

COMMITTEE OF THE WHOLE - MARCH 26, 2007

RECREATION BOCCE TO SENIOR CLUBS - OFF PEAK HOURS

Recommendation

Councillor Bernie DiVona recommends:

1. The City of Vaughan receive the petition from residents/seniors of the City of Vaughan. (**See appendix 1**).
2. The City of Vaughan Council reconsider the level of service provided as outlined, as contained in this report, and restore the “free” use of indoor bocce during off peak hours from Monday to Friday throughout Vaughan.

Economic Impact

There is no additional impact to the indoor bocce facilities. The restoration of the policy would result in seniors to “operate the use of the courts without staff assistance” during the off peak hours. Minor reduction in revenue would be offset by existing supervision during off peak hours.

Purpose

The City of Vaughan has four indoor bocce facilities throughout the municipality for use throughout the day and evening. For sometime, seniors have expressed they would like to have the opportunity during “off peak” hours (12 noon to 5 p.m.) to use indoor bocce courts for “free” as they are unable to travel at night and are “shut in”, experience restricted movement or opportunity as they take care of children or baby-sit, unable to compete with adults during the evening and competitive users, or have limited funds to “pay as you go”.

The City of Vaughan over the past decade did regularly provide “free” off peak indoor bocce use, i.e. regularly provided level of service to senior clubs.

The City of Vaughan Council is being requested to restore a level of service to the senior members of the community during off peak hours.

Background - Analysis and Options

For more than the past decade, the City of Vaughan provided as both a practice and then a policy, seniors with the “free of charge” use of indoor bocce courts during off peak periods, Monday to Friday.

The original Corporate Policy (89.11 (0*8) reads:

“Senior citizens are allowed free use of the courts during weekday and daytime hours”

City of Vaughan Corporate Policy Manual 03.3.18
(Appendix 2)
CNL 89.11(08)

Prior to the establishment of this corporate policy some indoor bocce facilities had “free” off peak use of bocce courts and various levels of fees being paid at various facilities for other non senior users. The policy, in essence, formalized a benefit that was understood to be provided to “senior citizens” during “off peak” hours.

In **1997**, the City of Vaughan opened Chancellor Community Centre and shortly thereafter entered into an agreement with the Chancellor Bocce Club to manage and regulate bocce. The bocce club managed and operated the bocce operations at night, as part of a pilot project, and were advised by the Recreation Department that the existing policy of “free” off peak use during the day would be continued. The bocce club provided bocce balls for the seniors to use. (See Bocce Committee-Agreement Renewal dated June 26, 2000 (**Appendix 4**) and the final agreement dated May 6, 2002.

The City of Vaughan Director of Recreation tabled a report to change the structure of bocce service delivery as a result of many factors and challenges. Concurrently, other clubs throughout Vaughan also experienced “free” indoor use of bocce by senior clubs, i.e. Garibaldi (Dufferin /Clark), West Woodbridge (Martingrove) and Maple (Keele).

The City of Vaughan reviewed and updated the bocce policy in both **2002**, and again in **2003**, after considerable community consultation. The revised and current corporate policy, as circulated reads:

“Seniors continue to benefit from the use of bocce courts free of charge during non prime time hours five days a week from 12-5 p.m. year round at all four locations. Seniors operate the use of the courts without staff assistance during this time. Direct costs to the City include staff maintenance and utility costs”.

City of Vaughan Policy Manual 04.1.18
(Appendix 3)
CNL 89.11(08)
CNL 02.10.15
CNL 03.06.23

Important: The above reference City of Vaughan Policy Manual 04.1.18 represents the current /existing policy as circulated.

Further, the Director of Recreation reconfirmed that while the bocce rates would be changing, as the rate of recovery for bocce was extremely low, the practice to support or assist seniors during off peak hours would continue.

“As per Council’s policy, seniors would continue to play during the day at no charge”.
(emphasis added)-- May 13, 2002. (Appendix 5).

The City of Vaughan Recreation Department continued to undergo review of “indoor bocce usage at city operated facilities” **June 10, 2003**, and the report contained the “new” corporate established policy to charge \$55 as annual membership. (Appendix 6)

However, the Director of Recreation reconfirmed that while bocce rates would be changing, she writes,

“Seniors continue to benefit from the use of bocce courts free of charge during non prime time hours five days per week from 12-5 p.m. year round at all four locations. Seniors operate the use of the courts without staff assistance during this time.” (Appendix 7)

On **April 26, 2004**, the City of Vaughan reviewed the “recreation bocce program” and included a fee for NON PRIME TIME, BUT IT EXCLUDED CHARGING SENIORS DURING NON PRIME TIME.

“The present practice of allowing seniors to play Monday through Friday during non prime time would continue; however, seniors would be required to pay a nominal membership fee of \$15 per year for Vaughan residents.”

The policy “continuance” policy would suggest that during the non prime time that there would be “no charge” as this was the practice used during the past decade or more. It also provided for the introduction of a nominal charge during “off peak” hours. This would suggest or imply that those users that are non seniors during off peak hours are obliged to pay a nominal fee.

Furthermore, the City of Vaughan continued to review the recreation bocce use and again reported one year later and restored the “no charge” to seniors during non peak hours.

On June 23, 2003, the Commissioner of Community Services, reported on “**recreation bocce program**”. ***On page 2 he reports, “Seniors continue to benefit from the use of bocce courts free of charge during non prime time hours five days per week from 12-5 p.m. year round at all four locations. Seniors operate the use of the courts without staff assistance during this time. Direct costs to the City include staff maintenance and utility costs.*** (Appendix 9). The City of Vaughan approved the recommendation “receive for information”.

However, a chart showing a fee for bocce during off peak hour was contained within several reports.

Currently, there is some staff resources used, and any restoration of the “old” policy to allow the “Free” off peak use would be based on the premise of “without staff assistance”.

Lastly, during the Budget Committee discussion, it was directed that “budget consultation process with stakeholders be initiated earlier” December 12, 2005. Contained within the same report are fees, but no reference to the \$15/court/2 hours off peak hours.

During the preparation of this report, SAVI was contacted that they expressed that they have no recollection of bocce being discussed during the review and revision of the City of Vaughan Senior Policy.

During the preparation of this report several senior clubs and bocce clubs were contacted and they have signed the petition in support of the restoration of “free” use of indoor bocce during off peak hours.

Relationship to Vaughan Vision 2007

Programs and services which are provided by the City in pursuing its mandate of being a significant provider of recreation and culture to the residents of Vaughan and that promote active living and well being amongst the widest cross section of the population, particularly for target groups such as youth, seniors, and other identified groups.

Conclusion

The City of Vaughan during the past decades had both a practice and policy to provide seniors with "free" bocce during off peak hours. This includes past corporate policies and the existing corporate policy as distributed.

Staff reports over the past decade has outlined and reconfirmed the principle and importance to promote active living and provide seniors with "free" bocce during off peak hours. We refer to Appendix 2 to 9 as prepared by Community Services.

The City of Vaughan Budget Committee recommendation, approved by Council, reconfirmed the need and importance that early prior consultation is needed. SAVI, and various senior clubs have reconfirmed no prior knowledge or participation in any changes in the policy. (In fact, the policy, of 2004 was reversed by staff report dated 2005 in which \$15 had been included and then referenced as "no charge").

The City of Vaughan Recreation Department is requested to provide the senior clubs with the opportunity to provide "free" off peak period uses, subject to no additional staff assistance with this service level.

Attachments

Appendix 1
Appendix 2
Appendix 3
Appendix 4
Appendix 5
Appendix 6
Appendix 7
Appendix 8
Appendix 9

Report prepared by:

Councillor Bernie DiVona, ext. 8339.

