge Pool
 OTHER: _____

ACCIDENT DATE: _____ TIME: _____ a.m. / p.m.

SPECIFIC ACCIDENT LOCATION: _____

REPORTING STAFF: NAME: _____

JOB TITLE: _____ SIGNATURE: _____

PHONE NO. & EXTENSION: () _____

Section B: ACCIDENT REPORT

NAME OF INJURED PERSON: _____ AGE: _____ GENDER: M / F

PHONE NO: () _____

ADDRESS: _____ CITY: _____ POSTAL CODE: _____

FAMILY CONTACT: _____ RELATIONSHIP: _____ PHONE NO: () _____

WITNESS #1: Witness statement attached: Please circle YES / NO

NAME: _____ PHONE NO: () _____

WITNESS #2: Witness statement attached: Please circle YES / NO

NAME: _____ PHONE NO: () _____

WITNESS #2: Witness statement attached: Please circle YES / NO

NAME: _____ PHONE NO: () _____

ACCIDENT DETAILS:

OBSERVED CONDITION OF PERSON WHEN CONTACTED:

CAUSE OF INJURY:

TREATMENT PROVIDED:

PERSON REFUSED AID: Please circle YES / NO

RELEASE SIGNATURE REFUSING ATTENTION:
I HAVE BEEN ADVISED I MAY HAVE A MEDICAL CONDITION(S) WHICH MAY REQUIRE AN EXAMINATION BY A DOCTOR, AND I HAVE REFUSED SUCH MEDICAL CARE AND/OR ADVICE AS HAS BEEN RENDERED BY CITY OF VAUGHAN STAFF; OR, I DO NOT BELIEVE A MEDICAL EMERGENCY EXISTS, AND I REQUIRE NO FURTHER ASSISTANCE.

SIGNATURE OF INJURED PERSON OR GUARDIAN: _____ DATE: _____

EMERGENCY MEDICAL SYSTEM				
PERSON TRANSPORTED BY: <input type="checkbox"/> AMBULANCE <input type="checkbox"/> AUTO <input type="checkbox"/> POLICE <input type="checkbox"/> OTHER: _____				
DESTINATION: _____				
BELONGINGS COLLECTED: Please circle YES / NO SURRENDERED TO: _____				
	NUMBER	NAME	ACTIVATION TIME AM / PM	ARRIVAL TIME AM / PM
AMBULANCE				
FIRE				
POLICE				

Section C: INITIAL ASSESSMENT & VITAL SIGNS

MINOR ACCIDENT ONLY:

PRIMARY ASSESSMENT: LOC (Level of Consciousness) A.B.C. BLEEDING MEDICAL ALERT SHOCK

SUSPECTED SPINAL: Please circle YES / NO

CPR PERFORMED: Please circle YES / NO BY: _____ AND _____

LIST MEDICAL CONDITION(S): _____

LIST MEDICATION(S) / MEDICAL ALERT: _____

ALLERGIES: _____

TIME • a.m. • p.m.	LEVEL OF CONSCIOUSNESS Responds to: • Alert • Verbal stimulus • Pain stimulus • Unresponsive	BREATHING		PULSE		BLOOD PRESSURE • Systolic • Diastolic	PUPILS <input type="checkbox"/> Equal <input type="checkbox"/> Reactive	SKIN • Color • Temp. • Texture
		Number of breaths in 10 seconds	• Quality • Depth • Rhythm • Noise Level	Number of beats in 10 seconds	Quality: <input type="checkbox"/> Weak <input type="checkbox"/> Strong			
		/10		/10	<input type="checkbox"/> Weak <input type="checkbox"/> Strong		<input type="checkbox"/> Equal <input type="checkbox"/> Reactive	
		/10		/10	<input type="checkbox"/> Weak <input type="checkbox"/> Strong		<input type="checkbox"/> Equal <input type="checkbox"/> Reactive	
		/10		/10	<input type="checkbox"/> Weak <input type="checkbox"/> Strong		<input type="checkbox"/> Equal <input type="checkbox"/> Reactive	
		/10		/10	<input type="checkbox"/> Weak <input type="checkbox"/> Strong		<input type="checkbox"/> Equal <input type="checkbox"/> Reactive	

Section D: SECONDARY ASSESSMENT

CHECK ANY OF THE ABNORMALITIES BELOW AND NOTE LOCATION ON THE PROVIDED DIAGRAMS

BACK

FRONT

ADDITIONAL INFORMATION:

	OK	Type of Injury
HEAD		
NECK		
CHEST		
BACK		
ARMS		
HANDS		
ABDOMEN		
HIPS		
LEGS		
FEET		

Section E: ADMINISTRATIVE NOTIFICATION

FULL-TIME STAFF NOTIFIED: Please circle. YES / NO TIME: A.M. / P.M.

SUPERVISOR NOTIFIED: Please circle. YES / NO TIME: A.M. / P.M.

WEEKEND SUPERVISOR NOTIFIED (416-716-1752): Please circle. YES / NO TIME: A.M. / P.M.

REPORT REVIEWED BY: Please Initial _____

STAFF NAME: _____ JOB TITLE: _____ DATE: _____

SUPERVISOR NAME: _____ JOB TITLE: _____ DATE: _____

LOCATION OF REPORT FILED: ORIGINAL COPY

Section F: FOLLOW-UP PHONE CALLS

1st ATTEMPT:

DATE: _____ CONTACT NAME: _____

VICTIM'S CONDITION: _____

COMPLETED BY: _____

2nd ATTEMPT:

DATE: _____ CONTACT NAME: _____

VICTIM'S CONDITION: _____

COMPLETED BY: _____

3rd ATTEMPT:

DATE: _____ CONTACT NAME: _____

VICTIM'S CONDITION: _____

COMPLETED BY: _____

