

2009 BUDGET FORUM RESULTS**Recommendation**

The City Manager and the Deputy City Manager/Commissioner of Finance & Corporate Services recommend:

That the following report be received for information purposes.

Economic Impact

There are no direct implications of this report.

Communications Plan

Not applicable

Purpose

The purpose of this item is to report on the input received from the Public Budget Forum held at the Civic Centre on November 10, 2008, for the benefit of the members of the Budget Committee and Council.

Background – Analysis & Options

As part of the City's approved 2009 budget process and consistent with the previous year's process, a Public Information / Consultation Forum was held to educate and inform the public and to receive public input into the 2009 budget process. The forum was held at the following location:

- Civic Centre – Monday November 10 – 7:00 pm

To achieve the maximum benefit from the forum, the objectives were two-fold as follows:

1. Educate and inform the public regarding the City services, their costs and their relationship with property taxes; and
2. Engage the public and obtain input and feedback from the public with respect to the local services provided, the city's challenges, and available options to manage cost increases.

The School Boards and the Region of York were invited to participate in the Public Forum. Unfortunately, there was no representation from York Region or the School Boards.

Early Consultation

To ensure the Community was aware of this event, a very aggressive communication/promotion plan for the City's 2009 Budget Forum was followed and consisted of:

- 1) Access Vaughan Phone Promotion Oct. 14th–Nov. 10th (195 people registered)
- 2) City Page Notice – Vaughan Citizen/Liberal (Oct. 23)
- 3) 5 Mobile signs – 1 in each Ward – starting (Oct. 27)
- 4) Advertised on website under Public Meetings & What's Happening (Oct. 27)
- 5) Budget "Tile" on front page of website under "Featured Project" (Oct. 29)
- 6) Posted in City Facilities (Civic Centre, Libraries, community centres) (Oct. 30)
- 7) City Page Notice – Vaughan Today (Oct 31)

- 8) Notice posted on The VIBE and sent to all City employees (Nov. 3)
- 9) Preregister attendees – Follow-up invitation (reminder) mailed (Nov. 3rd -7th)
- 10) Issued e-Bulletin to 3,000 subscribers – (Nov. 4)
- 11) Issued News Release (Nov. 5) – published in Vaughan Citizen/Liberal (Nov. 6); Vaughan Today (Nov. 7); and Lo Specchio (Nov. 7)
- 12) City Page Notice – Vaughan Citizen/Liberal (Nov. 6)
- 13) Additional ½ page advertisement in Lo Specchio – (Nov. 7)

The Forum was open to all and the intent was to get feedback with respect to the services provided by the City and whether or not residents believe they are getting value for their property tax dollar. The following questions were posed to the audience:

1. Are we providing the right services & at the right level?
2. Are you getting value for your property tax dollars?
3. What are your top 3 City service priorities?
4. To deal with the City's challenges, do you support tax increases or service level reductions?
5. Are there services you would reduce or eliminate?
6. Would you support more user fees?
7. Would you support a dedicated surcharge to fund the repair and replacement of municipal infrastructure?
8. What are your top infrastructure priorities?

In addition to receiving deputations from the audience a questionnaire reflecting the above mentioned points was provided to help capture insight on these specific topics.

Continuing Opportunity for Input

For 2009, the process was further refined by incorporating the City's website to allow citizens unable to attend the forum the opportunity to review the presentation. In addition, an identical feedback document was made available for citizens to complete on-line and submit. The website information and feedback was made available from November 10th to November 30th. This new addition to the public input process was promoted as follows:

1. Advertised on the City home page – Featured Project
2. Website promoted at the Budget Forum (Nov. 10th)
3. Promotion through Access Vaughan
4. News release Nov. 14th

In addition to the above, Vaughan residents also have an opportunity to participate in any of the Budget Committee/Council meetings scheduled over the next few months, including an opportunity to provide feedback at the final Public Budget Input Session held before Council adopts the final 2009 Budget.

Forum Results

Overall approximately 40 people attended this event. This was less than expected as promotional efforts through Access Vaughan pre-registered 190 people. In total 14 residents stepped up to podium to provide their comments (Deputations). We also received 9 completed questionnaires. Residents did not utilize the online presentation video/questionnaire. It is very important to recognize that although the comments received through the forum are important, they represent a very small proportion of the City's population.