Respectfully submitted,

Bernie DiVona
Councillor - Ward 3

NOTICE OF PETITION

A petition has been submitted with respect to the following matter and a copy is on file in the office of the City Clerk:

Agenda Item No.: 44

Item Name: **RECREATION BOCCE TO SENIOR CLUBS – OFF
PEAK HOURS**

Particulars of the Petition:

Dated: _____

No. of Signatures: 143

Submitted by: **Residents and Seniors of the city of
Vaughan**

For a copy of the petition contact:

**City of Vaughan, Clerk's Department, 2141 Major Mackenzie Drive, Vaughan, L6A 1T1
Tel: (905) 832-8504 Fax: (905) 832-8535**

CITY OF VAUGHAN
POLICY MANUAL

SECTION: COMMUNITY SERVICES		POLICY NO.: 03.3.18
CNL 89.11(08)		
SECTION: RECREATION AND CULTURE	SUBJECT: BOCCE POLICY	

Council resolved:

That the Town of Vaughan bocce courts will be available to the community for "recreational bocce". Only very limited time will be allocated for "permitted" use by the Town of Vaughan bocce clubs, who operate leagues.

The public use hours will be Monday to Friday, 7:00 p.m. to 10:45 p.m., and weekends from 1:00 p.m. to 11:00 p.m. Bocce clubs will not be given permits for more than (1) night per week for men's leagues. Women's leagues will be allowed some additional time.

During public times, participants may "rent" a court for a fee of four dollars (\$4.00) per hour. If it is busy, there will be a minimum requirement of eight (8) players per court.

Department of Recreation staff will collect the fees on site and will supervise the use of the courts. Equipment will be provided.

→ ~~Senior citizens are allowed free use of the courts during weekday and daytime hours.~~

**CITY OF VAUGHAN
POLICY MANUAL**

APPENDIX #3

SECTION: COMMUNITY SERVICES	POLICY NO.:04.1.18
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CNL: 89.11(08)
AMENDED CNL: 02.10.15
AMENDED CNL: 03.06.23

DEPARTMENT: RECREATION AND CULTURE	SUBJECT: BOCCE POLICY
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Amici permit Dufferin Clark CC once per week or as needed. Neither group charge members court fees as the permit fees are recovered in the cost of the membership. All groups permit the time based on the City of Vaughan Rental Rate of \$12.50/crt/2 hour session.

In March 2001 a formal agreement was created with the Rainbow Creek Bocciofila Club to operate all the bocce courts at Fr. Ermanno Bulfon CC on behalf of the City. The agreement gave the Rainbow Creek Bocciofila Club exclusive rights and responsibilities for organizing, scheduling and general maintenance of the courts at the centre. In return the City of Vaughan would receive 15% of the net revenue each year (2002 - \$358.00). The contract agreement was extended for one year in October 2002.



Seniors continue to benefit from the use of bocce courts free of charge during non prime time hours five days per week from 12 - 5:00 year-round at all four locations. Seniors operate the use of the courts without staff assistance during this time. Direct costs to the City include staff maintenance and utility costs.

Bocce Clubs Meeting of March 12, 2003

On March 12 staff met with bocce representatives from each club to discuss the use of the indoor bocce facilities. The meeting was attended by:

Club & Representative	Location
Casalvieri Amici Gilbert D'Agostini	Dufferin Clark CC
Ansley Grove Bocce Club Gino Greco	Chancellor CC
Woodbridge Bocciafila Vince Infusino	Chancellor CC
Maple Bocce Club Metod Serazin	Maple CC

COMMITTEE OF THE WHOLE MAY 6, 2002**CHANCELLOR COMMUNITY CENTRE BOCCE COMMITTEE****Recommendation**

The Director of Recreation and Culture recommends:

That the current agreement with the Chancellor Community Centre Bocce Committee be terminated and

That a new structure for the delivery of recreational and competitive bocce be instituted at the Chancellor Community Centre and

That part/ time staff be hired to oversee the recreational bocce activities and

That the part / time staff salaries be funded through the annual bocce membership and permit fees.

Purpose

The purpose of this report is to obtain Council's direction to terminate the current agreement with the Chancellor Community Centre Bocce Committee and institute a new operating method to deliver recreational bocce to the users of the Chancellor Community Centre. The recommended operating method is in accordance with the expressed wishes of the majority of bocce players.

Background - Analysis and Options

At the Council meeting of July 6, 1998, a by-law was enacted to authorize the execution of an agreement between the City of Vaughan and the Chancellor Community Centre Bocce Committee. The role of the committee was to provide for the management, usage, maintenance and operations of the newly opened courts at the Chancellor Community Centre. In addition, the agreement provided for the payment of bocce court fees to the Chancellor Community Centre Bocce Committee in exchange for the committee assuming the responsibility for 15% of the court occupancy costs.

The original "partnership" was considered a pilot project, with re-confirmation pending evaluation.

Following two years of successful operation, on June 26, 2000, Council approved a five year renewal of the agreement with an option to renew for an additional five year term. In addition, Council agreed to amend the agreement to reflect a financial contribution of 15% of net revenue rather than a payment of 15% of occupancy costs.

In November 2001 discord set in amongst a segment of the Chancellor Community Centre bocce players and at a November 20, 2001 meeting, they expressed dissatisfaction with the current committee, and demanded change. The group was informed that another meeting would be scheduled for the early Spring in order to explore other operating options.

On March 19, 2002 another meeting was held with approximately 150 bocce players in attendance. At that time two potential options were presented for their consideration along with the status quo. Option I, included charging an annual membership fee of \$35.00 (to be split between the City and the club) eliminating the court fees, and electing a new committee to assume the responsibility of the day to day operations of the courts. In addition, at an annual general meeting, the members would determine how to use their revenue.

Option II was an annual membership fee of \$55.00 and the elimination of court fees. The total revenue would be dedicated to offsetting the expenses associated with the hiring of part-time staff to oversee the recreational bocce activities. In addition, the fee is comparable to that of the City of Toronto where there is a similar structure in place. Option II eliminates the need for a volunteer committee.

A vote (secret ballot) was taken and the group voted overwhelmingly for Option II.

Further, recognizing that competitive bocce is also desired by a large segment of the community, it is recommended that time be made available for competitive clubs to permit the Chancellor Community Centre bocce courts for exclusive use. Clubs would permit use through the standard City of Vaughan permit process at the Council approved rates.

As per Council's policy, seniors would continue to play during the day at no charge.

Please note, this recommendation applies only to the Chancellor Community Centre. The Father Ermanno Bulfon Bocce Committee is operating as per the agreement of 2001.

Conclusion

As a result of the overwhelming support for Option II, whereby the Department of Recreation and Culture assumes responsibility for the Chancellor Community Centre bocce courts including the collection of all fees and overseeing the bocce court activities, it is recommended that the current agreement with the Chancellor Community Centre Bocce Committee be terminated and the method for the delivery of recreational bocce be revised to reflect the expressed wishes of the majority of players.

Attachments

N/A

Report prepared by:

Joyce Epstein, Director of Recreation and Culture

Respectfully submitted,

Joyce Epstein
Director of Recreation and Culture

CITY OF VAUGHAN

EXTRACT FROM COUNCIL MEETING MINUTES OF MAY 13, 2002

.../2

Item 4, CW Report No. 34 – Page 2

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Attachments

N/A

Report prepared by:

Joyce Epstein, Director of Recreation and Culture

COMMITTEE OF THE WHOLE (WORKING SESSION) June 10, 2003**INDOOR BOCCE USAGE AT CITY-OPERATED FACILITIES****Recommendation**

The Commissioner of Community Services in consultation with the Director of Recreation and Culture and the Manager of Programs recommends:

That the Facility Allocation Policy be used to administer bocce facilities city-wide effective September 1, 2003.

That the West Woodbridge Community Centre Bocce Committee Agreement dated March 2001 with the City of Vaughan not be renewed at Fr. Ermanno Bulfon CC.

