OPERATIONAL AND STRATEGIC PLANNING COMMITTEE SEPTEMBER 20, 2005

CORPORATE STRATEGIC PRIORITIES ACTION LIST

Recommendation

The City Manager and the Senior Manager of Strategic Planning, recommends:

- 1) That Attachment 1. Corporate Strategic "A" Priorities List, dated September 13, 2005, submitted at the meeting, be received.
- 2) That Attachment 2. March 2005 Council/SMT Offsite Action Plan, dated August 10, 2005, submitted at the meeting, be received.

Economic Impact

There is no economic impact

Purpose

To provide an update on the status of the Corporate Strategic Priorities to fufill the mandate of the Operational and Strategic Planning committee. Also, to provide an update on the Action List developed at the March 2005 Council/SMT offsite meeting.

Background - Analysis and Options

In September 2004 Council passed the 2004 Strategic Plan Update – Vaughan Vision 2007 document. Subsequent work has been completed in categorizing the corporate and departmental priorities. The list which is presented in Attachment 3 is the "A" Corporate priorities and these initiatives are the ones which it is recommended be reviewed on a quarterly basis by the committee. As well in Attachment 4 an updated March 2005 Council/SMT offsite Action List has been presented for review.

Relationship to Vaughan Vision 2007

This report is consistent with the priorities previously set by Council and the necessary resources have been allocated and approved.

Conclusion

It is appropriate and timely to review the status of the Corporate priorities.

Attachments

1.	Corporate	Strategic	"А"	Priorities	List

2	March	2005	Com	ncil/SMT	Offsite	Action	List

Report prepared by:

Mike DeAngelis

City Manager

Thomas Plant

Senior Manager of Strategic Planning

Corporate Strategic Plan Objectives (Priority A)

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Primary Department	Behind Schedule Pending Strategic Plan Reference #	OBJECTIVES	Corporate Priority	Alticipated Stakeholder Bolloni	Full Implementation (Year) - Updated @ Dec. 1, 2004
Commissioner Harris Budget & Financial Planning John Hrajnik	B-1-8 Corporate	Enhance the process that will streamline/integrate the collection of departmental operating budget forecasts for long range planning purposes. Completed	Α	More interactivity between Budgeting and departments - interactive integration of data flow to departments Ownership and accountability increases significantly	Q2/05 completed
Commissioner Harris Budget & Financial Planning John Hrajnik	B-1-9 Corporate	Develop and implement guidelines for a process similar to zero based budgeting where departments are expected to maintain the base budget. Completed	Α	Implemented guidelines	Q3/04completed
Commissioner Harris Budget & Financial Planning John Hrajnik	B-1-10 Corporate	implement a process that will ensure the budget is approved by Jan. 31st of each calendar year. Completed	A	Process is in place to ensure Budget is approved by 1/31/05	Q1/05 completed
Commissioner Harris Budget & Financial Planning John Hrajnik	B-1-4 Corporate	Finalize and roll-out the 25 year Long Range financial planning model to departments to obtain acceptance on the operating forecast assumptions, associated expenses, funding requirements and their commitment to the process. Completed	A	Achieve buy-in from all departments on the assumptions funding requirements, associated expenses and their commitment to the process.	l _i

Corporate Strategic Plan Objectives (Priority A)