The overview provided in this section attempts to categorize the comments provided by first summarizing the key points of verbal deputations and then summarizing the questionnaire responses. It should be noted that Budget Forum Notes recorded by the Clerks department and resident questionnaire responses are provided as attachments 1&2.

Deputations & Resident Comments

Reoccurring themes mentioned by more than one resident focused on issues related to:

- Traffic Calming (mixed feedback, some in favour, some not)
- Fire Emergency Services – resource requirement to meet standards
- A number of the issues raised were related to Regional issues (transit, transportation)

A number of individual issues were raised as follows:

- 2010 Accessibility Act compliance
- Illegal Mobile signs
- Gridlock (Field Gate & Keele, Right-hand turn lanes, etc)
- Need for more commercial development
- Pathway conditions and connections
- Street lighting and Streetscape (Nashville)
- Train whistling
- Back yard flooding/catch basin (Emmitt Road)
- Noise attenuation fence repair funding (fences on private property)
- Timing of new sub-division services
- Park Services
- Etc.

Of particular interest was the number of comments raised related to services provided by the Region of York, roughly 30%. Although, outside of the City's area of responsibility, the majority of these comments largely focused on regional transportation and transit issues, with some additional input on topics related to GTA pooling and improving shelters for women, children, and seniors. Specific detail on the deputations provided by residents is provided in attachment #1 - 2009 Budget Information/Consultation Forum Notes (Resident Comments).

Questionnaire Results

In addition to the above verbal comments residents were encouraged to complete a questionnaire that focused on the questions previously illustrated. This section summarizes the community feedback received through the questionnaire. Each question is illustrated below followed by a summary of the input provided. Each resident questionnaire is provided in attachment 2 of this report.

1. Are we providing the right services & at the right level?
2. Are you getting value for your property tax dollars?

Response for Questions 1 & 2 - Of the questionnaires received, 30% of the residents indicated that Vaughan is providing the right services at the right level and are getting value for their property tax dollars. Comments of those indicating the opposite cited very general comments and focused on areas related to gridlock, snow removal, road maintenance, landscaping, parks, regional services, etc. The fact that some residents cited regional service concerns provides an indication that further resident education is required on what services the City provides.

3. What are your top 3 City service priorities?

Frequently mentioned top City service priorities are Roads and Snow Removal. Other items mentioned, but not as frequently, are related to Garbage and Park services. Other service priorities mentioned intermittently relate to Fire, Boulevard Maintenance, Gridlock, and Urban Planning services.

4. To deal with the City's challenges, do you support tax increases and no service impact or no tax increase and reduced service levels?

Respondents were equally split (22%) between those that preferred a tax increase to service reductions and those that wanted a service level reduction with no tax increase. The majority wanted no tax increase with same or improved levels of service.

5. Are there services you would reduce or eliminate?

Only 3 of the 9 residents responded to this question and indicated they would reduce or eliminate road services, excessive spending, and legal services. Unfortunately, reference was not made to specific expenses or services provided. It should also be noted that road services was also listed as a community top priority in Question #3.

6. Would you support more user fees?

66% of the respondents indicated they would not support more user fees. For those that did support user fees they suggested fee increases in waste collection and false alarms.

7. Would you support a dedicated surcharge to fund the repair and replacement of municipal infrastructure?

Only 3 of the 9 responses, roughly 33%, indicated support for an infrastructure surcharge, 4 responses indicated they would not support a surcharge, and 2 responses were left blank.

8. What are your top infrastructure priorities?

Surprisingly, 8 of the 9 responses were left blank. The single response provided focused on roads, snow removal, and boulevard maintenance.

Feedback on the Forum

As part of the questionnaire, we asked citizens to provide us with feedback on the public forum. This information is very useful in helping the City improve the budget forum process and better cater to our community's needs. We are proud to state that each completed questionnaire indicated the budget forum was informative. In addition, the average rating for the forum's accessibility, format, content, material, and public engagement was typically between average and excellent. A few suggestions were offered to improve the forum mainly incorporating an overview of previously raised concerns, creating a child friendly environment, and having more sessions.

Relationship to Vaughan Vision 2020 / Strategic Plan

The process of obtaining public input into the budget process is critical. The budget process is where Council allocates resources and establishes priorities to achieve its vision.

Regional Implications

There are no regional implications as a result of this report.

Conclusion

Vaughan has one of the lowest tax rates in the GTA and high levels of service. The Budget Forum was well promoted through a variety of mediums. The City has been able to make a strong case that residents are getting value for their property tax dollars. The low turn out may actually reflect a high degree of satisfaction with the City's operations and the efforts of Council and staff.