That the city-operated bocce membership program be expanded to Fr. Ermanno Bulfon CC. If public demand warrants in the future, a membership program be offered at Maple CC. and Dufferin Clark CC.

That allocated permitted time be made available at Fr. Ermanno Bulfon CC for bocce clubs based on the Facility Allocation Policy and the approved City Rental Rates Report.

That the City Bocce Annual Membership fee of \$55.00 be reviewed.

That funds be allocated in the remainder of the 2003 budget to operate the city bocce membership program at Fr. Ermanno Bulfon CC.

That staff prepare written operating guidelines for appropriate behaviour of bocce users in city facilities with the goal of widely communicating the information to all club user groups and posted throughout the bocce facilities.

Purpose

The purpose of this report is to obtain Council approval for changes to the delivery of bocce services at city owned bocce facilities.

Background – Analysis and Options

In January 2003 Members of Council and staff met to discuss the operations and management of bocce services at city-operated bocce facilities. Staff was directed to meet with various bocce clubs to better understand club operations and issues and report back to Council on ways to improve the delivery of bocce services.

Mandate of City Operated Bocce Facilities

The mandate of the City of Vaughan Recreation and Culture Department is to ensure that Vaughan adults and seniors are provided with fair, equitable access, and the consistent delivery of city bocce facilities at a reasonable cost.


The City of Vaughan operates four (4) indoor bocce facilities located at Fr. Ermanno Bulfon, Chancellor, Dufferin/Clark and Maple Community Centres. Five (5) community bocce clubs utilize the city facilities. Each club offers a different mix of membership benefits from organized tournament/league play to extensive club social activities throughout the year. (See Attachment #1 – Bocce Clubs & City-Operated Bocce Membership Summary)

The City of Vaughan in July 2002 instituted a city-operated bocce membership program at Chancellor CC, which operates 5 days per week (Mon, Tues, Fri 7-11p.m., Sat-Sun. 12- 5 p.m. & 11-7 p.m.) Recreation and Culture staff manages all scheduling, collection of fees, distribution of equipment, promotion and general maintenance. Users pay an annual membership fee of \$55.00, which includes the use of the bocce courts during the operating times. Program costs include: staff wages, benefits and program supplies at an annual cost of \$19,000. 2003 revenues are \$4,785 for 87 memberships along with permits totaling \$2,700.

In addition, the City permits the bocce courts at Chancellor CC to two groups, Ansley Grove Club and the Woodbridge Bocce Clubs one night each per week during most of the year.

The Maple Bocce Club continues to use the Maple CC for bocce three times per week. Casalvieri Amici permit Dufferin Clark CC once per week or as needed. Neither group charge members court fees as the permit fees are recovered in the cost of the membership. All groups permit the time based on the City of Vaughan Rental Rate of \$12.50/crt/2 hour session.

In March 2001 a formal agreement was created with the Rainbow Creek Bocciofila Club to operate all the bocce courts at Fr. Ermanno Bulfon CC on behalf of the City. The agreement gave the Rainbow Creek Bocciofila Club exclusive rights and responsibilities for organizing, scheduling and general maintenance of the courts at the centre. In return the City of Vaughan would receive 15% of the net revenue each year (2002 - \$358.00). The contract agreement was extended for one year in October 2002.

 Seniors continue to benefit from the use of bocce courts free of charge during non-prime time hours five days per week from 12 - 5:00 year-round at all four locations. Seniors operate the use of the courts without staff assistance during this time. Direct costs to the City include staff maintenance and utility costs.

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On March 12 staff met with bocce representatives from each club to discuss the use of the indoor bocce facilities. The meeting was attended by:

Club & Representative	Location
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Ansley Grove Bocce Club Gino Greco	Chancellor CC
Woodbridge Bocciafila Vince Infusino	Chancellor CC
Maple Bocce Club Metod Serazin	Maple CC
Rainbow Creek Benny DiBiase	Father Ermanno Bulfon CC
G. Desanto	A member with Rainbow Creek Bocci Club and concerned resident

City Representatives:

Domenic Colalillo, Rick De Medeiros, Diane LaPointe-Kay

Bocce Club and City Comments

From the meeting and subsequent discussions with individuals, staff and Council, the following issues were identified:

1. There is inconsistency city-wide in the way bocce is administered.
2. The city-operated membership program at Chancellor CC is subsidized which causes some conflicts with other bocce clubs.
3. A number of members of the Rainbow Creek Bocciofila Club have expressed concerns about the way the club operates. Formal complaint letters have been received in addition to telephone calls to City staff and Council.
4. Special tournament (weekend) rates and guidelines do not exist with clubs wanting discounts.
5. Some seniors believe they should be entitled to play free of charge during prime time hours. (evenings and weekends)
6. Staff have tried to use a community development approach in dealing with bocce but more structure and direct involvement appears to be required to assist some groups.

Bocce Operation and Management Structure

Staff recommend that the Indoor Bocce facilities be fully operated by the Recreation and Culture Department to ensure that all residents of the community, regardless of age, gender or ethnic culture, are provided with fair and equal access to programs and services. The bocce program at Chancellor CC continues to operate well and the intent would be to expand this program to Fr. Ermanno Bulfon CC for the fall of 2003. As the community demand for bocce grows, the bocce membership program would be expanded to Maple CC. and Dufferin Clark CC. The Department will continue to be responsible for ensuring the day-to-day management and ongoing repair and maintenance of courts and for implementing appropriate services and membership opportunities.

Hours of Operation

After reviewing the Chancellor Community Centre Bocce membership program staff recommend that Fr. Ermanno Bulfon CC's operating hours be consistent with Chancellor CC. as follows:

- Weekdays - 3 evenings per week from 7 – 11 p.m.
- Weekends - Saturdays and Sundays from 1 – 5 p.m. and 7– 11 p.m.
- Special Requests for Weekend Tournaments – a maximum 112 hours (14 days) per year (with no more than one special request per month to a maximum of 2 days), would be set aside for special tournament or private booking requests per facility. Members would be notified in advance and the changes posted at the centre.

Staff would meet with Bocce users at Fr. Ermanno Bulfon to ensure that the operating hours would reflect the local community needs. The Chancellor CC. Bocce Membership

program has not had a full year of operation and it is difficult to determine the demand for indoor bocce during the summer time period. Staff during the year would have the authority at all locations to adjust the hours of operation if attendance drops significantly or usage patterns change in order to maximize operating efficiencies. The hours of operation would be posted at the centres well in advance to ensure the users would be aware of the changes. As attendance patterns are monitored it will be easier to determine the most efficient hours of operation. Hours of operation would be reviewed on an annual basis.

Each bocce facility would be open for a total of 48 weeks per year with two weeks allowed for bocce court maintenance and building closures along with a maximum of 112 hours or 14 days per year used for private bookings, special tournament requests, etc. The courts would remain open if a private booking or tournament is not requested.

Members would be notified in advance and any changes in hours of operation, closures for special tournament requests would be communicated to the members through notifications posted at the centre.

Bocce Membership Fees

The City Membership Fee for Recreational Bocce was first introduced in an area that had never been charged for a membership service in the past. The present \$55.00 membership fee covers approximately 20% of the direct operating costs based on 87 members. The goal of the City will be to continue to increase the membership base but it would be impossible to fully recover the direct operating costs based on the present Membership Fee. The goal of 90 memberships is realistic in the first year of operation.

While the goal should be to recover 100% of costs for adult programs it is now extremely difficult to expect full cost recovery for this program since a fee has already been introduced into the marketplace.