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		Pending		Corporate	Anticipated Stakeholder Benefit	Full Implementation
rimary Department	Support Department	Strategic Plan Reference #	OBJECTIVES	Priority	Althopated othersonor Solloni	(Year) - Updated @ Dec. 1, 2004
Commissioner Harris Purchasing George Wilson		D-1-8 Corporate	Develop an implementation plan for the new Procurement By-law Draft Completed, Council approval pending	Α	Mandated under amendments to the Municipal Act. The Bylaw was written in collaboration with York Region, Newmarket and Aurora.	Q1/05 Q4/05 completed
Commissioner Harris Reserves & Investments Ferruccio		B-1-11 Corporate	Demonstrate the 25 year long financial planning model to SMT to obtain their acceptance on capital forecast assumptions, timing and spending/funding requirements including the use of a capital life-cycle forecasting methodology and next steps.	A	Implementation of a Life-Cycle Infrastructure plan and identify consolidated funding requirements	Q3/05 completed
Castellarin Commissioner Harris Reserves & Investments Ferruccio	; ;	B-1-12 Corporate	Finalize and roll out the capital portion of the 25 year long-range financial planning model to departments to obtain their acceptance on capital forecast assumptions, timing and funding requirements including the use of a capital life-cycle forecasting methodology. Completed	A	Achieve buy-in from all departments on the assumptions and their commitment to the process	Q4/04 completed
Castellarin Commissioner Kallideen Buildings & Facilities Jeff Peyton	Clerks - Rollout to other departments Established Strategic Priority	A-2-16 Corporate	Review and establish benchmarks and strategies for risk management and safety inspections in city facilities. City liabilities program - prototype in facilities implemented Draft completed - 2004	A	Implementation of updated risk management and safety inspection processed. Increased public and staff safety	
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Corporate Strategic Plan **Objectives (Priority A)**

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Primary Department	Support Department	Pending Strategic Plan Reference #	OBJECTIVES	Corporate Priority	Anticipated Stakeholder Benefit	Full Implementation (Year) - Updated @ Dec. 1, 2004
Michael DeAngelis City Manager		A-2-5 Corporate	Through the Health Care Facility Task force, undertake the necessary studies to substantiate and reinforce the need for a healthcare facility for the City of Vaughan. Completed	A	Ensures an appropriate level of service to community health Provides economic benefITM - jobs, investment and supporting services with industries	Q1/05 Q4/05 Q4/05 completed
Commissioner Miele Corporate Communications Madeline Zito		D-1-17 Corporate	Promote a positive Corporate image and ensure consistency of Corporate messaging by 1) supporting the consolidation of all Corporate advertising functions; 2) developing policies and procedures, as appropriate, and 3) managing any related branding activity. Phase 2 Branding - requires budget	Α	i) cost savings through consolidation of ad development and placements. ii) positive City image	Q3/05-phase 1 completed
Commissioner Miele ITM		D-1-18 Corporate	Implement the Vaughan Enterprise GIS 5 strategy. Completed/Fall 05 report to Council	A	An implemented enterprise wide GIS system which will enable all departments to work off common integrated set of geo-spatial information.	Q3/05 completed
Commissioner Swayze		D-1-12 Corporate	Implement Phase 1 of the HRIS (Human Resources Information System) system including the development and documentation of process mapping of practices and procedures for HR and business units. Completed	. A	We are now driving the payroll system through HR data	completed
Commissioner Harris Budget & Financia Planning John Hrajnik		B-1-5 Corporate	Present the 25 year long-range financial planning model to SMT to obtain their acceptance on the forecast assumptions, associated expenses, funding requirements and their commitment to the process.	A	Achieve buy-in from SMT on the assumptions, funding requirements, associated expenses and their commitment to the process.	SMT Sign Off Q3/05

Corporate Strategic Plan Objectives (Priority A)

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implemented to achieve Civic

Centre project milestones.