Attachments

Attachment 1– 2009 Budget Information/Consultation Forum Notes (Resident Comments)
Attachment 2– 2009 Budget Forum Questionnaires

Report prepared by:

Clayton D. Harris
Deputy City Manager/Commissioner of Finance & Corporate Services
Ext. 8475

John Henry, CMA,
Director of Budgeting & Financial Planning
ext. 8348

Respectfully submitted,

Michael DeAngelis
City Manager

Clayton D. Harris, CA
Deputy City Manager/Commissioner of Finance & Corporate Services



CITY OF VAUGHAN
2009 BUDGET
PUBLIC INFORMATION / CONSULTATION FORUM
NOTES

Civic Centre
Monday, November 10, 2008
7:00 p.m.

Members of Council Present:

Mayor Linda D. Jackson
Regional Councillor Joyce Frustaglio
Regional Councillor Mario F. Ferri
Regional Councillor Gino Rosati
Councillor Peter Meffe
Councillor Tony Carella
Councillor Sandra Yeung Racco
Councillor Alan Shefman

The public were invited to participate in the City's information/consultation forum on the City's 2009 Draft Budget. It was explained that the forum allows the public an opportunity to provide input into the 2009 Budget process. A comment sheet and a copy of the City's PowerPoint presentation were available to the public for their information.

The City Manager welcomed and thanked the residents for attending the forum and introduced Mayor Jackson.

Mayor Jackson extended greetings on behalf of the Members of Council and the City of Vaughan, introduced the Members of Council and provided opening comments and an overview on the purpose of the forum.

The City Manager introduced the Commissioners and invited the Deputy City Manager/ Commissioner of Finance and Corporate Services to begin the presentation regarding the 2009 Budget Process.

It was explained that the budget forum will cover a variety of topics including city services, infrastructure, priorities, property taxes and how the current economic conditions might impact city services. The public were encouraged to also provide their input by submitting their written comments and by completing the questionnaire, also available on-line.

A total of 14 residents from the audience stepped to the podium to provide comments. The following is a summary of those comments.

**2009 BUDGET
PUBLIC INFORMATION / CONSULTATION FORUM
NOTES – NOVEMBER 10, 2008**

- Resident 1 Thornhill Resident*
- Concrete fences at the rear of properties backing on to main streets
 - Originally installed by the Developer for privacy purposes
 - Over the years they have deteriorated and are in need of repair
 - The cost of repair for these fences is now the homeowners' responsibility
 - This cost should be included in infrastructure repairs
- Resident 2 Mr. Arthur S. Larman, 67 Findhorn Crescent, Maple, L6A 1M2*
- Greenock traffic calming issues discussed
 - Too many signs posted for speed bumps
 - Has complained to the City – signs were removed and smaller signs were reinstalled
 - Sign at SW corner of Major Mackenzie and Keele "To Be Completed Summer 2007" still exists
 - Maintaining gardens along roadways (ie Creditstone, Langstaff, etc.) causes gridlock
 - Gridlock at Fieldgate & Keele Streets
 - Mobile signs that are illegal should be addressed
 - Need a right hand turn lane rather than gardens
- Person 3 Mike Doyal, on behalf of the Vaughan Professional Firefighters Association*
- Concerns were expressed with respect to the refusal in 2008 of a significant hiring of Professional Firefighters
 - Are not able to sustain standards
 - 17/10 (17 firefighters in 10 min.) was explained
 - Parts of the City they cannot maintain 17/10
 - Appears to be a fundamental problem to the way Council addresses staffing issue
 - Need staff now!
 - Asked why the N/E portion of Vaughan does not deserve a truck in 10 min?
 - Asked that Council approve an increase in personnel
 - The health & safety of the firefighters is at stake
 - Hay Hoe fire discussed
 - Hiring requires an increase in the budget
 - Increase service levels
 - The City should be interested in providing the best service possible to residents
 - It will save lives
 - 250 members support the hiring of firefighters
- Resident 4 Mr. Eugene Soanes, 55 Via Cristina Way, Woodbridge, L4H 1R9*
- Concerns expressed with respect to speed bumps on Sonoma Boulevard
 - Traffic calming concerns in the Sonoma Heights subdivision
 - Cause damage to snow removal equipment and other vehicles
 - Restrict the installation of speed bumps on Sonoma Boulevard
- Resident 5 Ms. Heidi Last, 20 Glacier Court, Maple, L6A 2V3*
- Concerns expressed with respect to time for fire and emergency vehicles to respond – approximately 20 min.
 - Need to improve accessibility for emergency response vehicles – has a handicapped child
 - Keele / Kirby and then Kirby south on Dufferin corridor
 - York Region Transit have been contacted to address concerns
- Resident 6 Mr. John Scaini, 104 Valleyway Crescent, Maple, L6A 1K8*
- As mandated by the Accessibility Act, the City must be accessible by 2010
 - Discussed YRT/transportation concerns
 - He has to walk in order to take public transit buses
 - He uses trail/walking paths as a short cut to get to the buses
 - Pathways are not easily travelled in bad weather – difficult to walk and need to be cleared