To lessen the impact to users a phased in approach over the next three years to recover part of the operating costs may be the most realistic approach. Following are a number of options for Council's consideration:

Option #1 - Present Membership Bocce Rate -\$55.00/year

- Leave the rate unchanged for this year
- Recovers approximately 20% of the direct operating costs
- Introduce phased in increase starting in 2004

Option #2 - Membership Bocce Rate - Year 1

- 100 adult memberships
- \$65.00/year
- Recovers approximately 55% of the total city bocce program costs

Option #3 - Membership Bocce Rate - Year 2

- 100 adult memberships
- \$70/year
- Recovers approximately 60% of the total city bocce program costs

Membership Registration Package

Membership registrations will be administered through the CLASS registration software system. Each member will receive a membership card that includes photo identification

to access the bocce courts. Becoming a member provides the opportunity to enjoy the bocce facility any time during the regular hours of operation, at one of the bocce locations. This membership would be valid for one year from the date issued.

To communicate with members a membership registration package will be available to them that includes but not be limited to registration information, membership guidelines, benefits, hours of operation, etc.

Using Bocce Courts

A membership card would be presented to facility staff prior to access. The participants can enjoy a safe environment knowing that all individuals who access the site are valid members. Sign up sheets for each bocce court will be available in the bocce court area. As the bocce players enter the facility, they put their name(s) on the list and when there are enough players to commence a game, they proceed to the stated court. This does not inhibit more than 1 individual signing up to play at a time, but facilitates the single player who comes to the centre alone.

Permitting Bocce Courts

Vaughan Bocce Clubs

The City of Vaughan will continue to make available bocce courts for organized bocce clubs in Vaughan. The Facility Allocation Policy would apply and groups would follow this process to obtain court dates and times. All clubs except the Rainbow Creek Bocce Club use this method of permitting bocce facilities and groups appear to be satisfied with this booking method.

Special requests for tournaments and private bookings would be made through Facility Permits in Recreation and Culture. Permit fees are based on the approved Rental Rates Report with fees as follows:

Type	Weekdays – Mon. - Friday	Weekday Evening Rates – 7-11 p.m	Weekend Rate Friday Night, Saturday, Sunday
Vaughan Resident	Free for Seniors	\$12.50/court/2hours	\$12.50/court/2hours

The Rental Rate Schedule approved from 2002-2004 will show an increase in court fees to \$13.00/court/2hours.

Conclusion

Council approval is being sought to approve the recommended changes to the delivery of bocce services with the goal of ensuring that Vaughan adults and seniors are provided with a more fair, equitable and consistent delivery of bocce facilities.

Attachments

1. Summary of Bocce Clubs & City-Operated Bocce Membership dated June 3, 2003.
2. City of Vaughan Facility Allocation Policy

Report prepared by:

Diane LaPointe-Kay
Director, Recreation and Culture

Respectfully submitted,

G. Doris Haas
Commissioner, Community Services

Name of Club & Representatives	Location	Number of Users	Schedule	Membership Fee	Court Fees	Revenue to City 2002
Rainbow Creek Bocciofila Benito DiBlase	Fr. Ermanno Bufon CC (5 courts)	90 Club Members	Joint Agreement	\$35/yr. Crt fees extra includes socials at no charge	\$10/2 hours	\$358
Woodbury Bocciofila Vince Infusino	Chancellor CC (4 courts)	100 Club Members	1 night/week Fall, Winter, Spring	\$25/yr. Crt fees extra		\$592.00
Amsley Grove Bocce Gino Greco	Chancellor CC	100 Club Members	1 night/week	\$15.00	\$13/2hours	\$1,056.00
Frank Marcella	Chancellor CC	Individual User	1 night/week	no membership fee		\$513.60
Casalvert Amiri Gilbert D'Agostini	Dufferin Clark CC (4 courts)		1 night/week	no membership fee		\$1,171.50
Maple Bocce Club Metod Serazin	Maple CC (3 courts)	100 Club Members	3 times/week F/W/S Fall, Winter, Spring	\$25/yr Crt fees extra		\$1,865.50
Other General Permits						\$389.00
City-Operated						
City Members Program Staff, equipment, scheduling Operating since July 2002	Chancellor CC	87 City Members	M,T,F 7-11 p.m. Sat-Sun. 12-5, 11-7pm 4 seasons	\$55.00		\$4,785.00
				Other Permits		\$409.92
					Tot. Revenue	\$11,645.12

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Notes:

(1) Maple CC – Bocce program started in November 2004 with the introduction of new bocce courts.

Current Membership fee:

Vaughan Senior	\$55.00 annually (Afternoons M-F, 3 evenings M-F, 2 sessions on the weekend)
Vaughan Adult	\$65.00 annually (same times as above)
Non-Vaughan Senior	\$70.00 annually
Non-Vaughan Adult	\$80.00 annually

Relationship to Vaughan Vision 2007

This report is consistent with the Vaughan Vision 2007, as it provides effective and efficient delivery of services.

This report is consistent with the priorities previously set by Council and the necessary resources are in place.

Conclusion

The goal of delivering a recreational bocce membership program is to ensure that Vaughan adults and seniors are provided with a fair, equitable and consistent policy with respect to bocce services throughout the City of Vaughan.

On April 19, 2004, Council approved a new City of Vaughan Recreational Bocce Membership Program at four locations: Maple, Chancellor, Father Ermanno Bulfon, and Dufferin Clark Community Centres. Staff have been monitoring the program and meeting with bocce users to ensure a smooth implementation.

The program has been operating well and no further changes are required at this time. Staff will meet with bocce clubs and users on an annual basis prior to the start of the fall schedule to plan the upcoming season, review the schedules and identify opportunities for improvement.

Attachments

1. Existing City of Vaughan Bocce Policy

Report Prepared By

Diane LaPointe-Kay, Director of Recreation and Culture, Ext. 8117
Domenic Colalillo, Programs Manager, Ext. 8356

Respectfully submitted,

Marlon Kallideen
Commissioner of Community Services

2002

COMMITTEE OF THE WHOLE - APRIL 18, 2005

RECREATIONAL BOCCE PROGRAM

Recommendation

The Commissioner of Community Services, in consultation with the Director of Recreation & Culture, recommends:

1. That this report be received for information.

Purpose

The purpose of this report is to provide information on the impact of the new bocce policy.

Background - Analysis and Options

On April 19, 2004, Council approved a new City of Vaughan Recreational Bocce Membership Program (see attachment), and asked staff to conduct a review of the bocce policy after 6 months and provide a report on the impact of the new bocce policy.

Implementation of the program began on May 1, 2004 at all City of Vaughan Indoor bocce facilities with the exception of the Maple Community Centre, which was opened in November 2004.

Over the last year staff have been monitoring and meeting with various bocce club members, seniors clubs and permit users to ensure the program has been operating smoothly. Father Ermanno Bulfon, Maple, Dufferin Clark and Chancellor Community Centre locations implemented a fall and winter schedule. Generally, bocce users are satisfied with one consistent program at all city-operated bocce facilities.

When the program was first introduced, the price of the membership fee was an expressed concern for some senior bocce players. The present fee for seniors is \$55 per year, which includes access to bocce courts for five afternoons and three evenings Monday to Friday (two nights are permitted out to bocce clubs) and two playing sessions over the weekend. Cost for adults is \$65 per year.

All membership Rules & Regulations, Code of Conduct and Scheduling information are posted at each location in English and Italian languages.

Listed below are the current membership statistics that includes categories and usage. The total citywide Recreational Bocce memberships as of March 17, 2005 are 351.

Current memberships as of March 17th, 2005

LOCATION	Adult Vaughan	Adult Non Vaughan	Senior Vaughan	Senior Non Vaughan	TOTAL
FEBCC	28	3	91	11	133
Chancellor CC	17	0	91	2	110
Dufferin Clark CC	0	0	28	1	29
Maple CC (1)	6	1	66	6	79
TOTAL	51	4	276	20	351

CITY OF VAUGHAN

EXTRACT FROM COUNCIL MEETING MINUTES OF APRIL 26, 2004

Item 5, Report No. 37, of the Committee of the Whole, which was adopted without amendment by the Council of the City of Vaughan on April 26, 2004.