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Behind Schedule Pending Full Implementation Corporate Anticipated Stakeholder Benefit **OBJECTIVES** Strategic Plan Primary Department Support Department (Year) - Updated Dec. 1, 2004 **Priority** Reference# Council Sign Off Final report of policy and reserve Finalize the long-range financial planning policy and reserve strategy B-1-6 Commissioner Q4/05 strategy recommendations to recommendations for presentation to City departments, SMT and Council. Corporate Harris departments, SMT and Council. **Budget & Financial** Planning John Hrajnik Integration into Integration of the policy and Formally integrate long range financial planning into the budget process. B-1-7 Commissioner budget process strategy recommendation into the Corporate Harris Q4/06 budget process **Budget & Financial** Planning John Hrajnik Q3/05 Secure funding from other levels Develop a policy with respect to the investigation, coordination and Α B-2-2 Commissioner Q1/06 of government to offset capital submission of grants and subsidy requests. Harris Corporate costs Reserves & Investments Ferruccio Castellarin Q2/05-Phase 1 Moving schedule and "business Develop and implement a project plan for The New Civic Centre switch-over Commissioner D-1-26 Q4/07-Phase 2 continuity standards" have been to ensure the uninterrupted continuation of the business of the city. Kallideen Corporate Q1/08 negotiated with departments and Relocation to New Civic Centre Relocation to Tigi Court - Phase 1 Buildings &

Phase 2

Corporate Strategic Plan Objectives (Priority A)

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Pending Anticipated Stakeholder Benefit Corporate Priority Strategic Plán **OBJECTIVES** Primary Department Support Department Référence# 45.5 Q3/05 1.Camera's mounted in priority Α Review and prioritize enhancements for parks security systems Clerks A-2-15 Commissioner designated parks as identified by (surveillance). Corporate Kallideen police, Enforcement Services, **Council Request Buildings &** constituents. **Facilities** 2.Additional walkway lighting Jeff Peyton added in priority parks. 3.Security standards for new parks development implemented. Q3/05-phase 1 1.Lighting and building Α Implement energy management systems for existing buildings, and plan to A-3-9 Commissioner 2006-phase 2 automation audITM completed in include for all new structures in the future. Corporate Kallideen all large city facilities. Fall working session 2005- phase 1 Buildings & 2.Funding has been approved for Action plan 2006 with audit - phase 2 **Facilities** retrofITM identified through the Jeff Peyton lighting and automation system audlTM. 3.Energy management standards are included in all new city building projects. (complete)

Corporate Strategic Plan Objectives (Priority A)

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Primary Department	Support Department	Strategic Plan Reference#	OBJECTIVES	Gorporate Priority	, altiopator orange	Full Implementation (Year) - Updated @ Dec. 1; 2004
Commissioner Kallideen Parks Paul Gardner		A-5-11 Corporate	Implement the Maple Valley Plan. Interdepartmental/Council on Implementation Committee/negotiations currently ongoing	A	Provision of these parks and open spaces will allow for passive and active recreasonal opportunity as well as offering a significant educational potential.	Phase 1 Design to commence Q4/05
Commissioner Kallideen Recreation & Culture Diane Lapointe-Kay	Legal	A-2-9 Corporate	Develop a "Safe Community Policy" for public behaviour and conduct in recreation programs and city operated facilities.	A	Create awareness and change public behaviour in community centres . Further cooperation between other departments and agencies (i.e. Bylaw, community centre	Report to Working Session Committee of the Whole for Q3/05. Implementation Q1/06
Commissioner Kallideen Recreation & Culture Diane Lapointe-Kay		A-2-11 Corporate	Implement the City of Vaughan Accessibility plan (Recreation Section) for 2003/2004 in support of the delivery of recreation programs. Phase 1 - Plan developed/other departments allocating Budget - Budget Cycle '06 Phase 1- Departments identify and budget accessibility requirements - completed Phase 2- Report to Ministry Q3/05 Phase 3 - Funding and implementation - 2006	A	Identify, remove and prevent barriers for people with disabilities who use the facilities, programs and services	Q1/05 -Phase 1 Q3/05 -Phase 2 2006 -Phase 3

Corporate Strategic Plan Objectives (Priority A)