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NOTES – NOVEMBER 10, 2008**

- Some areas are washed out and covered with stones – not paved
 - Requested better maintenance on an ongoing basis
- Resident 7 Ms. Lisa Wong, 176 Stevens Drive (SW corner Bathurst & Major Mackenzie subdivision)*
- Expressed two concerns with respect to more commercial development in new subdivisions and better transportation
 - Commercial should be built concurrently with residential development
 - Lack of Transportation connections in new subdivisions forces residents to take their own cars and drive everywhere
 - Improvements are needed to improve convenience of residents
- Resident 8 Mr. Paul Mantella, on behalf of Nashville Area Residents Association*
- Asked why the Region doesn't finance the Fire Department?
 - Parks and forestry 2000-2010 – 13 trees planted over a 2 year period
 - Streetscape should be extended to Nashville
 - Discussed concerns with the train whistle
 - The Mill in the area is in need of repair
 - Nashville street lights are needed
 - Numerous construction vehicles / CN lines – better suited as a park
- Resident 9 Mr. Nick Pinto, President, West Woodbridge Homeowners' Association*
- Insufficient notice given for this public information/consultation forum – only 6 days
 - So many meetings it is impossible to come to the public and Council and relay messages
 - Residents think Council tends to spend freely (i.e. hiring of consulting firm to change the City's tag line
 - Signs are not going to change anything – attitude
 - Concerns expressed with respect to the fire department
 - Public would pay more to hire firefighters
 - Discussed concerns with advertising on the City Page – most residents do not receive these newspapers
 - Time to look at changing how information is relayed to the public
 - Discussed using the internet
 - Public not getting the information in a timely manner – better communication is required
 - "Do it right!" – the public are interested
- Resident 10 Ms. Afroditi Gouvis, 25 Emmitt Road, Maple, L6A 3V8*
- Expressed concerns with the drainage of water from her rear yard
 - Neighbour has raised yard and covered the catch basin in rear yard
 - Rear yards flood in heavy rain and in spring when snow melts
 - Catch basin is not in her backyard but is behind her yard
 - Discussed concerns with transportation on Jane Street – only south
 - No transportation north on Jane Street
 - No shelter for residents
 - Requested a shelter at Northwood stop across from Wonderland on the west side of Jane Street.
 - City Manager will relay request to install a shelter to York Region Transportation
- Resident 11 Concord Resident (approximately 10 years)*
- Services have gone down
 - Should be known as the "City of Darkness"
 - Minimum quantity of service needs to be maintained
 - Expansion of Dufferin Street from Clark Avenue to Steeles Avenue
 - Asked who benefits?
 - Forced to use cars because of reduced bus service
 - Noise and pollution concerns expressed

**2009 BUDGET
PUBLIC INFORMATION / CONSULTATION FORUM
NOTES – NOVEMBER 10, 2008**

- Asked Council to think about people who live in the area
- Concerns expressed with respect to expansion of the roads in the area
- City Manager explained that Dufferin Street is a Regional Road
- Asked for examples of services that have been reduced/lowered

Resident 12 *Resident from Major Mackenzie & Bathurst Street (SW corner)*

- Discussed concerns with tax bill (\$7,400)
- Area has no services yet
- Area/road is unassumed and no garbage pick-up
- Why do they receive a full tax bill for services when area is not fully serviced?
- Discussed garbage pick-up concerns
- Hospital being proposed – tax surcharge to pay for hospital but anybody can use it
- It is a provincial institution so why are Vaughan Residents required to pay for it?
- City Manager explained that the province is heavily involved – 10% is municipal responsibility