5 RECREATIONAL BOCCE PROGRAM

(Referred from the Committee of the Whole Meeting (Working Session) of March 30, 2004)

The Committee of the Whole recommends:

- 1) That Clauses 1, 2, 3, and 4, of the recommendation contained in the following report of the Commissioner of Community Services, dated March 30, 2004, be approved;
- 2) That the following be approved in accordance with the memorandum of the Commissioner of Community Services, dated April 1, 2004:
 - "1. That effective May 1, 2004, proposed fees for non-prime time and prime time be replaced with one fee for Recreational Bocce Membership;
 - 2. That effective May 1, 2004, a fee of \$65.00 per year, per Vaughan adult member with no court fees, be implemented;
 - 3. That effective May 1, 2005, a fee of \$75.00 per year, per Vaughan adult member with no court fees be implemented;
 - 4. That effective May 1, 2004, a fee of \$55.00 per year, per Vaughan senior member (60 years of age and older) with no court fees be implemented; and
 - 5. That effective May 1, 2005, a fee of \$65.00 per year, per Vaughan senior member (60 years of age and older) with no court fees is implemented.";
- 3) That staff conduct a review of the bocce policy in 6 months and provide a report on the impact.

Recommendation

The Committee of the Whole (Working Session) at its meeting of March 30, 2004 recommended:

- 1) That this matter be referred to the Committee of the Whole meeting of April 19, 2004 for a further report with final recommendations; and
- 2) That the following deputations be received:
 - a) Mr. Benito Di Biase, Rainbow Creek Bocce Club, 51 Squire Graham Lane, Woodbridge, L4L 7C6;
 - b) Mr. Joe Sicoll, 271 Triton Avenue, Woodbridge, L4L 6P8; and
 - c) Mr. Domenico Demarinis, 106 Roxana Avenue, Woodbridge, L4L 3Y8.

Report of the Commissioner of Community Services dated March 30, 2004

The Commissioner of Community Services in consultation with the Director of Recreation & Culture and the Programs Manager recommends:

- 1. THAT the City of Vaughan discontinue the Agreement with the Rainbow Creek Bocce Club to manage and operate the bocce facilities at Father Ermanno Bulfon Community Centre;

CITY OF VAUGHAN

EXTRACT FROM COUNCIL MEETING MINUTES OF APRIL 26, 2004

Item 5, CW Report No. 37 – Page 2

2. THAT the City of Vaughan make available permitted space at the Father Ermanno Bulfon Community Centre for the Rainbow Creek Bocce Club to operate;
3. THAT the City of Vaughan introduce during prime-time, a city-wide Recreational Bocce Membership Program;
4. THAT the City of Vaughan's goal is to recover direct operating program costs consistent with other programs, to administer the Recreational Bocce Membership Program;
5. THAT the Recreational Bocce Membership fee during prime-time for Vaughan adult residents be set at \$130.00 per member, to be phased in over a two (2) year period as follows:
 - a. effective May 1, 2004, a fee of \$80.00 per year, per adult member, and no court fees, be implemented; and
 - b. effective May 1, 2005, a fee of \$130.00 per year, per adult member, and no court fees, be implemented;
6. THAT effective May 1, 2004, seniors (60 years of age and older) receive a 15% discount on a Recreational Bocce Adult Membership during prime time (\$80.00 adult membership less 15% = \$68.00 per membership for seniors during prime time); and
7. THAT effective May 1, 2004, a non-prime time membership fee of \$15.00 per year, per Vaughan resident is introduced for all users during non-prime time at City of Vaughan bocce facilities.

Purpose

The purpose of this report is to seek Council direction and approval on a method of delivering bocce services that provide Vaughan residents with a fair, equitable and consistent policy. In order to do this a new city wide Recreational Bocce Policy is required.

Background - Analysis and Options

At a June 16, 2003 Committee of the Whole – Working Session, staff presented Council with a report that provided background information about bocce users, facilities, services and fees at City of Vaughan bocce facilities. As a result of that meeting, staff was directed to make the following services available to bocce players in the community:

1. allow Bocce clubs to permit space as required;
2. make individual permits available; and
3. make pay-as-you-go bocce use available on a permit basis.

To ensure the Bocce players were aware of the Council directive, staff posted the information at Father Ermanno Bulfon Community Centre both in English and Italian. The Rainbow Creek Bocciofila Club operates the bocce program at Father Ermanno Community Centre on behalf of the City of Vaughan. Staff reviewed the request with the Rainbow Creek Bocciofila Club. Staff at the Centre were advised of the change and were available to process permits or pay-as-you-go requests from bocce players. The court was monitored and during the course of the last eight (8) months no individuals or groups permitted the court.

CITY OF VAUGHAN

EXTRACT FROM COUNCIL MEETING MINUTES OF APRIL 26, 2004

Item 5, CW Report No. 37 – Page 3

Location of Bocce Facilities

At the present time, the City of Vaughan operates five (5) indoor bocce facilities located at Father Ermanno Bulfon Community Centre, four (4) at Dufferin/Clark Community Centre and Chancellor Community Centre. Upon completion of the Maple Community Centre expansion the City of Vaughan will operate 4 additional courts. Each club that uses the City bocce facilities offers a different mix of membership benefits from organized tournament/league play to extensive club social activities throughout the year.

In addition to indoor bocce facilities, the City of Vaughan provides five (5) unlit and twelve (12) lit outdoor bocce facilities at seventeen (17) park locations.

In addition to public indoor and outdoor bocce facilities, three (3) private clubs operate in Vaughan. The private clubs are Concord Bocce Club (4 courts), Ciocaro Club (4 courts) and the Friuli Seniors Residence (6 Courts).

Hours of Operation of Bocce Facilities

Prime-time Bocce

Prime time use of bocce facilities is during the evenings from 7 pm – 11 pm Monday to Fridays and weekends on Saturdays and Sundays from 1 pm – 5 pm and 7 pm – 11 pm.

Non-Prime Time Bocce

Monday to Friday from 12 pm – 5 p.m. at all bocce locations.

Existing Recreational Bocce Membership Program at Chancellor Community Centre

In July 2002, the City of Vaughan instituted a Recreational Bocce Membership Program at Chancellor Community Centre, which operates five (5) days per week (Mon, Tues, Fri 7-11 p.m. and Sat - Sun 12-5 p.m. & 7-11 p.m.). Recreation and Culture staff manages all scheduling, collection of fees, distribution of equipment, promotion and general maintenance. Users pay an annual membership fee of \$55.00, which includes use of the bocce courts during the operating times. The membership rate of \$55.00 (no additional court fees) covers approximately 20% of the direct operating cost of the program. Direct program costs include: staff wages and program supplies at an annual cost to the City of \$19,000. Revenues in 2003 were \$4,675 for 85 memberships. The programs net cost to the City of Vaughan is approximately \$15,000 annually. The Chancellor Community Centre model works well and offers a recreational membership program for people who do not want to join a club. It also provides the flexibility to provide bocce times for clubs to permit the space and operate their own program.

Proposed New City Wide Recreational Bocce Program

In moving forward, City staff recommends that greater involvement in overseeing the bocce facilities city-wide will improve the operation, communication, patron safety and working relationship with the various bocce users and bocce groups in the community. It will provide a consistent delivery of service and accommodate a variety of bocce player needs.

Staff recommends that the city-wide Recreational Bocce Program be introduced at Father Ermanno Bulfon Community Centre similar to the Chancellor Community Centre. At the present time clubs permit courts at Maple Community Centre and Dufferin Clark. Present demand does not warrant a City operated bocce program at these two locations. This will be monitored quarterly and introduced when demand is warranted.