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Behind Schedule Pending Anticipated Stakeholder Benefit **OBJECTIVES** Strategic Plan Primary Department Support Department Reference# Q3/05 - Phase 1 To identify and implement Undertake a user fee/service charge study for recreation programs and Α Q1/06 -Phase 2 practices that will ensure B-2-5 Commissioner services. Corporate consistent and uniform Kallideen **Group Consultant** application of user fees across all Recreation & Draft report prepared - Phase 1 recreation programs and services Culture Implementation - Phase 2 Diane Lapointe-Kay Q1-2006 i) improve staff productivity by Establish and implement an effective internal communications strategy D-4-5 facilitating the sharing of HR Commissioner throughout the organization by 1) building out the intranet; 2) staging staff Corporate information events; and 3) creating a positive corporate culture through branding. Miele ii) create positive staff morale Corporate iii) support the Communications recruitment/retention of quality Madeline Zito staff. 2005/2006 i) improved communications Develop external communications initiatives to support the delivery of Α D-4-6 between the City and its Commissioner quality services and public information, including 1) proactive media Corporate stakeholders Miele relations; 2) an expanded City website and other e-government services; 3) ii) better promotion of key City City events for local residents; and 4) advertising activities that promote a Corporate projects Communications positive City image. iii) higher City profile in the media Madeline Zito and target markets

Corporate Strategic Plan Objectives (Priority A)

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Primary Department	Support Department	Strategic Plan Reference #	OBJECTIVES	Corporate Priority		(Year) - Updated @ Dec. 1, 2004
Commissioner Miele ETDD Emilia Valentini	Financial Services	A-4-4 Corporate	Implement scheduled reviews and report on policies, standards and funding requirements for the Corporate Centre. Review the Vaughan Corporate Centre vision and develop a plan that achieves the desired development mix. (business and residential) Ongoing - needs coordination with Finance Department Finance to complete development changes review relating to Corporate Centre	A	By monitoring the potential of the Vaughan Corporate Centre, we encourage office, commercial and residential uses that reflect the development of a downtown core (Central Business District-CBD). This is tied directly to the development of the subway achieving critical mass	2005
Commissioner Miele ETDD Emilia Valentini		A-4-10 Corporate	Develop, fund and implement a tourism strategy/plan. Currently underway June/05 Work Plan to be implemented once Tourism Manager hired	A	Support, stimulate and strengthen the tourism segment of our business community	Q3/05
Commissioner Miele ETDD Rita Zuccaro		A-1-2 Corporate	Develop and implement Access Vaughan.	A	Single point of contact which will ensure prompt communication of information and a uniform City wide process for taking and resolving customer service issues	implementation

Corporate Strategic Plan Objectives (Priority A)

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Primary Department	Support Department	Strategic Plan Reference #	OBJECTIVES		Priority		(Year) - Updated @ Dec: 1, 2004
Commissioner Robinson Engineering Development/ Trans. Engineering Michael Won	Commissioner Zipay	A-5-2 Corporate	Continue to support the Highway 427 extension throu Extension Committee. Participate in the HWY 427 Technical Advisory Gr transportation. MTO individual assess	oups regarding	A	Will ensure the development of the approx. 2500 acres of employment lands	Q1/05 onward
Commissioner Robinson Engineering Developmenti Trans. Engineering Michael Won	Commissioner Zipay	A-5-5 Corporate	Develop city wide Engineering master phasing and s plans. Ongoing Report to Council Q4/05	ervicing/allocation	A	Ensure the water/sewer capacity is available as residential lands are developed	2005-2006
Commissioner Robinson Engineering Development/ Trans. Engineering Michael Won		A-5-8 Corporate	Commence the Environmental Assessment to resolve overpasses north and south of Major Ma City wide transportation strategy	ckenzie.	A	To ensure effective road infrastructure is in place to reduce gridlock	2006
Commissioner Robinson Engineering Services Gary Carroll		B-3-1 Corporate	Develop and implement an Infrastructure Managen Bridges/Structures Q4/06 Pavement Q4/07 Roads 2007	ent System (IMS).	A	All classes of infrastructure entered into data base Enhanced safety through proactive repair and replacement Improved financial efficiency/ROI through life-cycle costing	Q4/2007

Corporate Strategic Plan Objectives (Priority A)