Resident 13 *Ms. Carrie Liddy, 36 Humberview Drive, Woodbridge L4H 1B1*

- Asked staff and Council to post on the web details on spending habits and expenses with respect to mileage, meals, parking, 407 ETR
- GTA Pooling – when reduced money should come back to the City of Vaughan
- Discussed the need for shelters for women, children and for seniors
- “Pay more attention” – agreed with the comments with respect to the surcharge for the proposed hospital
- Should be a Provincial responsibility

Resident 14 *Ms. Maxine Povering, 48 Ohr Menachem Way, Thornhill, L4J 8X7*

- There is no ratepayers’ association in the area
- Represents residents of Thornhill Woods
- Parks installed – Autumn Hill Boulevard & Summeridge Drive
- Stop sign on Sandwood Drive has been removed, replaced, removed and reinstalled
- Engineering Department explained that the sign was not necessary
- Asked about the required distance between crosswalk and stop signs
- Asked when traffic calming measures will be considered for the area
- Councillor Sandra Yeung Racco explained that stop sign approved for Sandwood Drive and traffic calming has been approved

Recognizing that there were no other speakers, the City Manager, on behalf of the Mayor and Members of Council, delivered closing comments. Appreciation was expressed for the input provided. Residents were encouraged to complete a questionnaire form and/or to visit the City of Vaughan’s website for an on-line version of the questionnaire.

The forum ended at 8:25 p.m.

ATTACHMENT #2

FORUM QUESTIONNAIRE RESPONSES

(forum)

Questionnaire

Name: KESHU CHAUDHARI
Address: 30 SHERBOURNE DR
Postal Code: L6A 1G8
Email: Keshuchaudhari@hotmail.com

1. Is the City providing the right local service at the appropriate level?

- Yes
- No

If "No" provide comments

2. Are you getting value for your local property tax dollar?

- Yes
- No

Comments?

NO MORE TAX

3. What are your top 3 local service priorities?

- 1. TRAFFIC
- 2. SNOW REMOVAL
- 3. ROAD REPAIR

4. To deal with City challenges would you choose

- No tax increase & Reduced service levels
- Tax increases & No service level impacts (For the avg. home a 1% incr. = \$11/year)

5. Are there services you would reduce or eliminate?

- 1. _____
- 2. _____
- 3. _____

6. To reduce the tax burden, are you open to more user fees (i.e. waste collection, recreation services, false fire alarms, etc.)?

- Yes
- No

7. If yes, for which services?

- 1. WASTE COLLECTION
- 2. FALSE FIRE ALARMS.
- 3. _____

8. Would you support a dedicated surcharge on your taxes to fund the repair and replacement of the City's infrastructure?

- Yes
- No

10. What are your top 3 infrastructure priorities?

- 1. _____
- 2. _____
- 3. _____

Feedback on the forum

	1 (poor)	2	3 (average)	4	5 (excellent)
Accessibility/Location	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Format	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Material/Content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Public Engagement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

Did you find this process informative?

- Yes
- No

What can we do to improve this event?

Thank you for your participation

Questionnaire

Name: YING HUANG
Address: 176 Sir Stevens Dr.
Postal Code: L6A 0G6
Email: lisahuang78@hotmail.com

1. Is the City providing the right local service at the appropriate level?

- Yes
- No

If "No" provide comments

2. Are you getting value for your local property tax dollar?

- Yes
- No

Comments?

3. What are your top 3 local service priorities?

- 1. Roads services
- 2. Parks (tree)
- 3. Retail store

4. To deal with City challenges would you choose

- No tax increase & Reduced service levels
- Tax increases & No service level impacts (For the avg. home a 1% incr. = \$11/year)

5. Are there services you would reduce or eliminate?

- 1. Roads Services
- 2. Communitie
- 3. _____

6. To reduce the tax burden, are you open to more user fees (i.e. waste collection, recreation services, false fire alarms, etc.)?

- Yes
 No

7. If yes, for which services?

1. _____
 2. _____
 3. _____

8. Would you support a dedicated surcharge on your taxes to fund the repair and replacement of the City's infrastructure?

- Yes
 No

10. What are your top 3 infrastructure priorities?

1. _____
 2. _____
 3. _____

Feedback on the forum

	1 (poor)	2	3 (average)	4	5 (excellent)
Accessibility/Location	☺	☺	☺	☒	☒
Format	☺	☺	☺	☒	☺
Material/Content	☺	☺	☺	☒	☺
Public Engagement	☺	☺	☺	☒	☺

Did you find this process informative?