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EXTRACT FROM COUNCIL MEETING MINUTES OF APRIL 26, 2004

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The Recreation Bocce Membership program (Prime Time) would offer the following:

- Five (5) playing times per week @ 4 hours per time during **prime time** (evenings and weekends);
- Some exceptions for holidays, facility closures and tournaments;
- Supervised by City staff;
- Membership Photo ID card provided;
- One Year Adult Prime Time Membership fee @ \$80.00/ Vaughan resident effective May 1st, 2004;
- One Year Adult Prime Time Membership fee @ \$130.00/Vaughan resident effective May 1st 2005; and
- 15% discount to seniors on an Adult Prime Time Membership.

Establishing Bocce User Fees for Recreational Membership Bocce

The proposed new fees are in-line with the Town of Richmond Hill, which recently approved user fees during prime time of \$75.00 per adult member effective September 2004, and \$125.00 per adult member effective September 2005. They do not offer seniors a discount to use the courts during prime time. They currently charge seniors (60+) a yearly membership fee of \$25.00, with no court fees during non-prime time.

The City of Vaughan recommends that seniors who wish to play during prime-time hours can purchase an Adult Bocce (Prime-Time) Membership at a senior's discount of 15% off the regular adult membership fee. This equates to a cost of \$68.00 per year in 2004 for a senior to play bocce during prime time.

By adopting an Adult Recreational Membership fee of \$80.00 per year we would recover 50% of the direct programming costs. With an increase in the membership fee in 2005 to \$130.00 the City would recover 75% of the direct programming costs. The new membership fees would move the City closer to recovering 100% of the direct program costs, which is \$165.00/person based on a membership of 85 people. The direct operating costs of the membership program include part-time staff, equipment and supplies.

The City Bocce Membership Program would require a minimum number of memberships (85) per location to be sold in order for this to be financially viable. Fewer than 85 members would result in fewer playing times that would be available to members. In setting the Adult Bocce Membership fees staff reviewed and took into consideration the existing adult rates for similar membership programs for recreational swimming and fitness memberships. (See Appendix B)

The City also considered the cost of a private bocce club membership and estimated what the potential cost per club membership could cost an individual. For example, at Father Ermanno Bulfon Community Centre a resident could join the Rainbow Creek Bocce Club and pay \$35.00 for an annual membership. Court fees are set by the City at \$13.00 /court for a 2 hour period. Assuming 6 players are sharing the cost and the member plays weekly (50 wks/yr.), it could cost the member \$143.00 annually. If this member played three (3) times/week it could cost the member \$359.00 annually.

Bocce Club Users

Bocce Clubs in Vaughan continue to play an important mix in the allocation of court time at indoor bocce facilities. Court times will be available to various clubs to permit and provide playing time

CITY OF VAUGHAN

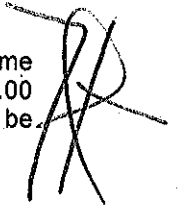
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for their members. City staff will continue to permit space for club organizers and follow the City of Vaughan Facility Allocation Policy (see Appendix C). No further changes to the process or the permitting rental rate (2004 Rate - \$13.00/court for 2 hours) are required. Staff will continue to work with Bocce Clubs to ensure their needs are met.

Recreational Bocce Program Non-Prime Time

The present practice of allowing seniors to play Monday through Friday during non prime time would continue; however, seniors would be required to pay a nominal membership fee of \$15.00 per year for Vaughan residents. Photo identification cards would be issued. Courts would be open to users between 12 pm – 5 pm at all bocce locations



Relationship to Vaughan Vision 2007

This report recommends a change from the priorities previously set by Council and some of the necessary resources have not been allocated. By providing a fair and consistent service and recovering more of the direct costs of the program, improvements can be made to customer satisfaction.

Conclusion

Council direction is being sought to approve a method of delivering bocce services with the goal of ensuring that Vaughan adults and seniors are provided with a fair, equitable and consistent policy with respect to bocce services in Vaughan.

Attachments

- Appendix A - Indoor & Outdoor Bocce Facilities in Vaughan
- Appendix B - Vaughan Rates for Adult Recreational Programs Comparison
- Appendix C - City of Vaughan Community Services Facility Allocation Policy
- Appendix D - Committee of the Whole Working Session, Item 1, Report 50 - Indoor Bocce usage at city-operated facilities, June 23, 2003

Report prepared by:

Diane LaPointe-Kay, Director of Recreation and Culture, Ext. 8117
Domenic Colalillo, Programs Manager, Ext. 8356

(A copy of the attachments referred to in the foregoing have been forwarded to each Member of Council and a copy thereof is also on file in the office of the City Clerk.)

Please also refer to item 1, Committee of the Whole (Working Session) Report No. 35.

CITY OF VAUGHAN

EXTRACT FROM COUNCIL MEETING MINUTES OF JUNE 23, 2003

Item 1, Report No. 50, of the Committee of the Whole (Working Session), which was adopted without amendment by the Council of the City of Vaughan on June 23, 2003.

1 INDOOR BOCCE USAGE AT CITY-OPERATED FACILITIES

The Committee of the Whole (Working Session) recommends:

- 1) That staff be directed to work with the various bocce users and bring back a revised City-wide policy, incorporating user fees, by September 2003 or sooner;
- 2) That in the meantime Rainbow Creek Bocciofila release at least one court if needed;
- 3) That staff be directed to:
 - allow clubs to permit space as required;
 - make individual permits available; and
 - make pay-as-you go available on a permit basis;
- 4) That the following report of the Commissioner of Community Services, dated June 10, 2003, be received; and
- 5) That the following deputations be received:
 - a) Mr. Joe Sicoli, 271 Triton Avenue, Woodbridge, L4L 6P8;
 - b) Mr. Benito Di Biase, Rainbow Creek Bocciofila, 51 Squire Graham Lane, Woodbridge, L4L 7C6;
 - c) Mr. Joe DeSanto, 87 Harris Crescent, Woodbridge, L4L 1S1; and
 - d) Mr. Domenico Demarinis, 106 Roxana Avenue, Woodbridge, L4L 3Y8.

Recommendation

The Commissioner of Community Services in consultation with the Director of Recreation and Culture and the Manager of Programs recommends:

That the Facility Allocation Policy be used to administer bocce facilities city-wide effective September 1, 2003.

That the West Woodbridge Community Centre Bocce Committee Agreement dated March 2001 with the City of Vaughan not be renewed at Fr. Ermanno Bulfon CC.

That the city-operated bocce membership program be expanded to Fr. Ermano Bulfon CC. If public demand warrants in the future, a membership program be offered at Maple CC. and Dufferin Clark CC.

That allocated permitted time be made available at Fr. Ermanno Bulfon CC for bocce clubs based on the Facility Allocation Policy and the approved City Rental Rates Report.

That the City Bocce Annual Membership fee of \$55.00 be reviewed.

That funds be allocated in the remainder of the 2003 budget to operate the city bocce membership program at Fr. Ermanno Bulfon CC.

That staff prepare written operating guidelines for appropriate behaviour of bocce users in city facilities with the goal of widely communicating the information to all club user groups and posted throughout the bocce facilities.

CITY OF VAUGHAN

EXTRACT FROM COUNCIL MEETING MINUTES OF JUNE 23, 2003

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Item 1, CW(WS) Report No. 50 – Page 2

Purpose

The purpose of this report is to obtain Council approval for changes to the delivery of bocce services at city owned bocce facilities.

Background – Analysis and Options

In January 2003 Members of Council and staff met to discuss the operations and management of bocce services at city-operated bocce facilities. Staff was directed to meet with various bocce clubs to better understand club operations and issues and report back to Council on ways to improve the delivery of bocce services.

Mandate of City Operated Bocce Facilities

The mandate of the City of Vaughan Recreation and Culture Department is to ensure that Vaughan adults and seniors are provided with fair, equitable access, and the consistent delivery of city bocce facilities at a reasonable cost.