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Primary Department	Support Department	Strategic Plan Reference#	OBJECTIVES	Corporate Priority	Filtioipated California	(Year) - Updated @ Dec. 1, 2004
Commissioner Robinson Engineering Services Brian Anthony	Corporate Communications	A-3-4 Corporate	Greening Vaughan Waste Management Strategy	A	Increase diversion of waste from landfill to meet 60% target for diversion-environmental stewardship	Q3/05
Commissioner Zipay Policy Planning/Urban Design D. Birchall		A-5-4 Corporate	Jointly with the Town of Markham prepare a streetscape/policy plan of Yonge Street between Centre Street and Arnold Avenue within the Thornhill Heritage District. Coordinate Yonge Street transit improvements (YRTP) with streetscape improvements. Creation of an integrated design vision for the area	A	Significant improvement to the streetscape in the study area in keeping with Heritage District and higher order transit objectives	Plan - 2005 streetscape improvements- Q1/06 Completed
Commissioner Zipay Policy Planning/Urban Design D. Birchall		A-5-3 Corporate	Preparation of a comprehensive Official Plan Amendment for lands along the entire length of Highway #7 from Richmond Hill to Brampton. Identification of areas for change from "through-traffic highway" to functioning "main street"	A	Creation of higher intensity development in appropriate area to stimulate economy and improve transit efficiency. In keeping with York Region's "Centres & Corridors" strategy	Plan - 2005 implementation- Q1/06 Completed
Commissioner Zipay Policy Planning/Urban Design D. Birchall	Commissioner Robinson	A-5-4 Corporate	Preparation of an employment area plan for 2 concession blocks north of Teston Road, bisected by Highway #400. Development of the planning rationale to extend the urban boundaries in the York region Official Plan for this area.	A	Creation of badly needed employment lands in the City; support for the City's tax base meeting demand for employment development.	Plan - early 2006 Implementation - Q4/06 Completed
Commissioner Zipay Policy Planning/Urban Design D. Birchall	Commissioner Robinson	A-5-4 Corporate	Preparation of an employment area plan for lands north of Langstaff Road, West of Highway #27, north to Nashville Road, east of Highway #50 (area of Regional OPA19). Commencement of planning study as soon as the MTO Highway 427 extension Environmental Assessment has determined the preferred highway corridor.	A	Creation of badly needed employment lands in the City; support for the City's tax base meeting demand for employmendevelopment.	Plan -2007 Implementation - ongoing 2007-2008

Corporate Strategic Plan Objectives (Priority A)

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Primary Department	Support Department	Pending Strategic Plan Reference#	OBJECTIVES	Corporate Priority		Full implementation (Year) *Updated @ Dec. 1;2004
Commissioner Zipay Building Standards John Studdy	ITM.	D-3-15 Corporate	In conjunction with ITM Department, integrate the Department's relational database (AMANDA) into the City's Corporate GIS enterprise solution. (NEW AMANDA UPGRADE GOES LIVE OCT.24TH) Document management - Bill 124 tracking permit process - IT System enhancement	A	Total integration of the two system "Enterprise Solution" Seamless flow of information internally and externally	Q1/06
Commissioner Swayze Clerks Joseph Chiarelli		A-2-6 Corporate	Reduce constituent and corporate risk through the design, funding and implementation of a City wide safety and inspection program. Risk Management - corporate. Position required in budget (Risk Managers) Seminars Completed with department	A	Reduction in insurance premiums or reduced increases: payouts less than premium Increased safety awareness programs among staff	Q4/05 - Budget
Michael DeAngelis City Manager		A-1-1 Corporate	Develop, implement service level agreements with departments and communicate service delivery standards. Ongoing	A	To ensure City services are delivered to stakeholders in a consistent, efficient manner as measured and tracked against agreed upon service standard	Q3/05
City Manager Fire & Rescue Services Sharon Walker		A-2-1 Corporate	Develop and implement an emergency management program to comply with the Emergency Planning Act (Bill148, April 2003). Phase 1 Compliance Certificate - Phase 1 Phase 2 implementation ongoing	A	The City is prepared for and has the capability to respond effectively to any emergency situation.	Q4/05