- Yes
 No

What can we do to improve this event?

*Thank you for this event. I want to see somebody
 can follow up ~~at~~ ~~at~~ it after this event.*

Thank you for your participation

Questionnaire

Name: NAVOR SARAHOVIC
Address: 11 JACOBI CRT
Postal Code: L4J 9H8
Email: _____



1. Is the City providing the right local service at the appropriate level?

- Yes
- No

If "No" provide comments

2. Are you getting value for your local property tax dollar?

- Yes
- No

Comments?

3. What are your top 3 local service priorities?

- 1. SNOW REMOVAL
- 2. WASTE COLLECTION
- 3. URBAN PLANNING

4. To deal with City challenges would you choose

- No tax increase & Reduced service levels
- Tax increases & No service level impacts (For the avg. home a 1% incr. = \$11/year)

5. Are there services you would reduce or eliminate?

- 1. NO!
- 2. _____
- 3. _____

6. To reduce the tax burden, are you open to more user fees (i.e. waste collection, recreation services, false fire alarms, etc.)?

- Yes
 No

7. If yes, for which services?

1. _____
 2. _____
 3. _____

8. Would you support a dedicated surcharge on your taxes to fund the repair and replacement of the City's infrastructure?

- Yes
 No

10. What are your top 3 infrastructure priorities?

1. _____
 2. _____
 3. _____

Feedback on the forum

	1 (poor)	2	3 (average)	4	5 (excellent)
Accessibility/Location	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Format	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Material/Content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Public Engagement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

Did you find this process informative?

- Yes
 No

What can we do to improve this event?

INCORPORATE OVERVIEW OF PREVIOUSLY
RAISED CONCERNS AND ACTIONS
TAKEN, PERHAPS?

Thank you for your participation

Av. Home - Only Used
\$1000 in City
87% of taxes forwarded
to Regional Govt Services

(Forum)

Questionnaire

Name: Heidi Last ✓
Address: 20 Glacier Crt.
Postal Code: L6A 2V3
Email: _____

1. Is the City providing the right local service at the appropriate level?

- Yes
- No

If "No" provide comments

We need public transit along the
Keel, Kirby, Dufferin St. corridor A.S.A.P.
A tremendous amount of development has
take place in this area.

1500

2. Are you getting value for your local property tax dollar?

- Yes
- No

Comments?

Definitely not! - I pay over \$6000 annually for house taxes.
- YRT
No school or transit in area.
Also emergency services take far
too long to get to our home/area.
Need a few good women's children shelters

3. What are your top 3 local service priorities?

1. Public Transit in Our Area - Keel, Dufferin along Kirby St.
2. Emergency Services Responses, etc.
3. Shelters & expanded services for underprivileged.

4. To deal with City challenges would you choose

- No tax increase & Reduced service levels
- Tax increases & No service level impacts (For the avg. home a 1% incr. = \$11/year)

Stream line some of your more frivolous expenses & more public accountability for spending on all levels.

5. Are there services you would reduce or eliminate?

1. Excessive Spending
2. _____
3. _____

6. To reduce the tax burden, are you open to more user fees (i.e. waste collection, recreation services, false fire alarms, etc.)?

- Yes
- No

7. If yes, for which services?

- 1. _____
- 2. _____
- 3. _____

8. Would you support a dedicated surcharge on your taxes to fund the repair and replacement of the City's infrastructure?

- Yes
- No

10. What are your top 3 infrastructure priorities?

- 1. _____
- 2. _____
- 3. _____

Feedback on the forum

	1 (poor)	2	3 (average)	4	5 (excellent)
Accessibility/Location	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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Material/Content	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Engagement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Did you find this process informative?

- Yes
- No

What can we do to improve this event?

Thank you for your participation

Questionnaire

Other Comments:

Name: Josie Fedele
Address: 35 Albany Drive
Postal Code: L4L 2X5
Email: jofedele@msn.com

→ there are garbage cans at local bus stops that are not emptied out on a regular basis.

1. Is the City providing the right local service at the appropriate level?

- Yes
- No

If "No" provide comments

Local services are deteriorating
but taxes keep going up.

2. Are you getting value for your local property tax dollar?

- Yes
- No

Comments?