The City of Vaughan operates four (4) indoor bocce facilities located at Fr. Ermanno Bulfon, Chancellor, Dufferin/Clark and Maple Community Centres. Five (5) community bocce clubs utilize the city facilities. Each club offers a different mix of membership benefits from organized tournament/league play to extensive club social activities throughout the year. (See Attachment #1 – Bocce Clubs & City-Operated Bocce Membership Summary)

The City of Vaughan in July 2002 instituted a city-operated bocce membership program at Chancellor CC, which operates 5 days per week (Mon, Tues, Fri 7-11p.m., Sat-Sun. 12- 5 p.m. & 11-7 p.m.) Recreation and Culture staff manages all scheduling, collection of fees, distribution of equipment, promotion and general maintenance. Users pay an annual membership fee of \$55.00, which includes the use of the bocce courts during the operating times. Program costs include: staff wages, benefits and program supplies at an annual cost of \$19,000. 2003 revenues are \$4,785 for 87 memberships along with permits totaling \$2,700.

In addition, the City permits the bocce courts at Chancellor CC to two groups, Ansley Grove Club and the Woodbridge Bocce Clubs one night each per week during most of the year.

The Maple Bocce Club continues to use the Maple CC for bocce three times per week. Casalvieri Amici permit Dufferin Clark CC once per week or as needed. Neither group charge members court fees as the permit fees are recovered in the cost of the membership. All groups permit the time based on the City of Vaughan Rental Rate of \$12.50/crt/2 hour session.

In March 2001 a formal agreement was created with the Rainbow Creek Bocciofila Club to operate all the bocce courts at Fr. Ermanno Bulfon CC on behalf of the City. The agreement gave the Rainbow Creek Bocciofila Club exclusive rights and responsibilities for organizing, scheduling and general maintenance of the courts at the centre. In return the City of Vaughan would receive 15% of the net revenue each year (2002 - \$358.00). The contract agreement was extended for one year in October 2002.

Seniors continue to benefit from the use of bocce courts free of charge during non prime time hours five days per week from 12- 5:00 year-round at all four locations. Seniors operate the use of the courts without staff assistance during this time. Direct costs to the City include staff maintenance and utility costs.

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EXTRACT FROM COUNCIL MEETING MINUTES OF JUNE 23, 2003

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Bocce Clubs Meeting of March 12, 2003

On March 12 staff met with bocce representatives from each club to discuss the use of the indoor bocce facilities. The meeting was attended by:

Club & Representative	Location
Casalvieri Amici Gilbert D'Agostini	Dufferin Clark CC
Ansley Grove Bocce Club Gino Greco	Chancellor CC
Woodbridge Bocciafila Vince Infusino	Chancellor CC
Maple Bocce Club Metod Serazin	Maple CC
Rainbow Creek Benny DiBiase	Father Ermanno Bulfon CC
G. Desanto	A member with Rainbow Creek Bocci Club and concerned resident
City Representatives:	Domenic Colalillo, Rick De Medeiros, Diane LaPointe-Kay

Bocce Club and City Comments

From the meeting and subsequent discussions with individuals, staff and Council, the following issues were identified:

1. There is inconsistency city-wide in the way bocce is administered.
2. The city-operated membership program at Chancellor CC is subsidized which causes some conflicts with other bocce clubs.
3. A number of members of the Rainbow Creek Bocciofila Club have expressed concerns about the way the club operates. Formal complaint letters have been received in addition to telephone calls to City staff and Council.
4. Special tournament (weekend) rates and guidelines do not exist with clubs wanting discounts.
5. Some seniors believe they should be entitled to play free of charge during prime time hours. (evenings and weekends)
6. Staff have tried to use a community development approach in dealing with bocce but more structure and direct involvement appears to be required to assist some groups.

CITY OF VAUGHAN

EXTRACT FROM COUNCIL MEETING MINUTES OF JUNE 23, 2003

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Bocce Operation and Management Structure

Staff recommend that the Indoor Bocce facilities be fully operated by the Recreation and Culture Department to ensure that all residents of the community, regardless of age, gender or ethnic culture, are provided with fair and equal access to programs and services. The bocce program at Chancellor CC continues to operate well and the intent would be to expand this program to Fr. Ermanno Bulfon CC for the fall of 2003. As the community demand for bocce grows, the bocce membership program would be expanded to Maple CC, and Dufferin Clark CC. The Department will continue to be responsible for ensuring the day-to-day management and ongoing repair and maintenance of courts and for implementing appropriate services and membership opportunities.

Hours of Operation

After reviewing the Chancellor Community Centre Bocce membership program staff recommend that Fr. Ermanno Bulfon CC's operating hours be consistent with Chancellor CC, as follows:

- Weekdays - 3 evenings per week from 7 – 11 p.m.
- Weekends - Saturdays and Sundays from 1 – 5 p.m. and 7– 11 p.m.
- Special Requests for Weekend Tournaments – a maximum 112 hours (14 days) per year (with no more than one special request per month to a maximum of 2 days), would be set aside for special tournament or private booking requests per facility. Members would be notified in advance and the changes posted at the centre.

Staff would meet with Bocce users at Fr. Ermanno Bulfon to ensure that the operating hours would reflect the local community needs. The Chancellor CC, Bocce Membership program has not had a full year of operation and it is difficult to determine the demand for indoor bocce during the summer time period. Staff during the year would have the authority at all locations to adjust the hours of operation if attendance drops significantly or usage patterns change in order to maximize operating efficiencies. The hours of operation would be posted at the centres well in advance to ensure the users would be aware of the changes. As attendance patterns are monitored it will be easier to determine the most efficient hours of operation. Hours of operation would be reviewed on an annual basis.

Each bocce facility would be open for a total of 48 weeks per year with two weeks allowed for bocce court maintenance and building closures along with a maximum of 112 hours or 14 days per year used for private bookings, special tournament requests, etc. The courts would remain open if a private booking or tournament is not requested.

Members would be notified in advance and any changes in hours of operation, closures for special tournament requests would be communicated to the members through notifications posted at the centre.

CITY OF VAUGHAN

EXTRACT FROM COUNCIL MEETING MINUTES OF JUNE 23, 2003

Bocce Membership Fees

The City Membership Fee for Recreational Bocce was first introduced in an area that had never been charged for a membership service in the past. The present \$55.00 membership fee covers approximately 20% of the direct operating costs based on 87 members. The goal of the City will be to continue to increase the membership base but it would be impossible to fully recover the direct operating costs based on the present Membership Fee. The goal of 90 memberships is realistic in the first year of operation.

While the goal should be to recover 100% of costs for adult programs it is now extremely difficult to expect full cost recovery for this program since a fee has already been introduced into the marketplace.

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To lessen the impact to users a phased in approach over the next three years to recover part of the operating costs may be the most realistic approach. Following are a number of options for Council's consideration:

Option #1 - Present Membership Bocce Rate -\$55.00/year

- Leave the rate unchanged for this year
- Recovers approximately 20% of the direct operating costs
- Introduce phased in increase starting in 2004

Option #2 – Membership Bocce Rate – Year 1

- 100 adult memberships
- \$65.00/year
- Recovers approximately 55% of the total city bocce program costs

Option #3 – Membership Bocce Rate – Year 2

- 100 adult memberships
- \$70/year
- Recovers approximately 60% of the total city bocce program costs

Membership Registration Package

Membership registrations will be administered through the CLASS registration software system. Each member will receive a membership card that includes photo identification to access the bocce courts. Becoming a member provides the opportunity to enjoy the bocce facility any time during the regular hours of operation, at one of the bocce locations. This membership would be valid for one year from the date issued.

To communicate with members a membership registration package will be available to them that includes but not be limited to registration information, membership guidelines, benefits, hours of operation, etc.