Corporate Strategic Plan Objectives (Priority A)

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City Manager Fire & Rescue Services Greg Senay	D-3-2 Corporate	Undertake an analysis and review of the records management system for administrative utilization. Integrate the Fire Department into the Human electronic filing of mandatory inc electronic filing of mandatory inc Peoplesoft - HR and IT need to assist. HRIS - Phase 1 completed for Fire Department re:payroll function Phase 2 Attendance HRIS function to be implemented 2006. Needs budget approval

Corporate Strategic Plan Objectives (Priority A)

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Primary Department	Support Department	Strategic Plan Reference #	OBJECTIVES	Corporate Priority	Anticipated Stakeholder Benefit	Full Implementatio (Year) - Updated Dec. 1, 2004	1 @		
Commissioner John Zipay Building Standards Dept. John Studdy	1	D-3 -15 Corporate	In conjunction with ITM, undertake necessary work to implement the required enhancements to the "AMANDA" system enabling Bill 124 permit tracking and reporting	A	Enhancements of the departments tracking system to implement the requirements of Bill 124.	Q1/2006	-		
Commissioner Zipay Policy Planning/Urban Design D. Birchall		D-4 -5 Corporate	Corporate Center Streetscape & Open Space Master Plan builds on OPA 500 to develop a system of linked, designed, public spaces (streets, squares, plazas, parks) to coordinate public realm designs with proposed rapid transit initiatives and establish a rationale and guidlines fopr building location, heights and massing in relation to the public space and supporting environmental considerations(wind, shadow, orientation, etc.)	A	Act as a catalyst for economic development and a guide for the creation of a City centre that is ar attractive, vibrant, civic amenity.				
Gemmissioner Swayze FIR Gaihi Berge		©-2-1 Gorporate	Implement a senior executive performance apprehal program linked to KEY corporate performance objectives for the Commissioners and Directors beginning in the 4th quarter 2004. HR does not have resources	A	Sets the standard for performant approval to be applied into the organization. Provides concrete measurements of individual performance in the delivery of corporate strategic objectives.	Đ			

Corporate Strategic Plan Objectives (Priority A)

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March 2005 Council/\$MT Offsite Action Plan

Solution	Timing	Responsibility	Status
Strategic Plan	1 st Quarter	Led by SMT and supported by the Strategic Planning Committee and the Budget Committee	Categorization of Corporate and Departmental goals –Q3/05 Departmental Strategic Goals- Q4/05
Services Review	1 st and 2 nd quarters	Led by SMT and supported by the Strategic Planning and the Budget Committee	Service portfolio established, specific services being reviewed Q3/05
Base Expenditure Review	SMT by the 2 nd quarter – to Council by the beginning of the 3 rd quarter and to Budget Committee by the end of the 3 rd quarter	Led by SMT and supported by the Budget Committee	Performance Measurement review –Todd MacDonald. Phase 1 completed Q3/05
Process and Alternate Service Delivery Review	As Above	As Above	To be addressed after completion of service review
User Fee Review	As Above	As Above	Reviews completed in Community Services department Q3/05
Tax increase approach	Early in 2 nd quarter	Early guidance by Council and then led by SMT and supported by Budget Committee	Completed
Growth management strategy(Corporate)	1 st quarter at strategic plan 2006	Led by SMT and supported by Committee of the Whole	Discussed at next 2006 offsite
Business Case Template Development	Ongoing and need to develop templates – SMT to deliver to Council by 2 nd quarter	Led by SMT and supported by Committee of the Whole	TBD
Revise budget approach	Finance and SMT to finish by 2 nd quarter – to Budget Committee by 3 rd quarter	Led by SMT and supported by the Budget Committee	Completed