No. The value of the services
have been the same for the
last 20 years. Actually, some
services have been reduced but tax dollars
are keep increasing.

3. What are your top 3 local service priorities?

1. Safety → Fire fighters, Ambulance,
2. Public Road Maintenance → better winter maintenance plan
3. Waste Management.
Shelters, etc.

4. To deal with City challenges would you choose

- No tax increase & Reduced service levels
- Tax increases & No service level impacts (For the avg. home a 1% incr. = \$11/year)

No tax increase & same service levels for the

5. Are there services you would reduce or eliminate?

1. _____
2. _____
3. _____

time being since
we will be encountering
economic issues.

6. To reduce the tax burden, are you open to more user fees (i.e. waste collection, recreation services, false fire alarms, etc.)?

- Yes
 No

7. If yes, for which services?

1. _____
 2. _____
 3. _____

8. Would you support a dedicated surcharge on your taxes to fund the repair and replacement of the City's infrastructure?

- Yes
 No } undecided.

10. What are your top 3 infrastructure priorities?

1. _____
 2. _____
 3. _____

Feedback on the forum

	1 (poor)	2	3 (average)	4	5 (excellent)
Accessibility/Location	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Format	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Material/Content	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Engagement	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Did you find this process informative?

- Yes
 No

What can we do to improve this event?

The language (wording, etc.) in which the presentation was presented is close to a university level education. The majority of residents don't have this level of education. Therefore, they cannot comprehend the presentation.

Thank you for your participation

I think this has a lot to do with why the city had such a bad turnout of residents at ^{14 of 19} such an important event! Let's speak at a level everyone can understand!

Questionnaire

Name: Angela Nimpo
Address: 26 Maple Ave
Postal Code: L4L 8R4
Email: a-nimpo@rogers.com

1. Is the City providing the right local service at the appropriate level?

- Yes
- No

If "No" provide comments

They need to get their act together

2. Are you getting value for your local property tax dollar?

- Yes
- No

Comments?

we need more snow truck's need clean the streets not block our citizen in
we need more attention on our parks
on our children

3. What are your top 3 local service priorities?

1. Fire Fighters (Emergency people)
2. Road cleaning in the summer
3. Better maintenance of our Parks

4. To deal with City challenges would you choose

- No tax increase & Reduced service levels
- Tax increases & No service level impacts (For the avg. home a 1% incr. = \$11/year)
- NO tax increase & same services

5. Are there services you would reduce or eliminate?

1. Council increase their payroll
2. _____
3. _____

6. To reduce the tax burden, are you open to more user fees (i.e. waste collection, recreation services, false fire alarms, etc.)?

Yes

No

7. If yes, for which services?

1. _____

2. _____

3. _____

8. Would you support a dedicated surcharge on your taxes to fund the repair and replacement of the City's infrastructure?

Yes

No

10. What are your top 3 infrastructure priorities?

1. _____

2. _____

3. _____

Feedback on the forum

	1 (poor)	2	3 (average)	4	5 (excellent)
Accessibility/Location	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Format	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Material/Content	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Engagement	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Did you find this process informative?

Yes

No

What can we do to improve this event?

I would like to see a Building that
see kids can go and Meet

Thank you for your participation

✓
in

Questionnaire

Name: MARGARITA KUVINSKY
Address: 62 NASSON PLACE
Postal Code: L6A 0Z7
Email: RETARBI980@vaughan.ca

1. Is the City providing the right local service at the appropriate level?

- Yes
- No

If "No" provide comments

- NO Garbage pick up
- NO SCHOOLS
- NO PARKS
- ROADS ARE UNMAINTAINED

2. Are you getting value for your local property tax dollar?

- Yes
- No

Comments?

TAX Bill is too high
given the above noted level
of services

3. What are your top 3 local service priorities?

- 1. Schools
- 2. Garbage pick up
- 3. Parks

4. To deal with City challenges would you choose

- No tax increase & Reduced service levels
- Tax increases & No service level impacts (For the avg. home a 1% incr. = \$11/year)

improved services for the high taxes we are paying

5. Are there services you would reduce or eliminate?

- 1. we are getting no services yet
- 2. _____
- 3. _____

6. To reduce the tax burden, are you open to more user fees (i.e. waste collection, recreation services, false fire alarms, etc.)?

- Yes
 No

7. If yes, for which services?

1. false alarms
2. recreation
3. _____

8. Would you support a dedicated surcharge on your taxes to fund the repair and replacement of the City's infrastructure?