Using Bocce Courts

A membership card would be presented to facility staff prior to access. The participants can enjoy a safe environment knowing that all individuals who access the site are valid members. Sign up sheets for each bocce court will be available in the bocce court area. As the bocce players enter the facility, they put their name(s) on the list and when there are enough players to commence a game, they proceed to the stated court. This does not inhibit more than 1 individual signing up to play at a time, but facilitates the single player who comes to the centre alone.

Permitting Bocce Courts

CITY OF VAUGHAN

EXTRACT FROM COUNCIL MEETING MINUTES OF JUNE 23, 2003

Vaughan Bocce Clubs

The City of Vaughan will continue to make available bocce courts for organized bocce clubs in Vaughan. The Facility Allocation Policy would apply and groups would follow this process to obtain court dates and times. All clubs except the Rainbow Creek Bocce Club use this method of permitting bocce facilities and groups appear to be satisfied with this booking method.

Special requests for tournaments and private bookings would be made through Facility Permits in Recreation and Culture. Permit fees are based on the approved Rental Rates Report with fees as follows:

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Type	Weekdays – Mon. - Friday	Weekday Evening Rates – 7-11 p.m	Weekend Rate Friday Night, Saturday, Sunday
Vaughan Resident	Free for Seniors	\$12.50/court/2hours	\$12.50/court/2hours

The Rental Rate Schedule approved from 2002-2004 will show an increase in court fees to \$13.00/court/2hours.

Conclusion

Council approval is being sought to approve the recommended changes to the delivery of bocce services with the goal of ensuring that Vaughan adults and seniors are provided with a more fair, equitable and consistent delivery of bocce facilities.

Attachments

1. Summary of Bocce Clubs & City-Operated Bocce Membership dated June 3, 2003.
2. City of Vaughan Facility Allocation Policy

Report prepared by:

Diane LaPointe-Kay
Director, Recreation and Culture

(A copy of the attachments referred to in the foregoing have been forwarded to each Member of Council and a copy thereof is also on file in the office of the City Clerk.)

Attachment 3

Fee Increase Impact
Overall Impact on Groups (End of Three Years)

Group	Type	2005 (base rate)			Year 3 Impact		Yr 3 vs 2005	Player No.'s ('05)	Impact in \$ Yrs (5 per player)
		Hours	Rate	Total	Rate	Total			
Vaughan Aquatic Club	shared use	80.5	33.86	2,709.63	36.41	2,931.01	221.38	9	24.60
	before 9am	400.26	28.66	11,431.14	30.89	12,363.72	932.58	47	19.84
	general pool use	606.26	61.00	26,971.76	53.08	27,020.81	1,049.05	60	17.48
City of Vaughan Hockey Ass	arena prime time	6081	145.86	886,974.86	161.75	922,701.75	35,817.09	2870	12.48
Vaughan Panthers	arena prime time	1386.5	145.86	202,234.80	161.75	210,401.38	8,166.48	300	27.22
Vaughan Girls Hockey	arena prime time	757	145.86	110,416.02	161.75	114,674.73	4,458.73	330	13.51
Woodbridge Figure Skating Club	arena prime time	1070.25	145.86	156,106.87	161.75	162,410.44	6,303.77	355	17.76
Thornhill Figure Skating Club	arena prime time	357	145.86	53,530.82	161.75	55,692.23	2,161.83	175	4.65
Note: In the arena category there is an assumption that we is at a basic arena vs premium. Subject to change if arena classification's change									
City of Vaughan Baseball Ass. per 2 hour time slots	Junior	237	3.06	725.22	3.18	753.66	28.44	416	0.07
	Premium - unlit	644	16.83	10,836.52	16.38	11,636.72	800.20	120	7.30
	Premium - lit	522	31.11	16,239.42	33.08	17,737.56	1,498.14	103	14.55
	Senior - unlit	801	4.05	3,884.85	5.04	4,037.04	162.19	211	0.72
	Senior - lit	424	19.13	8,111.12	19.90	8,437.60	326.48	112	2.91
Woodbridge Softball Ass. per 2 hour time slots	Junior	217	3.06	664.02	3.18	690.06	26.04	60	0.43
	Premium - unlit	0	16.83	0.00	16.38	0.00	0.00	0	0.00
	Premium - lit	0	31.11	0.00	33.08	0.00	0.00	0	0.00
	Senior - unlit	343	4.85	1,684.95	5.04	1,728.72	133.77	58	2.39
	Senior - lit	18	19.13	344.34	19.90	358.20	13.86	3	4.82
Thornhill Baseball Ass. per 2 hour time slots	Junior	0	3.06	0.00	3.18	0.00	0.00	0	0.00
	Premium - unlit	310	16.83	5,217.30	16.38	5,697.80	480.50	85	5.95
	Premium - lit	266	31.11	8,275.26	33.98	9,038.88	763.62	73	10.40
	Senior - unlit	176	4.85	848.40	5.04	887.04	68.64	30	2.29
	Senior - lit	132	19.13	2,526.16	19.90	2,626.80	100.64	22	4.62
Anslay Grove Bocce	bocce courts	176	13.77	2,423.52	14.89	2,620.64	197.12	80	2.19
Maple Bocce	bocce courts	227	13.77	3,125.79	14.89	3,380.03	254.24	70	3.63
West Woodbridge Bocce	bocce courts	72	13.77	991.44	14.89	1,072.08	80.64	50	1.61
Philippine Heritage Band	gyms (7 hr max)	9	357.00	3,213.00	367.82	3,310.38	97.38	250	0.49
Woodbridge Soccer Ass per 2 hour time slots	Mini	2709	4.85	13,095.00	5.04	13,608.00	513.00	1788	0.29
	Premium - unlit	1082	16.38	17,803.32	19.48	20,887.76	1,189.44	259	4.59
	Premium - lit	381	35.70	12,887.70	37.87	13,671.07	783.37	172	4.55
	Senior - unlit	1216.5	7.14	8,685.81	7.43	9,038.60	352.79	225	1.67
	Senior - lit	130	24.48	3,182.40	25.47	3,311.10	128.70	83	1.55
Vaughan Soccer Ass per 2 hour time slots	Mini	4170	4.85	20,224.50	5.04	21,018.80	794.30	2184	0.36
	Premium - unlit	681	16.38	12,803.16	19.48	13,268.88	465.72	148	6.15
	Premium - lit	294	35.70	10,495.80	37.87	11,133.78	637.98	125	8.10
	Senior - unlit	1666	7.14	11,881.24	7.43	11,836.38	454.14	455	1.00
	Senior - lit	0	24.48	0.00	25.47	0.00	0.00	0	0.00
Gen Shields Soccer per 2 hour time slots	Mini	902.5	4.85	4,377.13	5.04	4,548.60	171.46	1183	0.15
	Premium - unlit	642.6	16.38	11,798.14	19.48	12,517.85	719.71	88	6.18
	Premium - lit	320	35.70	11,424.00	37.87	12,118.40	694.40	86	8.07
	Senior - unlit	1127.5	7.14	8,050.35	7.43	8,377.53	326.97	300	1.09
	Senior - lit	54	24.48	1,321.92	25.47	1,375.38	53.46	49	1.09
Klenburg Soccer per 2 hour time slots	Mini	111	4.85	538.35	5.04	559.44	21.09	372	0.06
	Premium - unlit	58	16.38	946.88	19.48	1,129.84	182.96	57	1.14
	Premium - lit	46	35.70	1,642.20	37.87	1,817.76	175.56	92	1.13
	Senior - unlit	218.5	7.14	1,560.81	7.43	1,608.60	47.79	520	0.12
	Senior - lit	0	24.48	0.00	25.47	0.00	0.00	0	0.00
Thornhill Tennis Club	Tennis Courts x 4	Season	306.00	1,224.00	330.97	1,323.88	99.88	285	0.36



Does not include:
Baseball - daily rate
Rental of office space
Hall / MR rentals
SJK's