- Yes
 No

10. What are your top 3 infrastructure priorities?

1. _____
2. _____
3. _____

Feedback on the forum

	1 (poor)	2	3 (average)	4	5 (excellent)
Accessibility/Location	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Format	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Material/Content	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public Engagement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

Did you find this process informative?

- Yes
 No

What can we do to improve this event?

Thank you for your participation

Questionnaire

Name: Joseph L. Zinni
Address: 151 GREEN MANOR CRES.
Postal Code: M4L 9R7
Email: 416-990-4134

1. Is the City providing the right local service at the appropriate level?

- Yes
- No

If "No" provide comments TRAFFIC GRIDLOCK,
ROAD & BLVD MAINTENANCE & REPAIRS
SNOW REMOVAL SERVICES
DELIVERED LATE, LANDSCAPING MAINTENANCE
SERVICES I.E. BLVD etc...

2. Are you getting value for your local property tax dollar?

- Yes
- No

Comments?

"SAME AS ABOVE"

3. What are your top 3 local service priorities?

1. FIRE SERVICES / ROADS & BLVD REPAIRS
2. BLVD. MAINTENANCE & BLVD TREE PLANTING / REPLACEMENT
3. SNOW REMOVAL 4. TRAFFIC GRIDLOCK

4. To deal with City challenges would you choose

- No tax increase & Reduced service levels FOR THE MAX DOLLARS COLLECTED
- Tax increases & No service level impacts (For the avg. home a 1% incr. = \$11/year)

5. Are there services you would reduce or eliminate?

1. _____
2. _____
3. _____

6. To reduce the tax burden, are you open to more user fees (i.e. waste collection, recreation services, false fire alarms, etc.)?

- Yes
 No

7. If yes, for which services?

1. _____
 2. _____
 3. _____

8. Would you support a dedicated surcharge on your taxes to fund the repair and replacement of the City's infrastructure?

- Yes
 No

10. What are your top 3 infrastructure priorities?

1. ROADS / GROUNDLOCK
 2. SNOW PLOWING
 3. BOULEVARD MAINTENANCE

Feedback on the forum

	1 (poor)	2	3 (average)	4	5 (excellent)
Accessibility/Location	○	○	○	○	✗
Format	○	○	○	✗	○
Material/Content	○	○	○	✗	○
Public Engagement	✗	○	○	○	○

Did you find this process informative?

- Yes
 No

What can we do to improve this event?

NOTIFY THE GENERAL PUBLIC OF THE FORUM. NONE OF MY NEIGHBOURS KNEW ABOUT IT. I FOUND OUT SOLELY DUE TO ME CALLING INTO THE CITY REGARDING A

COMPLAINT & THE INDIVIDUAL WHO ANSWERED THE PHONE LET ME KNOW ABOUT IT.

✓

Questionnaire

Name: UNKNOWN

Address: UNKNOWN

Postal Code: _____

Email: _____

1. Is the City providing the right local service at the appropriate level?

Yes

No

If "No" provide comments

2. Are you getting value for your local property tax dollar?

Yes

No

Comments?

- TOO MANY LAWSUITS
- NOT ENOUGH ACCOUNTABILITY
OF STAFF EXPENSES

3. What are your top 3 local service priorities?

1. _____
2. _____
3. _____

4. To deal with City challenges would you choose

No tax increase & Reduced service levels

Tax increases & No service level impacts (For the avg. home a 1% incr. = \$11/year)

5. Are there services you would reduce or eliminate?

1. LEGAL SERVICES
2. _____
3. _____

6. To reduce the tax burden, are you open to more user fees (i.e. waste collection, recreation services, false fire alarms, etc.)?

- Yes
 No

7. If yes, for which services?

1. _____
 2. _____
 3. _____

8. Would you support a dedicated surcharge on your taxes to fund the repair and replacement of the City's infrastructure?

- Yes
 No

10. What are your top 3 infrastructure priorities?

1. _____
 2. _____
 3. _____

Feedback on the forum

	1 (poor)	2	3 (average)	4	5 (excellent)
Accessibility/Location	0	0	0	0	0
Format	0	0	0	0	0
Material/Content	0	0	0	0	0
Public Engagement	0	0	0	0	0

Did you find this process informative?

- Yes
 No

What can we do to improve this event?

HAVE MORE SESSIONS
HAVE INFORMATION ONLINE

Thank you for your participation